City of Lake Geneva Police Department

2015 Annual Report

Lake Geneva Police Department

2015 Annual Report

A message from Chief Rasmussen:

I am pleased to present the City of Lake Geneva Police Department's 2015 Annual Report. The men and women of the City of Lake Geneva Police Department have worked diligently and progressively to provide professional law enforcement services to our citizens and the many visitors who came to our City in 2015. We continue to provide outstanding service through the use of technology and 2015 saw the implementation of the Citizen Services module through ProPhoenix. This service allows citizens to report crime and request services through a website linked directly to the Mobile Data Computers utilized by our officers. This service improved communication with our citizens and increased the efficiency of our officers while answering complaints received through the website, allowing the citizen to observe the actions taken by the officers through online reporting.

In 2015, Law Enforcement statewide experienced challenges in recruitment and we were no different. We went into the height of tourism season four officers short in our reserve staff. We were able to work through the shortage but are looking to improve this issue in 2016, supplementing the reserve staff with part-time police officers to ensure appropriate coverage without compromising officer safety.

The past year also brought improved training as three of our officers successfully completed emergency medical technician certification. This training paid immediate dividends as these officers put their training to use with examples such as administering Narcan to save a life and delivering a baby prior to the arrival of emergency medical services.

We have continued to build relationships with the community, such as hosting blood drives, which has accounted for the possibility of 141 lives saved from local donors. In an effort to build relationships with the licensed establishments in the City, we hosted training for business owners and employees to improve operations at businesses that serve or sell alcohol. Our participation with the public/private partnership continued to gain steam as we hosted an active shooter training to a full house. The training was so well received that we have received requests to host additional training and will do so in early 2016. This specific training is extremely important as there has been an increase in incidents of domestic and foreign terrorism throughout our nation, many of which have occurred at private businesses or on our public streets.

We have observed strong support from the community, who have rallied around us despite negative media attention regarding isolated incidents of police use of force throughout the nation. Some of these use of force incidents involved emotionally disturbed persons and to ensure we are reducing the potential for crisis and injury to citizens and officers we will be sending officers to crisis intervention team training throughout the upcoming year.

In closing, I would like to thank all the men and women of the City of Lake Geneva Police Department. Their dedication and commitment to public service and protection make the City of Lake Geneva a wonderful place to raise a family and visit for vacation. I would also like to thank the Police and Fire Commission, Mayor Connors and members of the City Council for their support and commitment to providing the citizens of Lake Geneva a safe and secure environment. We continue to grow by implementing new technologies, improving our efficiency, while remaining under budget and meeting the needs of the community. Finally, I want to thank the citizens who supported our efforts and worked with us hand-in-hand to accomplish our Department mission.

DEPARTMENT PERSONNEL

ADMINISTRATION

Michael S. Rasmussen

Chief of Police

Michael B. Reuss

Assistant Chief of Police

Edward J. Gritzner III

Administrative Lieutenant

Cindy L. Papenfus

Administrative Assistant

DETECTIVE BUREAU

Joseph R. Ecklund

Detective

Seth M. Keller

Detective

PATROL DIVISION

Jason W. Hall

Sergeant

Bridgett C. Way

Sergeant

Daniel T. Derrick

Sergeant

Jeffrey A. Nethery

Officer

William D. Thornburgh

Officer

William W. Walser Jr.

Officer

Dennis R. Dyon

Officer

Thomas E. Giovannoni

Officer

Theon N. Ward

Officer

Kara A. Richardson

Officer

Brent W. Spotz

Officer

Brandi J. Nelson

Officer

Sean M. Hinzpeter

Officer

Lucas J. Hansen

Officer

Glen J. Nettesheim

Officer

Kaitlin M. Tietz

Officer

Caleb L. Tracy

Officer

COMMUNICATIONS

Jean A. Froggatt

Communications Supervisor

Brenda J. Barton

Telecommunicator

Patricia J. Holwick

Telecommunicator

Jewel A. Yakes

Telecommunicator

Rita M. Moore

Telecommunicator

Rebecca L. Kostman

Telecommunicator

RECORDS

Courtney K. Bonk

Data Systems Administrator

Holly M. Povish

Data Entry / Records Clerk

Mission Statement:

The City of Lake Geneva Police Department dedicates itself to the preservation of public order through the prevention of crime, protection of life and property, and safeguarding of civil rights and liberties. Its officers and staff are committed to public service and friendship to members of the community without regard to social position, race, color or creed.

Departmental power and authority is granted by the City of Lake Geneva and State of Wisconsin.

Serving since 1844

2015 ANNUAL REPORT

CITY OF LAKE GENEVA POLICE DEPARTMENT

Volume I

Highlights of the Year

Officer Thornburgh and Detective Keller with our drug take back box.

- Drug take back box installed September 26. We can accept unused prescription drugs, over the counter medications, liquids, inhalers, sprays and vitamins. The drug box is accessible to the public 24 hours a day in the lobby of the Police Department/ City Hall and gives citizens the opportunity to anonymously dispose of unused prescription drugs.
- Automatic License Plate Recognition System (ALPRS) sees its first full year of use. Multiple stolen vehicles have been recovered. The system has also assisted officers with traffic enforcement, criminal investigations, and improved officer safety by alerting officers of vehicles that may be occupied by armed and dangerous individuals.
- Under Officer Nelson's leadership, we have continued hosting blood drives throughout the year. As a result of the blood drive efforts as many as141 lives have possibly been saved.

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Morphotrak Fingerprinting System

Installed in January, the Morphotrak fingerprint system allows our department to identify and process subjects quickly. The quick print option returns known identities in 10 to 15 seconds.

In 2015, 89 individuals were fingerprinted, including a man wanted in Texas who had presented false identifying information.

Detective Ecklund using the Morphotrak system.

Narcan Implementation Saves Lives

Officer Thornburgh holding Narcan.

In January, Naloxone, commonly known as Narcan, was placed in each patrol car and all officers were trained in its use. As heroin use has grown throughout the nation and our City, the use of Narcan has given our officers a tool to fight overdoses from heroin and other opiate-based drug use. Narcan is administered by officers using a nasal injector. It is not dangerous if accidentally administered to someone not suffering from an opiate overdose.

Officers have successfully administered Narcan three times since we started to carry this tool in our patrol vehicles.

