



2016 ANNUAL REPORT

CITY OF LAKE GENEVA POLICE DEPARTMENT

Volume 2

Heroic Police Officers Save Family



Fully engulfed structure fire on Elm St.

On January 19, 2016 at 11:41 a.m., officers were dispatched to an active fire at 1195 Elm St. Officers could see thick smoke upon their approach. Before fire personnel even arrived on scene to assist,

officers took swift action to help rescue a family who was trapped on the roof of the house.

Officer Walser convinced a mother to throw her baby off of the roof into his waiting arms below. He caught the baby and the mother fell off the roof

shortly after and injured her ankle.

Officer Giovannoni secured a ladder and assisted Assistant Chief Reuss in reaching the grandmother. She lost her balance and fell onto Assistant Chief Reuss. He received minor injuries as a result.

In this issue:

Greetings from the Chief of Police	3
Department Personnel	4
Organizational Chart	5
Promotions / Hires	6
News	8
UCR	10
Arrest Highlights	13
Calls for Service	15
Traffic Accidents	16
Telecommunications	17
Open Records	18
Social Media	19
Employee of the Year	21

National Night Out—County-wide

On August 2nd, Walworth County hosted a National Night Out for citizens to meet local law enforcement, see a mock crash set up, conduct a drunk driving simulation, see a canine demonstration, and watch a shoot/don't shoot simulation. Officer Ward represented Lake Geneva

and donated a pig which was served at the event. This was the first year the event was held county-wide.



Officer Ward at the National Night Out event.



Lake Geneva Police Department

2016 Annual Report

A message from Chief Rasmussen:

I am pleased to present the City of Lake Geneva Police Department's 2016 Annual Report. The men and women of the City of Lake Geneva Police Department have worked diligently and progressively to provide professional law enforcement services to our citizens and the many visitors who came to our City in 2016. We continue to provide outstanding service through the use of technology and 2016 saw an increase of use of the Citizens Services module through ProPhoenix. This service allowed citizens to report crime and request services through a website linked directly to the Mobile Data Computers utilized by our officers. This service improved communication with our citizens and increased the efficiency of our officers while answering complaints received through the website, allowing the citizen to observe the actions taken by the officers through online reporting.

Under my direction, several new programs were started and many current programs grew. These programs included the Community Outreach Committee, Emergency Medical Dispatch, Crisis Intervention Training, and First Responder and Emergency Medical Technician Training.

Lieutenant Way organized the Community Outreach Committee to better help the citizens of our community. The Committee organized a coat drive and a non-perishables food drive to support our most vulnerable citizens. We look to build on the Community Outreach Committee in 2017.

Telecommunicators received training for Emergency Medical Dispatch (EMD) in 2016 and will continue to receive training and support to utilize it in 2017. EMD is a systematic program of handling medical calls. EMD bridges the gap between officer and Emergency Medical Service response when seconds count. Medical emergencies are some of the most serious calls taken in the Communications Center and time is critical. EMD training increases the skill set for our telecommunicators to better serve citizens in our community.

I will continue to push our officers to pursue training in 2017 to ensure the safety of those who need us most. We had four officers complete EMT classes in 2016 and the remainder of my officers will attend first responder training. This will add additional lifesaving training for officers to assist our citizens. Five officers and one telecommunicator also received Crisis Intervention Team (CIT) training in 2016. CIT training provides law enforcement-based crisis intervention training for assisting those individuals with a mental illness, and improves the safety of patrol officers, consumers, family members, and citizens within the community. I will ensure remaining department members attend this important training.

2016 saw an increase in calls for service, and in our desire to fully serve our community, we added an additional full-time officer to our staff. In 2017, I look to fully utilize our full-time staff and continue our hiring efforts to attract part time and reserve officers to handle the peak seasons. I'm excited to welcome new members to our department who bring fresh ideas in a challenging time for law enforcement.

In closing, I would like to thank all the men and women of the City of Lake Geneva Police Department. Their dedication and commitment to public service and protection make the City of Lake Geneva a wonderful place to raise a family and visit. I would also like to thank the Police and Fire Commission, Mayor Kupsik and members of the City Council for their support and commitment to providing the citizens of Lake Geneva a safe and secure environment to live in. We continue to grow by implementing new technologies, improving our efficiency, and meeting the needs of the community. Finally, I want to thank the citizens who supported our efforts and worked with us hand in hand to accomplish our Department mission.

DEPARTMENT PERSONNEL

ADMINISTRATION

Michael S. Rasmussen

Chief of Police

Michael B. Reuss

Assistant Chief of Police

Edward J. Gritzner III

Administrative Lieutenant

Bridgett C. Way

Patrol Lieutenant

Cindy L. Papenfus

Administrative Assistant

DETECTIVE BUREAU

Joseph R. Ecklund

Detective

Seth M. Keller

Detective

PATROL DIVISION

Jason W. Hall

Sergeant

Daniel T. Derrick

Sergeant

Jeffrey A. Nethery

Officer

William D. Thornburgh

Officer

William W. Walser Jr.

Officer

Thomas E. Giovannoni

Officer

Theon N. Ward

Officer

Kara A. Richardson

Officer

Brent W. Spatz

Officer

Brandi J. Nelson

Officer

Sean M. Hinzpeter

Officer

Lucas J. Hansen

Officer

Glen J. Nettesheim

Officer

Kaitlin M. Tietz

Officer

Caleb L. Tracy

Officer

Aaron R. Greetham

Officer

Shannon M. Gee

Officer

Brenda J. Barton

Telecommunicator

Patricia J. Holwick

Telecommunicator

Rita M. Moore

Telecommunicator

Rebecca L. Kostman

Telecommunicator

Amanda K. Moeller

Telecommunicator

RECORDS

Courtney K. Hinzpeter

Data Systems Administrator

Holly M. Povish

Data Entry / Records Clerk

Mission Statement:

The City of Lake Geneva Police Department dedicates itself to the preservation of public order through the prevention of crime, protection of life and property, and safeguarding of civil rights and liberties. Its officers and staff are committed to public service and friendship to members of the community without regard to social position, race, color or creed.

Departmental power and authority is granted by the City of Lake Geneva and State of Wisconsin.