Public/Private Partnership Experiences Continued Success

In December, our Department hosted an active shooter training that was attended by public and private employees from the City as well as surrounding areas. Sergeant Daniel Derrick along with Captain John Peters from Emergency Management presented during the training. Topics included what to do in the event of an active shooter at their place of employment, medical treatment of injured individuals, and security measures that could be implemented to improve the safety of their business while reducing liability.

The training was attended by more than 60 people and was very well received. Our Department received numerous requests to hold a second active shooter training which we will do in 2016 in cooperation with the public/private partnership.

Active shooter training presented at our Department.

Hunter Education Program

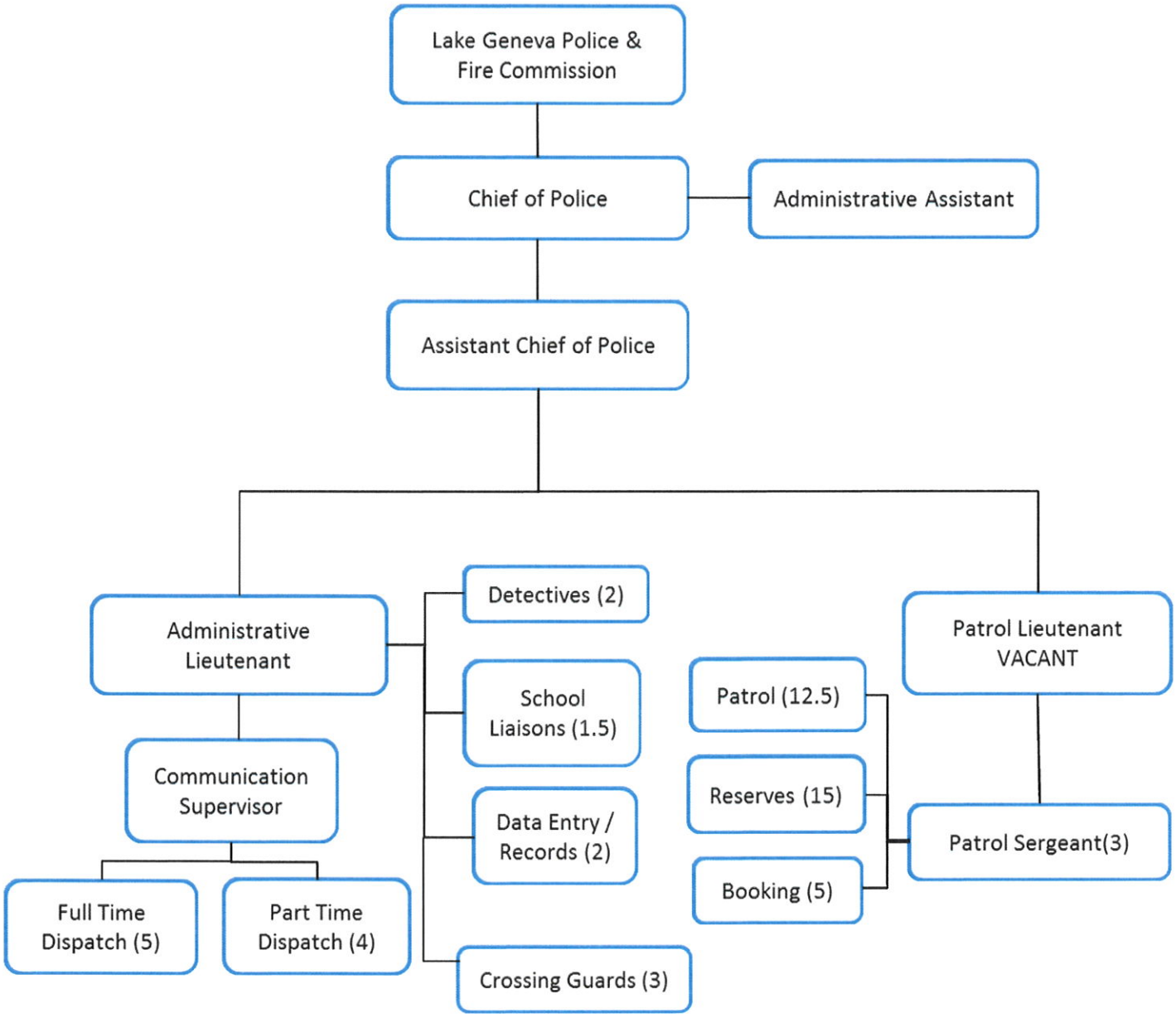
Officer Hansen teaches proper firearm safety to a citizen.

Officer Lucas Hansen has helped teach Hunter Education to more than ninety citizens throughout our City and surrounding areas in the past year. The classes are held in the Department's training room. Each session meets four times for a couple of hours. The course objectives are to reduce the potential for accidents and fatalities; to reduce the potential for conflict between participants, land owners and other resource users; and to promote safe, responsible and ethical use of the environment and our resources.

Please check the DNR website at dnr.wbi.gov for future classes being hosted at the City of Lake Geneva Police Department.

Lake Geneva Police Department

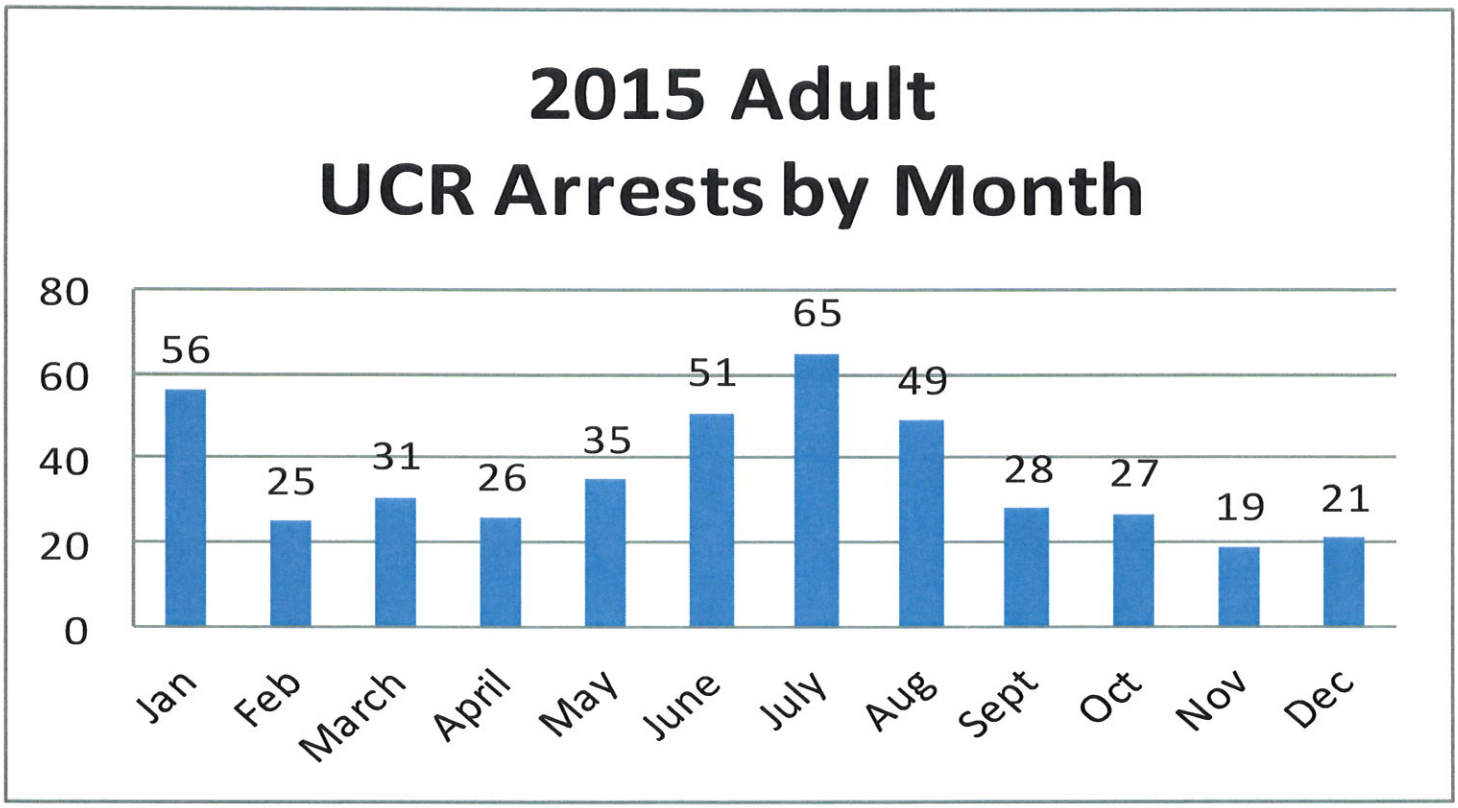
Organizational Chart 2016

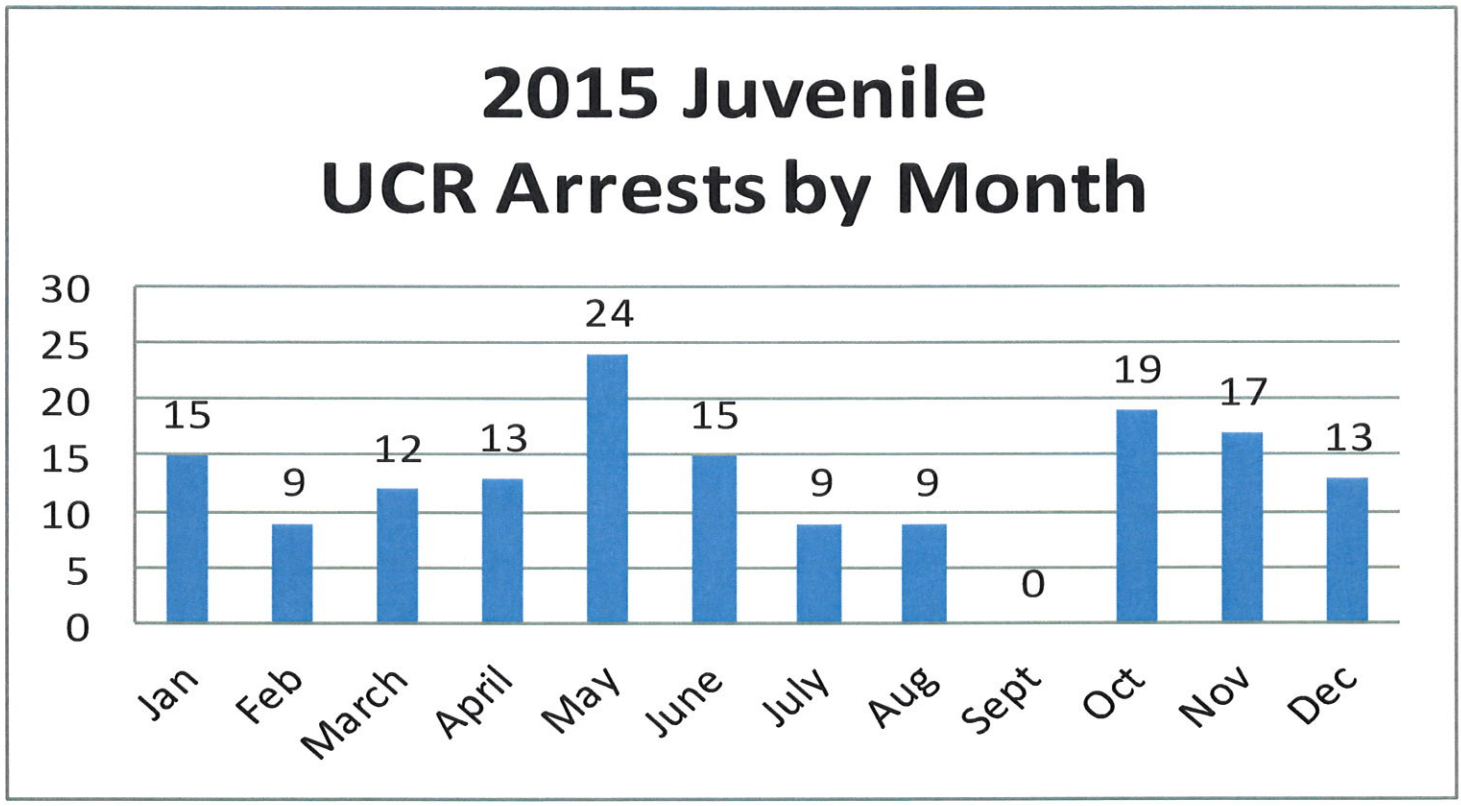


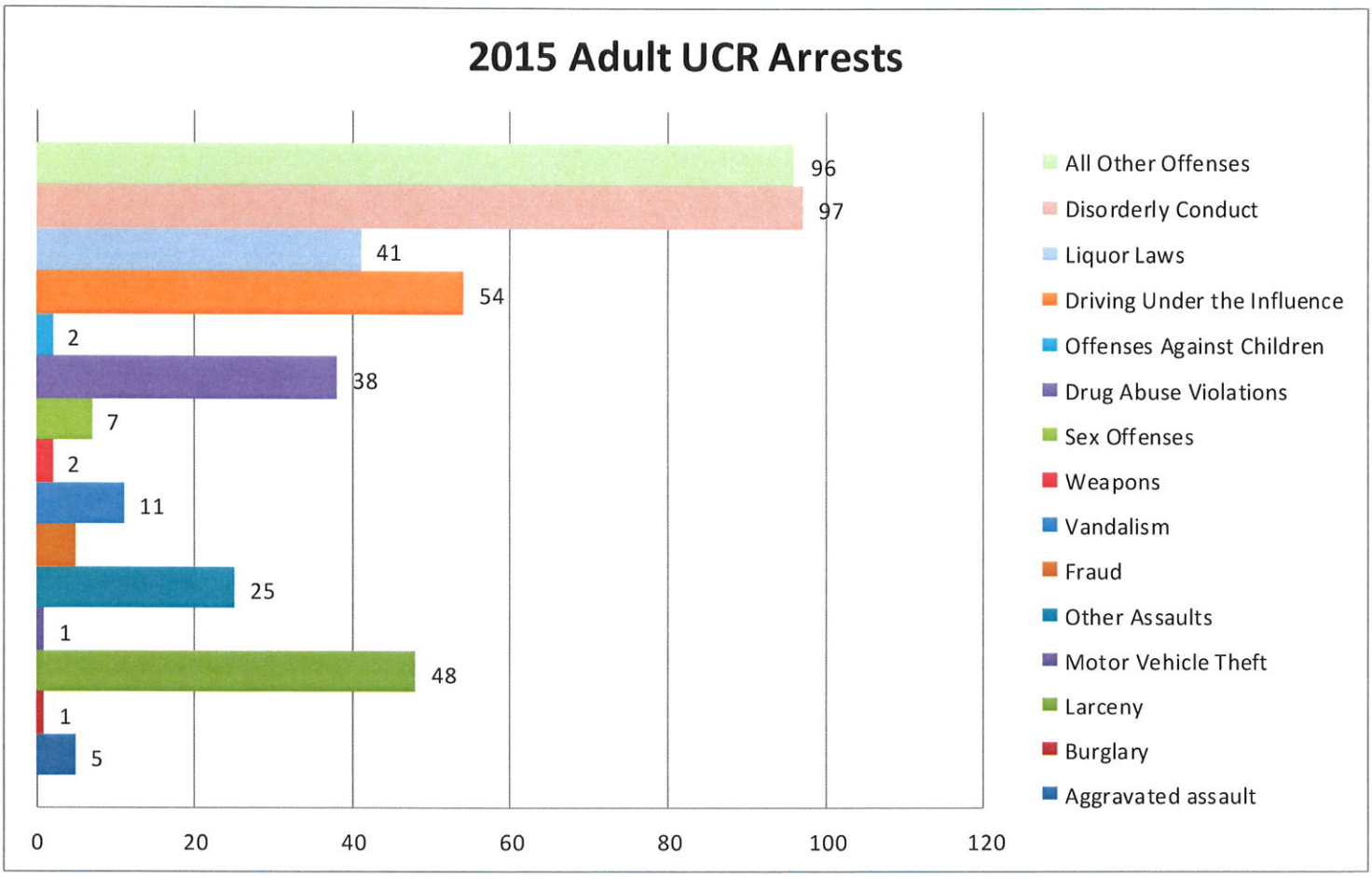
UNIFORM CRIME REPORTING

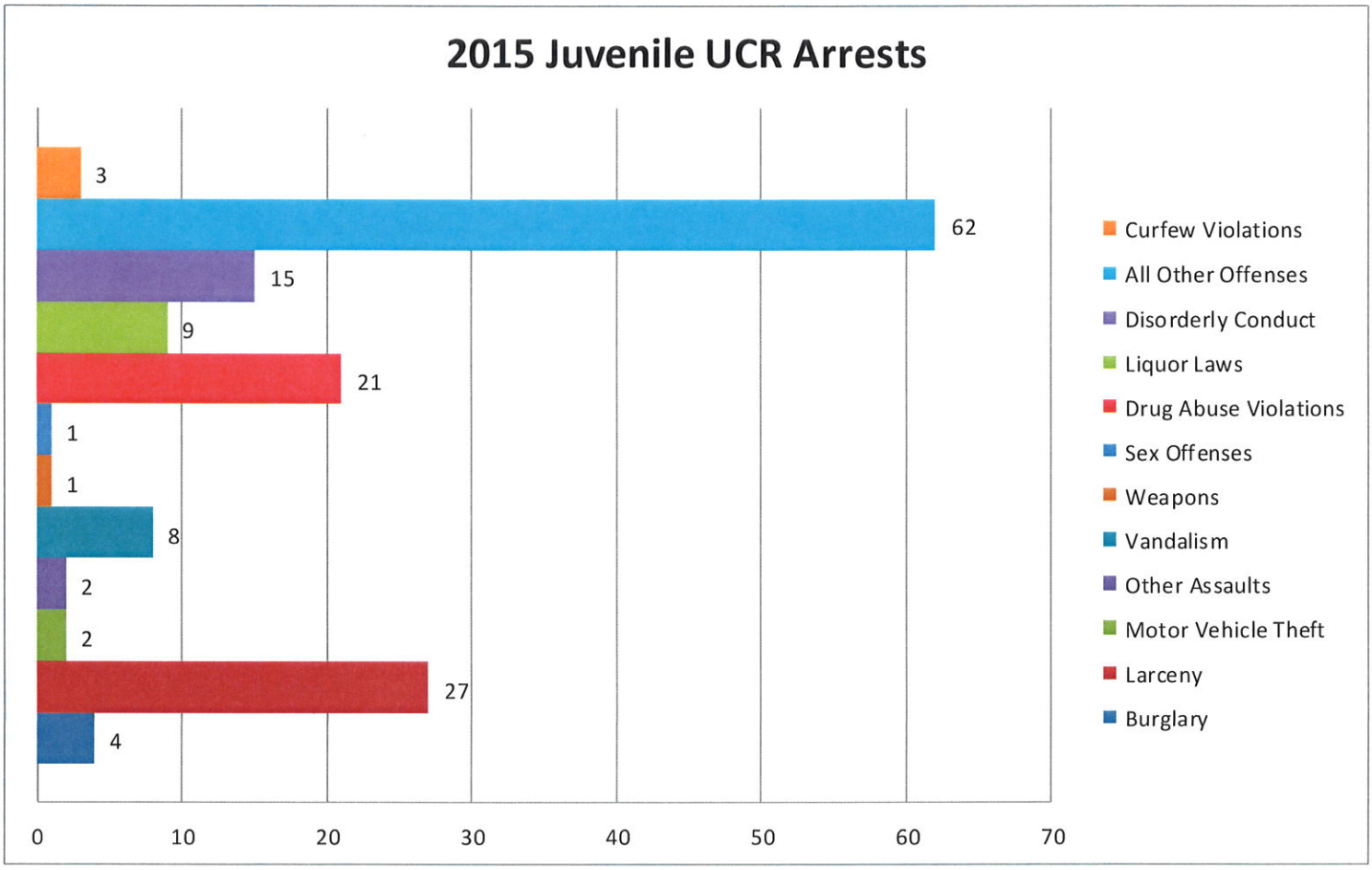
The City of Lake Geneva reports crime statistics to the state Uniform Crime Reporting Program (UCR), which forwards the data to the FBI's national UCR Program. This reporting system is summary based and we submit summarized reports for eight Part I Offenses. The Part I Offenses include criminal homicide, forcible rape, robbery, aggravated assault, burglary, larceny-theft (except motor vehicle theft), motor vehicle theft and arson. UCR also collects adult and juvenile arrest data for Part II Crimes, which encompass all other reportable offenses. The FBI compiles the UCR data and publishes various different crime statistics available to anyone interested in the Nation's crime statistics. *It should be noted that clearances (cleared) are subject to change as the case may not be resolved either through investigation or the judicial process upon the publication of this report.*