Serving since 1844

COMMUNICATIONS

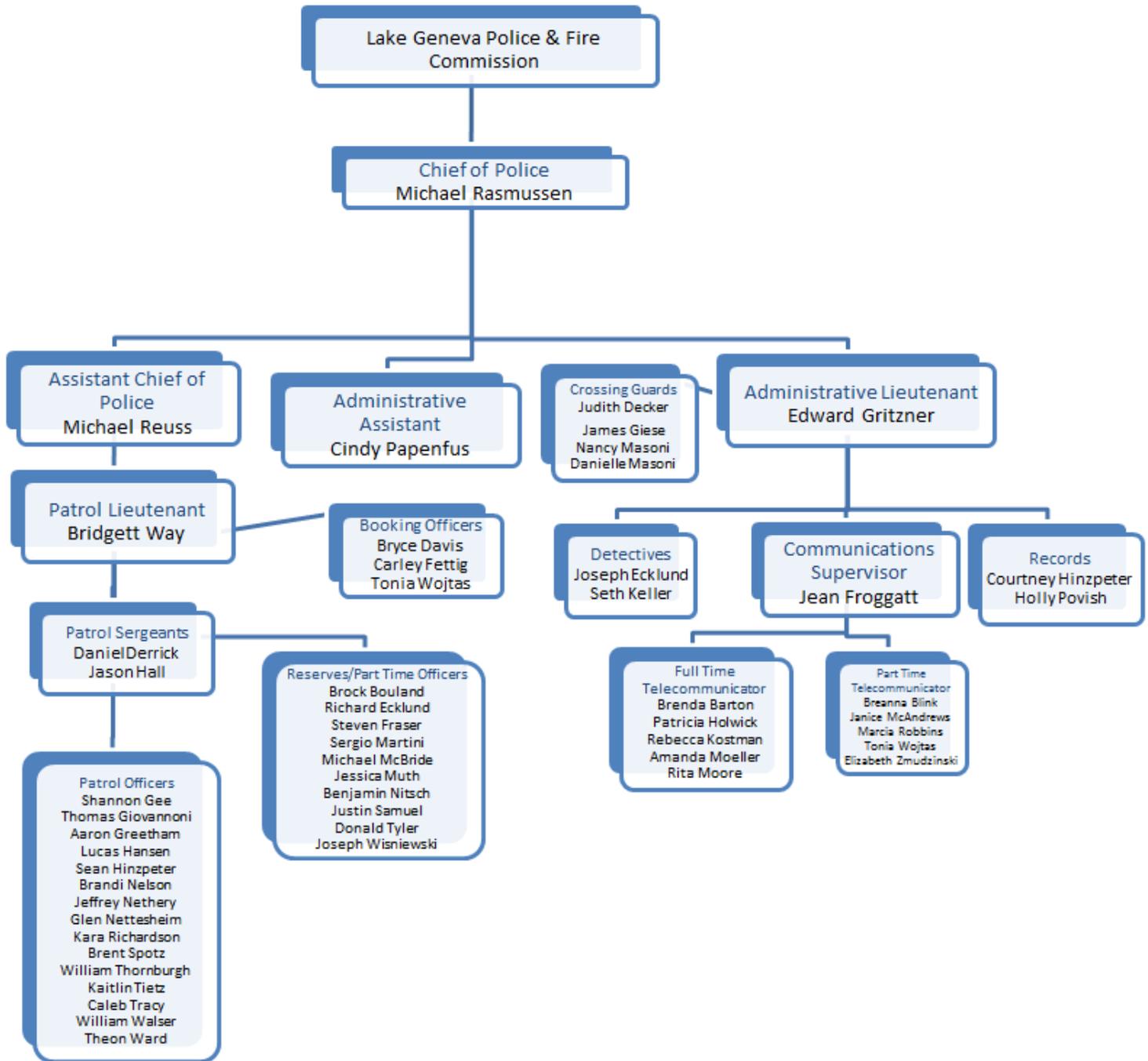
Jean A. Froggatt

Communications Supervisor



Lake Geneva Police Department

Organizational Chart 2016



PROMOTIONS / HIRES



Patrol Lieutenant Way was recently promoted from sergeant in December. A graduate of Upper Iowa University, Lieutenant Way has been with the department since 1999. Lieutenant Way has received training from Northwestern University School of Police Staff & Command and the Police Leadership Organization. Lieutenant Way enjoys still having the opportunity to stay on patrol while serving in her current role. She enjoys helping out within the community and coordinating events with the Community Outreach Committee.

A 2008 Badger High School graduate, Officer Aaron Greetham joined the Marine Corps and served two tours in Afghanistan. After serving four years in the Marine Corps, Officer Greetham joined the City of Lake Geneva Police Department as a booking officer then a reserve officer. A graduate of Upper Iowa University, Officer Greetham is currently working on his master's degree. Officer Greetham's parents are both retired City of Lake Geneva Police Department officers and he is now following in their footsteps.

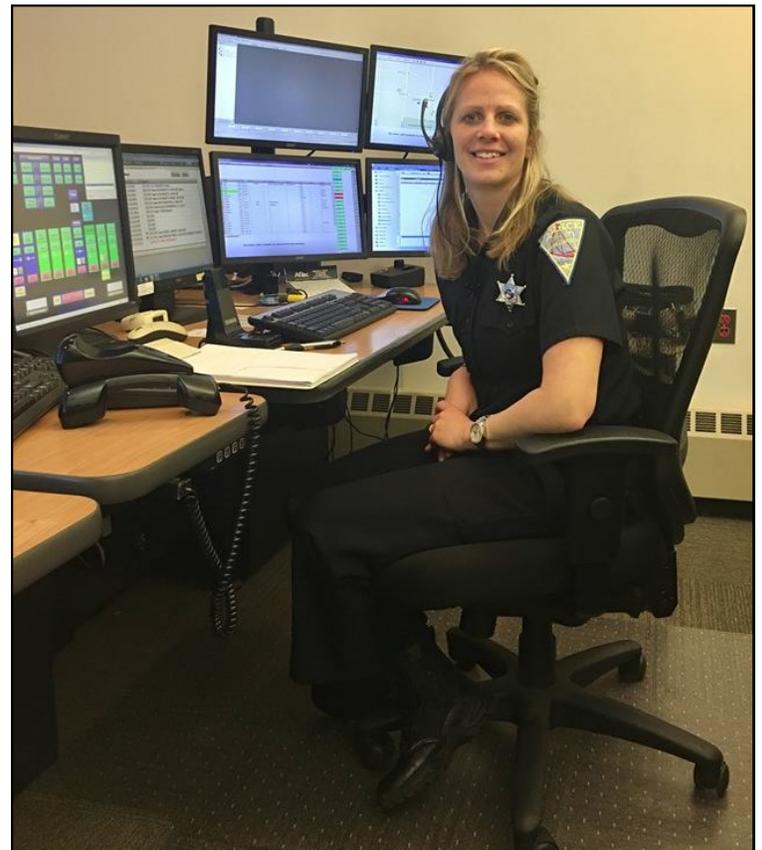


PROMOTIONS / HIRES



Officer Shannon Gee was hired as a full time patrol officer in August and recently completed her field training program. Officer Gee is a graduate of University of Wisconsin Madison and attended the academy through Gateway Technical College.

Amanda Moeller was hired as a full time telecommunicator in July. Telecommunicator Moeller is a volunteer firefighter/Rescue LT/AEMT for the Town of Lyons Fire Department as well as an AEMT/ firefighter for the Town of Vernon Fire Department. She is currently working on her associate's degree through Gateway Technical College.