Code	Classification of Offense	Known	Unfounded	Actual	Total Cleared	Juvenile Cleared
11	Murder & Non-Negligent Manslaughter	0	0	0	0	0
12	Manslaughter by Negligence	0	0	0	0	0
20	**Rape Total**	**2**	**0**	**2**	**0**	**0**
21	Rape Completed	2	0	2	0	0
22	Attempts to Commit Rape	0	0	0	0	0
30	**Robbery Total**	**2**	**0**	**2**	**0**	**0**
32	Robbery - Firearm	2	0	2	0	0
33	Robbery - Other Dangerous Weapon	0	0	0	0	0
34	Robbery - Strong-arm (Hands, Fists, Feet, etc.)	0	0	0	0	0
40	**Assault Total**	**41**	**2**	**39**	**33**	**2**
41	Aggravated Assault - Firearm	0	0	0	0	0
42	Aggravated Assault - Knife or Cutting Instrument	1	0	1	1	0
43	Aggravated Assault - Other Dangerous Weapon	2	0	2	2	0
44	Aggravated Assault - Hands, Fists, Feet, etc.	4	0	4	3	0
45	Assault - Other (Simple)	34	2	32	27	2
50	**Burglary Total**	**29**	**4**	**25**	**3**	**2**
51	Burglary - Forcible Entry	13	1	12	2	1
52	Burglary - Unlawful Entry, No Force	8	0	8	1	1
53	Burglary - Attempted Forcible Entry	8	3	5	0	0
60	**Larceny Theft Total**	**337**	**105**	**232**	**74**	**25**
70	**Motor Vehicle Theft Total**	**9**	**1**	**8**	**3**	**2**
71	MV Theft - Auto	9	1	8	3	2
72	MV Theft - Trucks and Buses	0	0	0	0	0
73	MV Theft - Other Vehicles	0	0	0	0	0
77	**Total Offenses (includes simple assault)**	**420**	**112**	**308**	**113**	**31**


2015 Adult
UCR Arrests by Month
80
60
40
20
0
56
25
31
26
35
51
65
49
28
27
19
21
Jan
Feb
March
April
May
June
July
Aug
Sept
Oct
Nov
Dec


2015 Juvenile
UCR Arrests by Month
30
25
20
15
10
5
0
15
9
12
13
24
15
9
9
0
19
17
13
Jan
Feb
March
April
May
June
July
Aug
Sept
Oct
Nov
Dec


2015 Adult UCR Arrests
96
97
41
54
2
38
7
2
11
25
1
48
1
5
0
20
40
60
80
100
120
All Other Offenses
Disorderly Conduct
Liquor Laws
Driving Under the Influence
Offenses Against Children
Drug Abuse Violations
Sex Offenses
Weapons
Vandalism
Fraud
Other Assaults
Motor Vehicle Theft
Larceny
Burglary
Aggravated assault


2015 Juvenile UCR Arrests
3
62
15
9
21
1
1
8
2
2
27
4
0
10
20
30
40
50
60
70
Curfew Violations
All Other Offenses
Disorderly Conduct
Liquor Laws
Drug Abuse Violations
Sex Offenses
Weapons
Vandalism
Other Assaults
Motor Vehicle Theft
Larceny
Burglary

Violent Crime Offenses	2014		2015	
	# Offenses	Loss	# Offenses	Loss Amount
Murder & Non-Negligent Manslaughter	0	-	0	-
Rape	2	-	2	-
Robbery	0	-	2	$1,108
Assault (Total)	36	-	39	-
Assault - Aggravated	5	-	7	-
Assault - Simple	31	-	32	-

Property Crime Offenses	2014		2015	
	# Offenses	Loss	# Offenses	Loss Amount
Arson	0	-	0	-
Burglary	28	$17,302	25	$29, 067
Motor Vehicle Theft	4	$20,500	8	$34,000
Theft (not including MV Theft)	250	$143,100	232	$108,083

Property Stolen v. Property Recovered	2014		2015	
	Stolen	Recovered	Stolen	Recovered
Currency, Notes, Etc.	$7,150	$186	$10,075	$290
Jewelry and Prescious Metals	$34,915	$1,152	$54,298	$259
Clothing and Furs	$3,740	$932	$9,443	$1,498
Locally Stolen Motor Vehicles	$20,500	$20,000	$34,000	$30,500
Office Equipment	$7,973	$130	$15,266	$1,320
Televisions, Radios, Stereos, etc.	$6,272	$18	$7,281	$1,685
Firearms	$4,420	-	$1,672	$1,100
Household Goods	$52,349	$708	$3,980	$850
Consumable Goods	$1,397	$567	$4,965	$644
Livestock	-	-	-	-
Misc.	$42,186	$4,827	$36,492	$2,559
Total:	**$180,902**	**$28,520**	**$177,472**	**$40,705**

2015 ARREST HIGHLIGHTS

March

- A School Resource Officer began an investigation into a reported inappropriate relationship between a student and a school staff member. Detectives assisted in the investigation, resulting in the arrest of a 51 year old teacher from Badger High School. The teacher has been charged with two counts of sexual assault of a student by school staff and is awaiting trial.