Coat Drive, Non-perishable Food Drive

Patrol Lieutenant Way organized the Community Outreach Committee to assist residents of Lake Geneva who need assistance. A winter coat drive was held and more than 75 coats and snowsuits were donated as a result. A non-perishable food and toiletry supply donation also generated 129 pounds of food, 234 diapers and numerous toiletry items for the Walworth County Food Pantry.



Members of the Community Outreach Committee sorted the donated coats.

Cars Sink in Geneva Lake

On February 6, 2016 at 2:00 p.m., the Communications Center was advised of three vehicles that were sinking into Geneva Lake. Vehicles parked on the lake during Winterfest, and due to the unseasonably warm weather, the weight of the vehicles was too much for the ice and they began to sink. Officers assisted with

crowd control and contacting owners of vehicles.

Fifteen vehicles submerged in the lake and of those, ten were deemed undrivable and a complete loss.



Cars parked on Geneva Lake during Winterfest

Missing Local Woman and Children Found Safe in Savannah, Georgia



Lake Geneva and Walworth County teamed up to locate the family.

On May 16, 2016, officers conducted a welfare check in the 900 block of S. Lakeshore Dr. after learning of a custody violation. Children were reported truant from school for more than a week. A taskforce was created to work with the FBI, multiple state police jurisdictions and media outlets. A Fontana resident vacationing in Georgia saw the children's pictures on the news on May 23rd and called in their location so the children could be brought back home safely. With the assistance of the Savannah Police Department, the local FBI field office, and social media, the family was located in Savannah, Georgia. The mother was extradited and charged with disorderly conduct, three counts of contributing to truancy, and three counts of interfering with child custody.

Department Members

Welcome Home Fallen Soldier

On October 13th, department members helped welcome home a fallen soldier. US Army Corporal Donald Ray Hendrickson was born July 29, 1931. Donald enlisted in the US Army on January 14, 1949, at the age of 17. He trained at Camp Breckenridge, Kentucky with the US Army Airborne Infantry, before crossing the Pacific in May of 1949. In Sapporo, Japan he served as a cook before joining forces in the Korean War. In Korea, he served as

a wireman with the Headquarters Battery 57th Artillery Battalion, 31st Regimental Combat Team, 7th Infantry Division.

In his last letter home dated November 23, 1950, he was north of the Chosin Reservoir in the Changjin Lake Campaign. On December 6, 1950, after heavy fighting, he was listed as missing by his unit. In 2001, during a military recovery at the Chosin Reservoir in North Korea, the remains of seven military men were unearthed, including Donald's. His remains were transported from Mitchell International Airport to his final resting place in Janesville, Wisconsin. We salute you CPL Hendrickson and thank you for your sacrifice.



Officers Receive CIT Training

The Crisis Intervention Team (CIT) is a program that provides the foundation necessary to promote community and statewide solutions to assist individuals with a mental illness. The CIT model reduces both stigma and the need for further involvement with the criminal justice system. CIT provides a forum for effective problem solving regarding the interaction between the criminal justice and mental health care system and creates the context for substantial change.

In 2016, six officers and telecommunicators received CIT training. CIT training provides law enforcement-based crisis intervention training for assisting those individuals with a mental illness, and improves the safety of patrol officers, consumers, family members, and citizens within the community.

In January, officers responded to the 400 block of S. Edwards Blvd. for a report of disorderly conduct. Utilizing his CIT skills, Officer Walser was able to successfully talk an emotionally disturbed individual into surrendering without incident. Officer Walser negotiated with this person for two hours before securing his surrender.

Clandestine Drug Lab Exposed

On February 25th, officers assisted the Walworth County Drug Enforcement Agency in searching a property on the 1100 block of Williams St. A clandestine drug laboratory was located and hazardous chemicals and substances used to make methamphetamine were seized and disposed of. A 34 year old male, Lake Geneva, and a 30 year old male, Lake Geneva, were taken into custody pending charges from the Walworth County District Attorney's Office for manufacturing of methamphetamine.



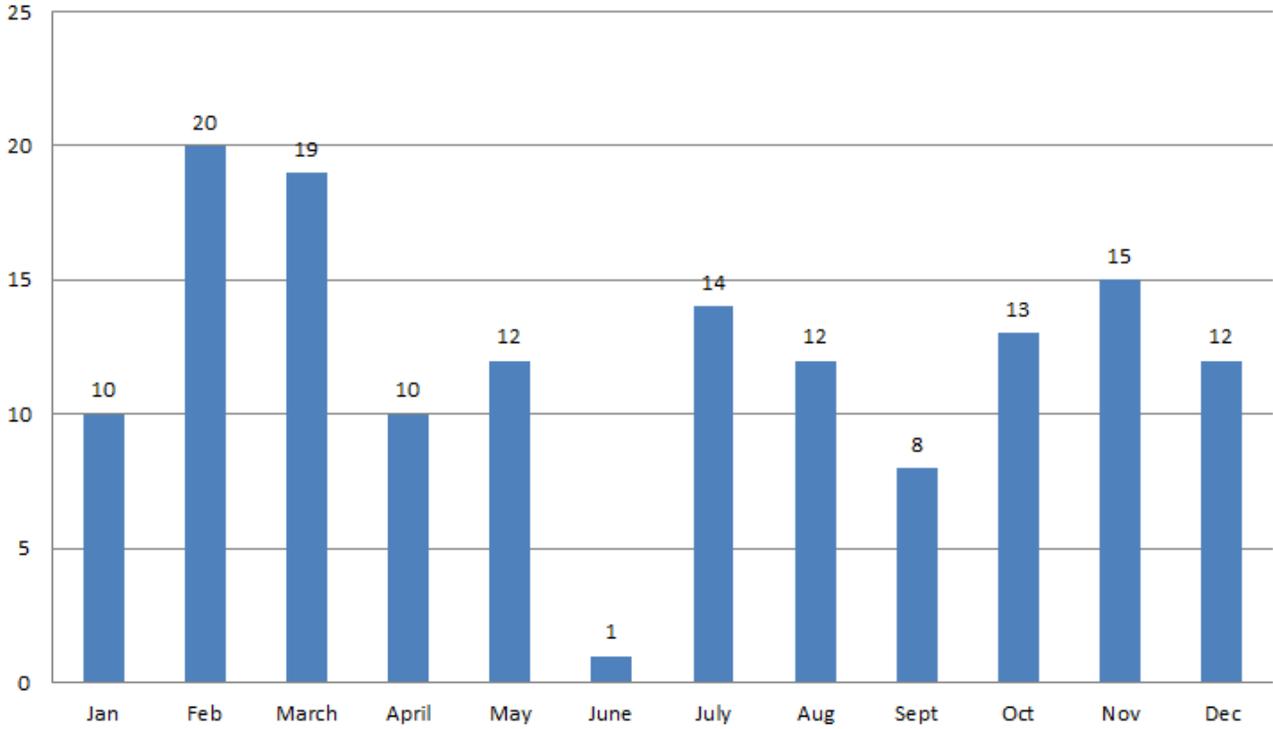
Officers clear out a hazardous drug lab.