August

- Officers responded to a report of a burglary in progress for a business inside the Landmark Center at 3:30 p.m. The suspect was observed leaving the business. Detectives were able to obtain surveillance footage of the suspect. Detectives shared the photograph of the suspect on the Department Facebook page. The photograph was viewed by more than 46,000 people and a citizen provided the identity of the suspect. The suspect was subsequently arrested and charged with burglary of a building or dwelling, criminal damage to property, and misdemeanor theft.

September

- Officers received information of a suspect wanted in connection with the murder of his father in McHenry County, Illinois. Officers were able to locate the suspect and his vehicle at a local motel in the City of Lake Geneva. Officers also received information that the suspect was in possession of a handgun and had a history of attempting suicide and could be confrontational with Law Enforcement. Officers forced entry into the suspect's motel room where he was taken into custody before a confrontation could occur. The suspect was extradited back to Illinois where he is confined and awaiting trial for the homicide of his father.

September

- A local bank reported a male suspect had entered the bank with multiple credit cards, requesting cash advances on each card. The suspect was provided with $20,000 in cash. The bank determined the suspect had used credit cards that were fraudulently produced and took cash advances on credit cards throughout Southeastern Wisconsin, totaling over $30,000. The suspect was taken into custody by the City of Lake Geneva Police Department. The suspect has been charged with two counts of false representation and two counts of fraud against a financial institution and is awaiting trial.

October

- Detectives obtained information and worked with the US Drug Enforcement Agency (DEA) to serve a search warrant within the City. The search warrant was served and Detectives located a clandestine lab for the manufacture and distribution of human growth hormone. The suspect was taken into custody and is awaiting federal charges.

October

- A Detective received a report regarding a sexual assault of a child. It was determined the suspect in this case was contacting the child through a social networking site. The Detective posed as the juvenile victim in an attempt to lure the suspect, who was from Illinois, back into the City for a meeting. The suspect arrived in the City, believing he would again be meeting with the child victim, but instead was taken into custody by numerous officers. The suspect was booked into the Walworth County Jail and has been charged with two counts of first degree sexual assault-sexual intercourse with a child under age 13 and possession of tetrahydrocannabinols (THC).

CALLS FOR SERVICE

CFS Classification Comparison

CFS Category	2014	2015	% Change
Accidents	445	499	12.134%
Administrative	300	407	34.853%
Alarms	556	536	-3.597%
Animal Calls	329	292	-11.246%
Assists	1,992	2,133	7.078%
Assault/Battery	23	12	-47.826%
Background Checks	19	21	10.526%
Bicycle/Boat/Pedestrian Complaints/Violations	15	19	26.666%
Burglary	32	24	-25%
Community Service	3,141	2,520	-19.770%
Chase	1	1	0%
Death Investigation	8	9	12.5%
Disorderly Conduct	330	351	6.363%
Domestic Abuse/Family Trouble	135	122	-9.629%
Drugs	71	61	-14.084%
Juvenile Calls/Complaints	231	140	-39.393%
Liquor Violations/Complaints	219	170	-26.406%
Misc. Calls/Complaints	2,711	2,519	-7.153%
Nuisance Complaints	1,313	1,317	.304%
OWI	65	57	-12.307%
Property Complaints	516	632	22.480%
Robbery	1	2	100%
Sexual Offenses	29	20	-31.034%
Vehicle/Driving Complaints	4,140	3,360	-18.840%
Theft	320	281	-12.187%
Welfare Checks	1,027	1,131	10.126%
Total Calls	**17,969**	**16,636**	**-7.18%**

CALLS FOR SERVICE CONT...

CFS by Date

2014	# Calls	2015	# Calls	% Change
01/01/14 – 05/15/14	5,506	01/01/15 – 05/15/15	5,274	-5.433%
05/16/14 – 09/07/14	7,625	05/16/15 – 09/07/15	6,972	-7.704%
09/08/14 – 12/31/14	4,838	09/08/15 – 12/31/15	4,390	-9.260%
Total calls 2014	17,969	Total calls 2015	16,636	-7.418% total

TRAFFIC ACCIDENTS

Traffic Accidents 2014	
01/01/14—05/16/14	127
05/16/14—09/07/14	193
09/08/14—12/31/14	125
Total Accidents 2014	445

Traffic Accidents 2015	
01/01/15—05/15/15	158
05/16/15—09/07/15	208
09/08/15—12/31/15	123
Total Accidents 2015	499

Traffic accidents and calls for service are broken down in the following manner to highlight the timeframe in which there is an influx of visitors to the City of Lake Geneva, which results in in increased calls for service, traffic and the higher probability for traffic accidents.

OPEN RECORDS

Open Records Requests 2014	
Accident Report Requests	289
Incident Reports Requests	362
Multimedia Requests	96
Misc. Requests	107
Total Requests	854

Open Records Requests 2015	
Accident Report Requests	403
Incident Reports Requests	382
Multimedia Requests	114
Misc. Requests	132
Total Requests	1031

Records requested from the Lake Geneva Police Department include: accident reports, citations, officer reports/narratives, photos, audio/video recordings, audio recordings and squad video recordings.

An increase in the number of accident reports requested in 2015 as compared to 2014 can be explained by our change in procedure. Based on the agency's interpretation of the Driver's Privacy Protection Act (DPPA), accident reports must now be requested by filling out an Open Records Request.

Data Entry/Records Clerk Holly Povish and Data Systems Administrator Courtney Bonk who worked tirelessly to fulfill over 1,000 Open Records Requests in 2015.