UNIFORM CRIME REPORTING

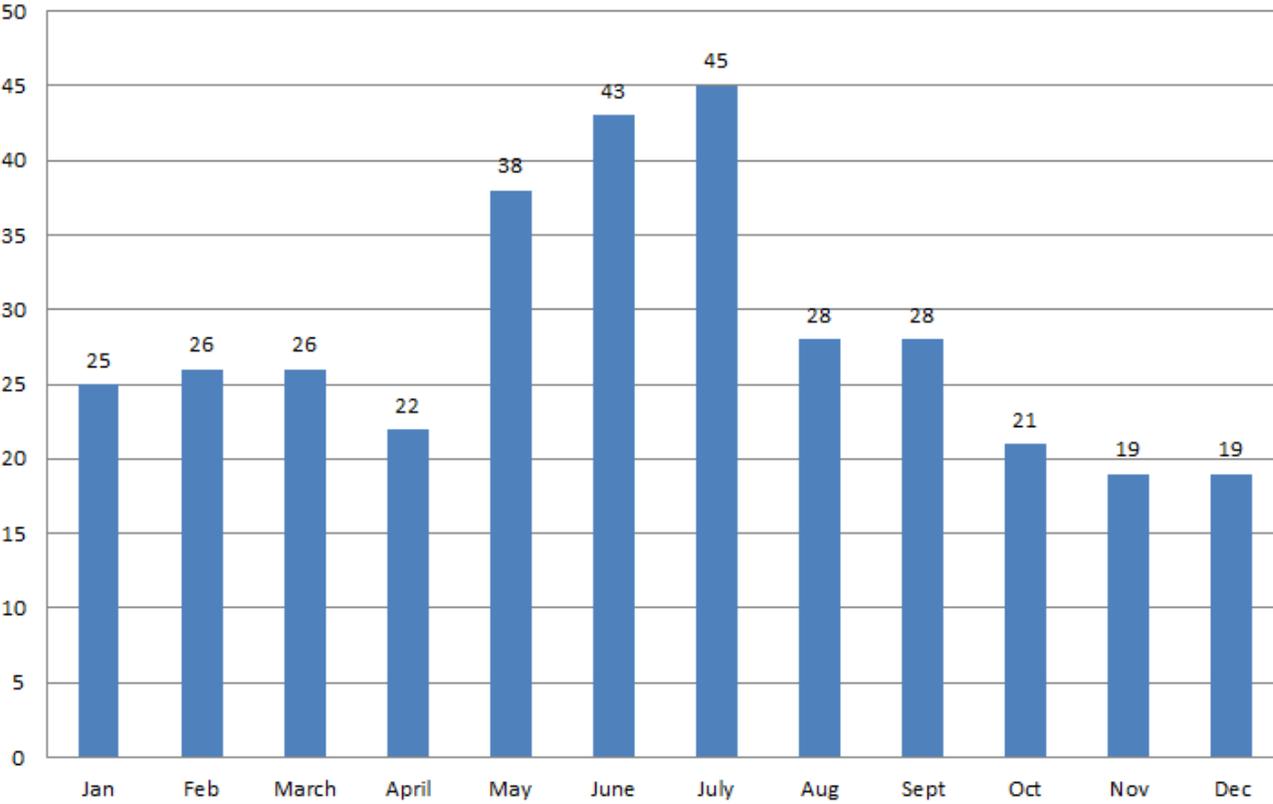
The City of Lake Geneva reports crime statistics to the state Uniform Crime Reporting Program (UCR), which forwards the data to the FBI's national UCR Program. This reporting system is summary based and we submit summarized reports for eight Part I Offenses. The Part I Offenses include criminal homicide, forcible rape, robbery, aggravated assault, burglary, larceny-theft (except motor vehicle theft), motor vehicle theft and arson. UCR also collects adult and juvenile arrest data for Part II Crimes, which encompass all other reportable offenses. The FBI compiles the UCR data and publishes various different crime statistics available to anyone interested in the Nation's crime statistics. *It should be noted that clearances (cleared) are subject to change as the case may not be resolved either through investigation or the judicial process upon the publication of this report.*

Code	Classification of Offense	Known	Unfounded	Actual	Total Cleared	Juvenile Cleared
11	Murder & Non-Negligent Manslaughter	0	0	0	0	0
12	Manslaughter by Negligence	0	0	0	0	0
20	Rape Total	0	0	0	0	0
21	Rape Completed	0	0	0	0	0
22	Attempts to Commit Rape	0	0	0	0	0
30	Robbery Total	1	0	1	1	0
32	Robbery - Firearm	1	0	1	1	0
33	Robbery - Other Dangerous Weapon	0	0	0	0	0
34	Robbery - Strong-arm	0	0	0	0	0
40	Assault Total	38	3	35	33	5
41	Aggravated Assault - Firearm	0	0	0	0	0
42	Aggravated Assault - Knife	1	0	1	1	0
43	Aggravated Assault - Other Dangerous	1	0	1	1	0
44	Aggravated Assault - Hands, Fists, Feet	2	2	0	0	0
45	Assault - Other (Simple)	34	1	33	31	5
50	Burglary Total	21	5	16	1	0
51	Burglary - Forcible Entry	6	0	6	0	0
52	Burglary - Unlawful Entry - No Force	11	3	8	1	0
53	Burglary - Attempted Forcible Entry	4	2	2	0	0
60	Larceny Theft Total	300	78	222	63	21
70	Motor Vehicle Theft Total	2	0	2	0	0
71	MV Theft - Auto	2	0	2	0	0
72	MV Theft - Trucks & Buses	0	0	0	0	0
73	MV Theft - Other Vehicles	0	0	0	0	0
77	Total Offenses	362	86	276	98	26

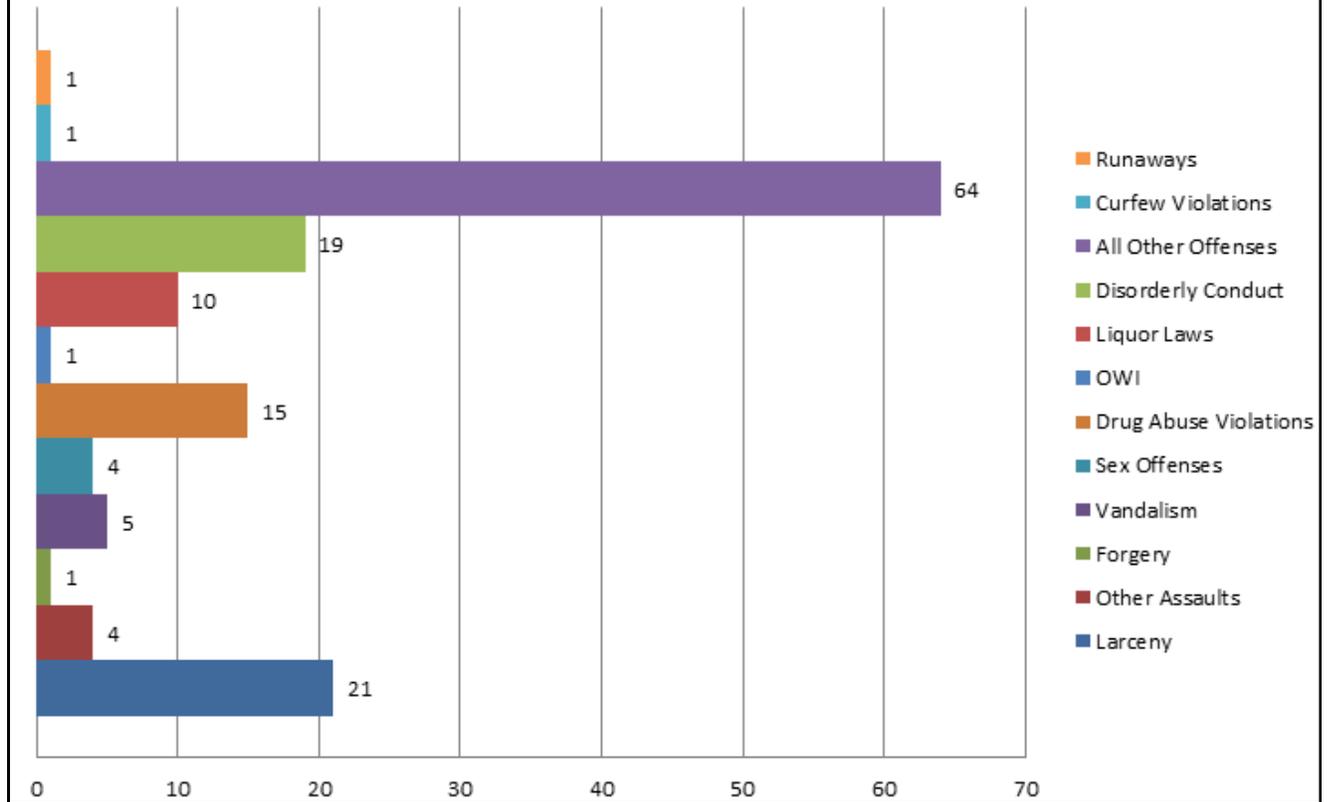
2016 Juvenile UCR Arrests by Month



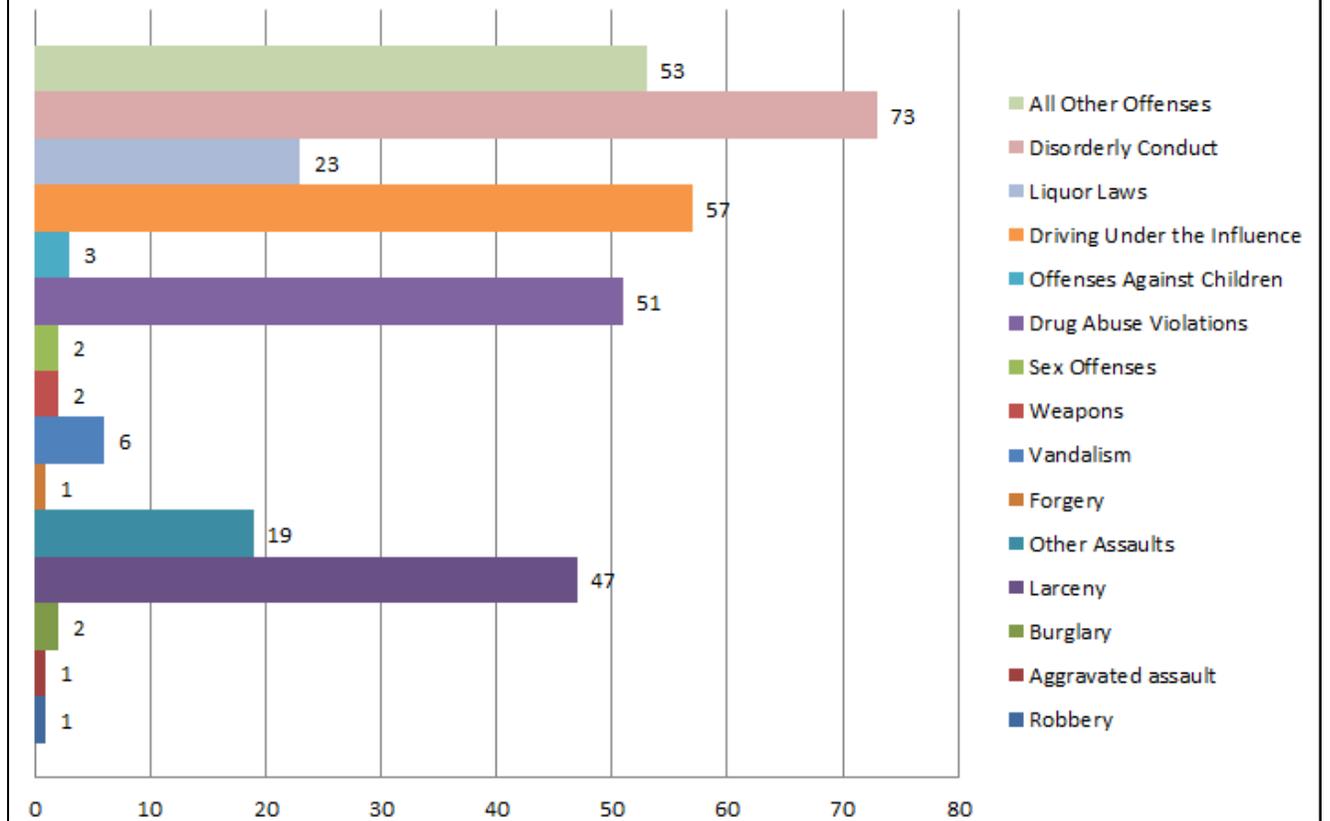
2016 Adult UCR Arrests by Month



2016 Juvenile UCR Arrests



2016 Adult UCR Arrests



2016 ARREST HIGHLIGHTS

January—

- ◆ Officers investigated a fraudulent credit card charge in the 100 block of Center St. Subsequently officers took a 31 year old male into custody who had multiple stolen credit cards and IDs in his possession. Charges were referred to the Walworth County District Attorney's Office for identity theft and obstructing an officer.

February—

- ◆ Officers conducted a search warrant in the 500 block of Sage St. After confiscating heroin and paraphernalia, a 38 year old female was taken into custody with charges referred to the Walworth County District Attorney's Office.

City, was arrested for robbery.