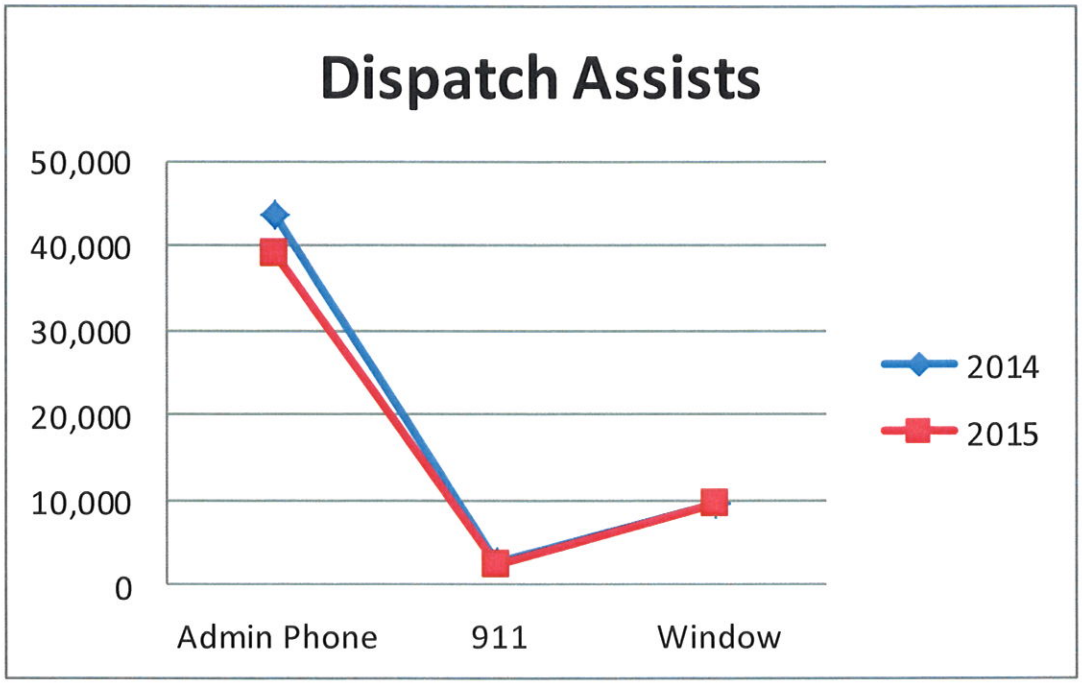
TELECOMMUNICATIONS

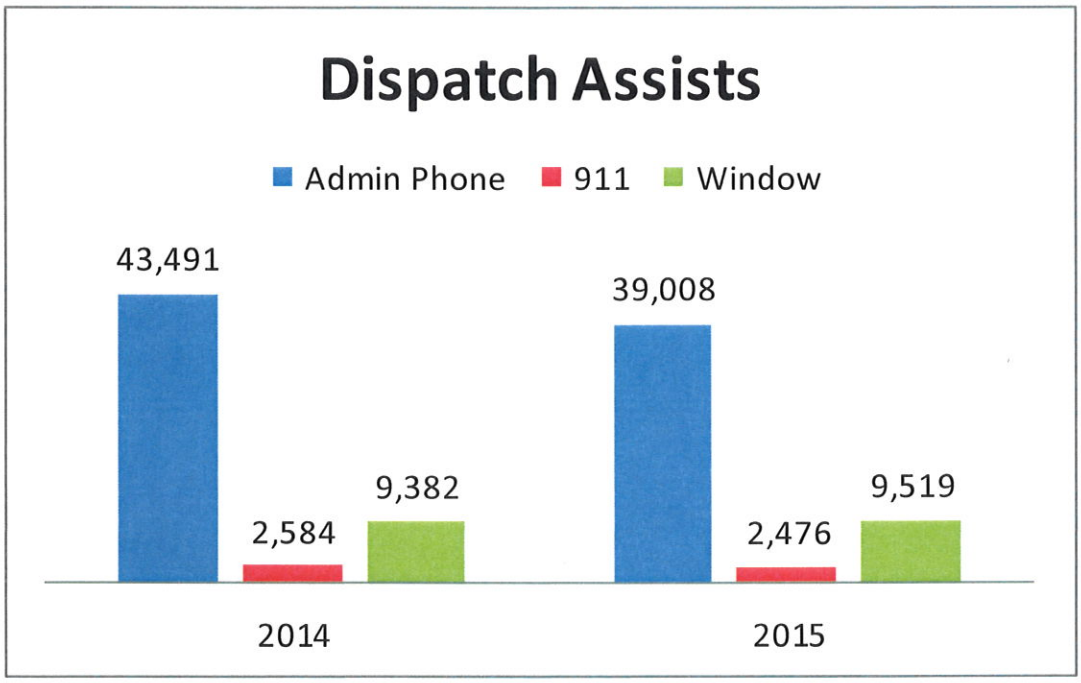
Dispatch Assists 2014

Admin Phone	43,491
911	2,584
Window	9,382

Dispatch Assists 2015

Admin Phone	39,008
911	2,476
Window	9,519





The Communications Center of the Police Department handles all 911 and non-emergency calls for the Police, Fire and EMS Departments in the City of Lake Geneva. This team of highly skilled, dedicated, and professional individuals provides optimal staffing coverage in the Center 24 hours a day and 7 days a week.

Through the use of an Enhanced 911 system, dispatchers are able to determine the location of a 911 call even if the caller is unable to speak. Police, Fire or EMS resources can immediately be dispatched to the emergency. Utilizing the Phoenix Computer Aided Dispatch (CAD) software package that integrates the department's record keeping and CAD systems, dispatchers are able to input, assign and update calls on a real-time basis and by using Global Positioning System (GPS) technology they can track the location of all resources. All dispatchers are trained and certified in the use of the state's Transaction Information for the Management of Enforcement (TIME) computer system for warrant, criminal history and driver license record checks.

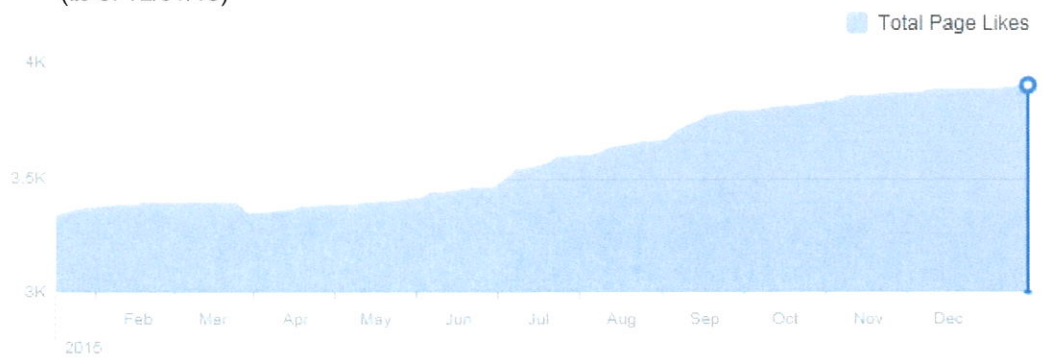
In 2016, Communications Center staff will be receiving training in Emergency Medical Dispatching (EMD) to better serve citizens calling about medical related matters.