June—

- ◆ An officer conducted a traffic stop in the 200 block of Wrigley Dr. As the officer approached the vehicle, the officer detected the odor of marijuana emitting from the vehicle. The vehicle was subsequently searched and officers located 1.6 grams of Psilocybin mushrooms, 2.2 grams of marijuana and miscellaneous drug paraphernalia. Officers referred charges up to the Walworth County District Attorney's Office on a 42 year old female, Lake Geneva, for possession of Psilocybin, possession of THC and possession of drug paraphernalia.
- ◆ Det. Ecklund and Det. Keller assisted

March—

- ◆ Officers investigated an incident of a vehicle versus a pedestrian. Upon investigating it was determined to be a domestic. Charges were referred on a 26 year old female for OWI, disorderly conduct, and 1st degree recklessly endangering safety.
- ◆ Officers conducted a search warrant in the 600 block of Wells St. Charges were referred from two separate searches on a 58 year old male for manufacture/deliver cocaine, possession of THC, possession of cocaine, possession of drug paraphernalia, and maintaining a drug trafficking place.

City of Delavan PD with two subjects who had been involved in a Money Gram fraud throughout SE Wisconsin. Through Delavan Police Department's investigation, it was learned that the two males, both of who are Indian Nationals here in the USA on student visas, had also obtained funds via fraudulent means at the City of Lake Geneva Wal-Mart. The US Dept. of Treasury indicated that the two males may be involved in a larger federal investigation in the IRS Money Gram scheme/fraud and dozens of Federal indictments were coming soon with losses so far totaling \$26 million nationally.

July—

- ◆ Dispatch received a call about a

May—

- ◆ Officers responded to Sheridan Springs Rd. at N. Edwards Blvd. for a single vehicle traffic accident. The operator of the motorcycle fled and left his injured passenger lying in the road. She was transported to the hospital with severe injuries. The driver was later located and charged with fleeing or eluding an officer, reckless driving-endangering safety, operating without a motorcycle license, and failure to report an accident.
- Officers responded to the 300 block of N. Edwards Blvd. for a report of a robbery with a weapon implied. An officer patrolling the area noticed the suspect vehicle leaving the area. Subsequently a 44 year old man, Genoa

drug deal in which a gun was displayed in the McDonald's parking lot. Officers conducted a felony traffic stop with duty weapons drawn. A Ruger P29 9mm handgun with an extended magazine was located in a backpack in the trunk of the vehicle as well as a baggie of marijuana. The handgun was not loaded; however, a secondary magazine was located with four bullets in it. A 20 year old male, Burlington, was arrested for bail jumping, disorderly conduct while armed, battery and carrying a concealed weapon. A 17 year old female, Burlington, was arrested for bail jumping and resisting/obstructing an officer. Two other occupants were in the vehicle and were released with no charges.

2016 ARREST HIGHLIGHTS

◆ Officers were dispatched to the area of Wrigley Dr. at W. Main St. for a report of two juveniles who had been robbed. Upon investigation, officers decided to search the beach area as there were still numerous persons on scene. Officers learned that some of the persons on scene were underage, had been drinking alcohol and were transported to the police department. The individuals taken into custody were searched and five .357 bullets were located on one person. Another individual taken into custody told officers that a gun had been passed among the group. Officers later located a .357 snub nose revolver in the area of the incident. Charges have been

referred up to juvenile intake and the District Attorney's Office. Some individuals received municipal citations for curfew and underage possession/consumption of alcohol. It should be noted that on this evening Speaker of the House Paul Ryan was in attendance at the Riviera as well as on the Lady of the Lake.

August—

◆ An officer witnessed a male driving with his knee while smoking marijuana in a glass pipe. The officer conducted a traffic stop in the 200 block of Center St. The driver, a 29 year old male, Lake Geneva, was arrested for operating while under

the influence and released to a responsible party after a legal blood draw.

◆ Officers took a 20 year old male, Lake Geneva, into custody and referred charges up to the Walworth County District Attorney's Office for repeated sexual assault of the same child, who is 15 years of age, and distribution of THC to a person under the age of 18. This subject also confessed to a burglary in the City of Lake Geneva that occurred in 2015 in which a firearm was stolen and a charge was referred up to the District Attorney's Office for burglary for this case as well. It should be noted that subject has an open case with Walworth County for

second degree sexual assault/use of force, strangulation and suffocation, and sex with a child age 16 or older and a prior incident in the City of Lake Geneva in which he engaged in sexual contact with a different 16 year old female.

September—

◆ Officers responded to the 800 block of Wrigley Dr., Popeye's, for a report of an employee being choked by the owner of the restaurant. The owner was not on scene when police arrived and the victim was treated for injuries. The owner turned himself in and charges were referred to the Walworth County District Attorney's Office on the 52 year old male, Lake Geneva, for battery, disorderly

conduct, and strangulation.

November—

◆ Officers observed a suspicious vehicle in the 700 block of W. Main St. with an odor of marijuana emitting from the vehicle. Officers made contact with the driver and passenger in the vehicle. The driver attempted to flee but after commands to stop, the driver tossed the keys outside the window. Officers searched the driver and found multiple baggies with 2.2 grams of marijuana and 8 grams of cocaine. The 29 year old male, Addison, Illinois, was taken into custody and booked into the Walworth County Jail. Charges for possession of THC and possession

with intent to deliver cocaine were referred to the Walworth County District Attorney's Office.

December—

• Officers responded to the 1100 block of Wells St. for a burglar alarm. Officers cleared the residence and did not locate any subjects inside. At a later time, the resident came to the police department and provided video footage of a suspect in the residence. The suspect, a 40 year old female Lake Geneva resident, was then taken into custody and confined in Walworth County Jail. Two counts of burglary were referred up to the Walworth County District Attorney's Office.

CALLS FOR SERVICE

Tallies below reflect final call for service codes. Some calls may fall under multiple call for service codes but are categorized by highest priority.

CFS Category	2015	2016	% Change
Accidents	499	542	8.62%
Administrative	407	350	-14.00%
Alarms	536	515	-3.92%
Animal Calls	292	312	6.85%
Assists	2,133	2,157	1.13%
Assault/Battery	12	22	83.33%
Background Checks	21	67	219.05%
Bicycle/Boat/Pedestrian Complaints	19	16	-15.79%
Burglary	24	16	-33.33%
Community Service	2,520	2,960	17.46%
Chase	1	2	100.00%
Death Investigation	9	13	44.44%
Disorderly Conduct	351	346	-1.42%
Domestic Abuse/Family Trouble	122	108	-11.48%
Drugs	61	52	-14.75%
Juvenile Complaints	140	195	39.29%
Liquor Violations	170	184	8.24%
Misc. Calls	2,519	2,472	-1.87%
Nuisance Complaints	1,317	1,310	-0.53%
OWI	57	61	7.02%
Property Complaints	632	640	1.27%
Robbery	2	1	-50.00%
Sexual Offenses	20	11	-45.00%
Vehicle/Driving Complaints	3,360	4,034	20.06%
Theft	281	235	-16.37%
Welfare Checks	1,131	1,089	-3.71%
Total Calls	16,636	17,710	6.46%