SOCIAL MEDIA

The City of Lake Geneva Police Department utilizes Facebook, Twitter, Citizen Services and Nixle to communicate in a variety of methods with a diverse population, in an attempt to reach our residents and visitors in real time relaying our crime prevention, crime investigation and safety messages as well as alerts during emergency situations.

Total Page Likes as of Today: 3,969

(as of 12/31/15)



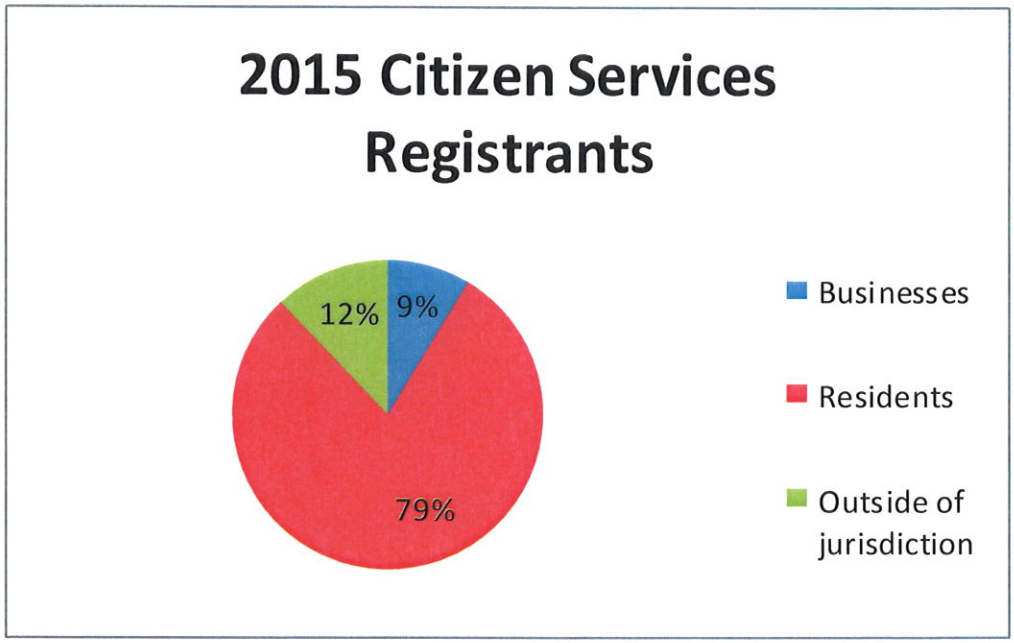
The LGPD's Facebook page almost hit 4k "likes" in 2015

07/31/2015 9:59 am	IDENTIFIED - Thanks to Facebook users the subject in these photos has been identified. The LGPD appreciates	2.4K
07/25/2015 9:10 am	Road Closure: On Wells St. between L.G. Blvd/Campbell St. Two hours for power pole repair.	1.5K
07/24/2015 3:42 pm	The LGPD needs your help identifying the subject in the pictures below. If you have any information please conta	26.6K
08/21/2015 11:30 am	PLEASE IDENTIFY: Once again we turn to our facebook friends. Please help identify the person in this photo w	46.4K
08/19/2015 7:27 pm	Please stop by and see McGruff the Crime Dog at Venetian Fest tonight for family night, 5p-9p. Officers will be p	1.3K
08/19/2015 5:57 pm	PRESS RELEASE: Contact: Lieutenant Edward Gritzner EF1 TORNADO CAUSES DAMAGE IN THE CITY Lak	4.7K

Most viewed and shared posts occur when LGPD asks the public for help solving crimes and identifying suspects.. Examples of top posts include: Drug take back (5.5k), Swearing in Reserves (12.8k), robbery investigation to ID suspects (39.4k), ProPhoenix Citizen Services launch (5.3k), phone theft identification (26.6k), burglary identification (46.4k), drug take back box (5.9k), scam & fraud alerts in the City (19.4k)

Total page views throughout 2015

Citizen Services



Citizen Services provides citizens the ability to share information with the City of Lake Geneva Police Department, allowing first responders a glimpse into the business, school or premise while responding to calls for service. Citizen Services also provides an opportunity for residents to request property checks and the ability for those residents to instantaneously view checks conducted by officers and officers' notes regarding their residence.

58 total registrants

39 house checks

For more information or to register, go to www.lakegeneva.prophoenix.com

nixle
Emergency Alerts and Updates

The City of Lake Geneva Police Department utilizes Nixle to alert residents and visitors of safety hazards and security threats. Messages can be delivered instantly via cell phone text message and/or e-mail. Notifications can also be accessed online at www.nixle.com. Currently, there are 407 registered Nixle users.

Twitter allows registered users to view tweets or messages sent by the City of Lake Geneva Police Department in real time. Twitter also allows users to send "weets or messages to the City of Lake Geneva Police Department through this social networking site at www.twitter.com. As of December 31, 2015, Lake Geneva Police Department's Twitter account has 48 tweets and 165 followers.

Employee of the Year Award Named in Honor of Officer Albert C. Exner During National Police Week

Officer Albert C. Exner

Officer Albert C. Exner was shot and killed in the line of duty for the City of Lake Geneva Police Department June 19,1931. Officer Exner left behind his wife, Anna, two sons, Albert, age 5 and Donald, age 3.

Upon approval of the Police and Fire Commission, the 2015 Employee of the Year Award was renamed in his honor as the Albert C. Exner Employee of the Year.

Communications Supervisor Jean Froggatt was the first recipient of the Albert C. Exner Employee of the Year, which was awarded to her on May 14, 2015 during National Police Week. In attendance to present the award were Albert Exner Jr. and Don Exner, along with numerous other Exner family members.

Pictured left to right: Police and Fire Commission President Tom Hartz, Chief Michael Rasmussen, Communications Supervisor Jean Froggatt, Albert C. Exner Jr., Don Exner and Assistant Chief Michael Reuss.

City of Lake Geneva
Police Department

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