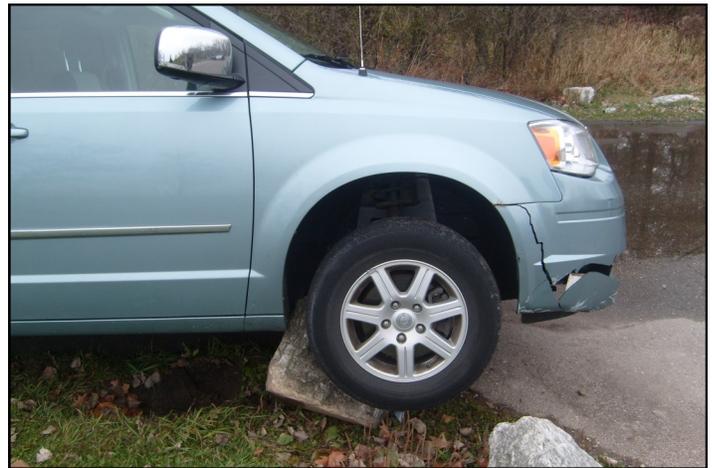
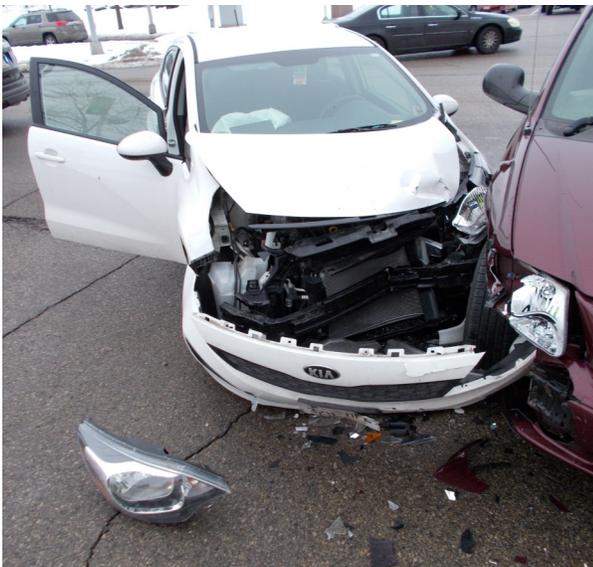
CFS by Date

2015	# Calls	2016	# Calls	% Change
01/01/15 - 05/15/15	5,274	01/01/16 - 05/15/16	5,086	-3.56%
05/16/15 - 09/07/15	6,972	05/16/16 - 09/07/16	7,422	6.45%
09/08/15 - 12/31/15	4,390	09/08/16 - 12/31/16	5,202	18.50%
Total Calls 2015	16,636	Total Calls 2016	17,710	6.46%

TRAFFIC ACCIDENTS

Accident Period	2015	2016	% Change
01/01—05/15	158	153	-3.16%
05/16—09/07	208	227	9.13%
09/08—12/31	123	162	31.71%
Total Accidents	499	542	8.62%

Traffic accidents and calls for service are broken down in the following manner to highlight the timeframe in which there is an influx of visitors to the City of Lake Geneva, which results in increased calls for service, traffic and the higher probability for traffic accidents.



There were four traffic related fatalities in 2016 within the City of Lake Geneva. The first fatal accident occurred on W. Main St. at Forest St. when the victim's vehicle merged into another vehicle. The driver lost control of her vehicle due to the icy road conditions and was struck broadside by another vehicle.

One occurred due to high speeds around a curve on the 1200 block of Williams St. The driver was impaired by alcohol when he lost control of his motorcycle.

The third occurred due to high speeds around a curve on the 800 block of S. Lakeshore Dr. The driver was impaired by alcohol when his vehicle struck a tree.

The final fatality occurred from a vehicle striking a pedestrian in the 200 block of N. Edwards Blvd. The investigation into this crash is ongoing.

The last traffic fatality within the city occurred in 2007.

TELECOMMUNICATIONS



Communications Supervisor Froggatt and Telecommunicator Holwick pose after completing EMD Training.

The Communications Center of the Police Department handles all 911 and non-emergency calls for Police, Fire and EMS in the City of Lake Geneva. This team of highly skilled, dedicated, and professional individuals provides optimal staffing coverage in the Center 24 hours a day and 7 days a week.

Through the use of an Enhanced 911 system, telecommunicators are able to determine the location of a 911 call even if the caller is unable to speak. Police, Fire or EMS resources can immediately be dispatched to the emergency. Utilizing the Phoenix Computer Aided Dispatch (CAD) software that integrates the department's record keeping and CAD systems, telecommunicators are able to input, assign and update calls on a real-time basis. By using Global Positioning System (GPS) technology, they can track the location of all resources. All telecommunicators are trained and certified in the use of the state's Transaction Information for the Management of Enforcement (TIME) computer system for warrant, criminal history and driver license record checks.

Dispatch Assists

	2016	2015	% Change
Admin Phone	38,233	39,008	-1.99%
911	2,609	2,476	5.37%
Window	10,510	9,519	10.41%

Emergency Medical Dispatch (EMD)

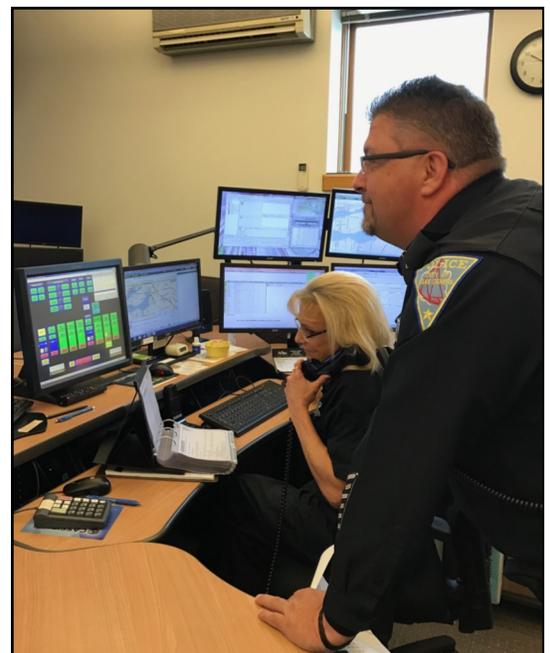
In 2016, Communications Center staff received training in Emergency Medical Dispatching (EMD) to better serve citizens calling about medical related matters.

Medical emergencies are some of the most serious calls taken in the dispatch center. Time is critical. What happens in the time the caller dials 911 until an ambulance arrives on scene can mean the difference between life and death for a patient. EMD is the bridge for the caller between their 911 phone call and the arrival of on-scene responders.

EMD protocols ensure that all telecommunicators effectively evaluate the medical situation by following a

questioning protocol. This questioning protocol allows the telecommunicator to send the appropriate resource which provides better care for the patient and safety for those who are responding. EMD also provides life saving instructions, whether it is giving simple airway maintenance instruction, controlling bleeding, delivering a baby or CPR instruction.

EMD training consists of 32 hours of classroom and practical training. Once the telecommunicator is EMD certified, they need to complete an additional 24 hours of training every 2 years and maintain their CPR certification in order to maintain their EMD certification.



Telecommunicator Barton practices her EMD skills while Officer Nethery anticipates where he will be dispatched.

OPEN RECORDS

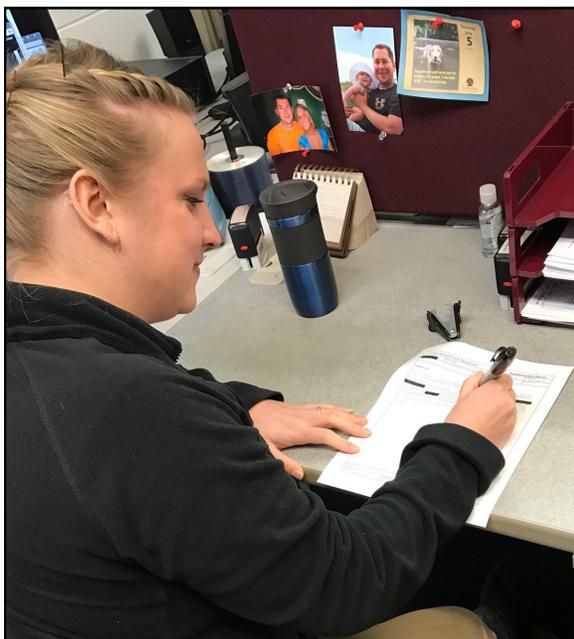
Open Records	2015	2016	% Change
Accident Report Requests	403	551	36.72%
Incident Reports Requests	382	381	-0.26%
Multimedia Requests	114	110	-3.51%
Misc. Requests	132	146	10.61%
Total Requests	1,031	1,188	15.23%

The Driver Privacy Protection Act (DPPA), 18 U.S.C. 2721-2725, was enacted in 1994 and originally prohibited agencies from disclosing driver's personal information without express consent of the person to whom the information applies. However, the United States Supreme Court recently decided that the DPPA Exception list allows accident reports to now be released unredacted, "[f]or use by any government agency, including any court of law enforcement agency, in carrying out its functions."

The Lake Geneva Police Department still documents all requests for records as requests may be subject to public inspection themselves.

Records requested from the Lake Geneva Police Department include: accident reports, citations, officer reports/narratives, photos, audio/video recordings, audio recordings and squad video recordings.

The Records Department attended two trainings in 2016 specifically for handling open records requests, including one hosted by the Lake Geneva Police Department. Attorney Kyle Gulya presented the trainings on Wisconsin's Public Records Law.



Data Systems Administrator Hinzpeter and Records Clerk Povish redact reports according to Wisconsin's public records law.

SOCIAL MEDIA

The City of Lake Geneva Police Department utilizes Facebook, Twitter, Citizen Services and Nixle to communicate in a variety of methods with a diverse population, in an attempt to reach our residents and visitors in real time relaying our crime prevention, crime investigation and safety messages as well as alerts during emergency situations.



LGPD's Facebook page has more than 5,000 likes. We accumulated more than 1,000 likes just this year!

Post Reach

The number of people your posts were served to.

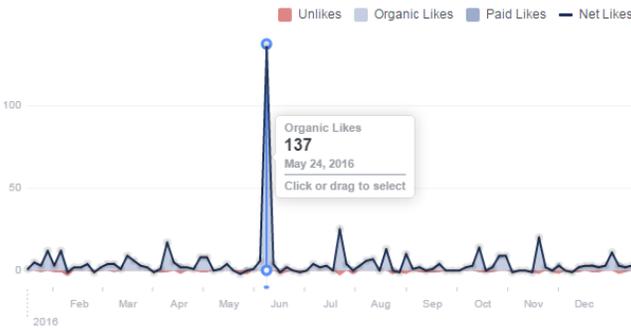


Graph of post reach to users (above). The top post reach was generated from an attempt to identify a suspect in July (left).

Published	Post	Type	Targeting	Impressions	Engagement
07/07/2016 8:43 am	We need help identifying the person in these photos who stole from one of our local businesses. If y			13.9K	6K 479

Net Likes

Net likes shows the number of new likes minus the number of unlikes.



05/24/2016 4:28 pm	UPDATED PRESS RELEASE: City of Lake Geneva Police Dep	4.6K	1.1K 226
05/24/2016 11:43 am	UPDATE: We can confirm at this time that Michalene Melges and	14K	1.4K 2K
05/23/2016 3:15 pm	City of Lake Geneva Police Department Contact: Lieutenant Ed	12.9K	3.5K 1.6K

Graph of total page likes (left). The highest page likes occurred from posts about a missing family from Lake Geneva (above).

Reach: Organic / Paid | Post Clicks | Reactions, Comments & Shares

07/05/2016 1:45 pm	The LGPD needs your help identifying the owner of the below tru	17K	5.5K 321
07/05/2016 8:37 am	SILVER ALERT: Missing from Lake Geneva: 81 year old Laurel	8.4K	1.1K 222
12/09/2016 12:50 pm	WALWORTH COUNTY DEPARTMENT OF HEALTH AND HUMA	20.8K	6.2K 417

Examples of top total post reach and user interaction (left). Total reach includes number of people who were served any activity from the Page including posts, likes, mentions, and check-ins.

Most viewed and shared posts occur when LGPD asks the public for help solving crimes and identifying suspects. Examples of top posts this year include: Identifying suspects (17k), silver alert (8.4k), Pokemon Go players (4.5k), missing Lake Geneva family (12.9k), fire destroying building (8.1k)

Citizen Services

Total Citizen Services Registrations



Registration doubled in 2016 for Citizen Services

Citizen Services provides citizens the ability to share information with the City of Lake Geneva Police Department, allowing first responders a glimpse into the business, school or premise while responding to calls for service. Citizen Services also provides an opportunity for residents to request property checks and the ability for those residents to instantaneously view checks conducted by officers and officers' notes regarding their residence.

For more information or to register, go to
WWW.LAKEGENEVA.PROPHOENIX.COM



The City of Lake Geneva Police Department utilizes Nixle to alert residents and visitors of safety hazards and security threats. Messages can be delivered instantly via cell phone text message and/or e-mail. Currently, there are 508 registered Nixle users, 100 more than last year. Register or view past notifications at:

[HTTPS://LOCAL.NIXLE.COM/CITY-OF-LAKE-GENEVA-PUBLIC-SAFETY/](https://LOCAL.NIXLE.COM/CITY-OF-LAKE-GENEVA-PUBLIC-SAFETY/)

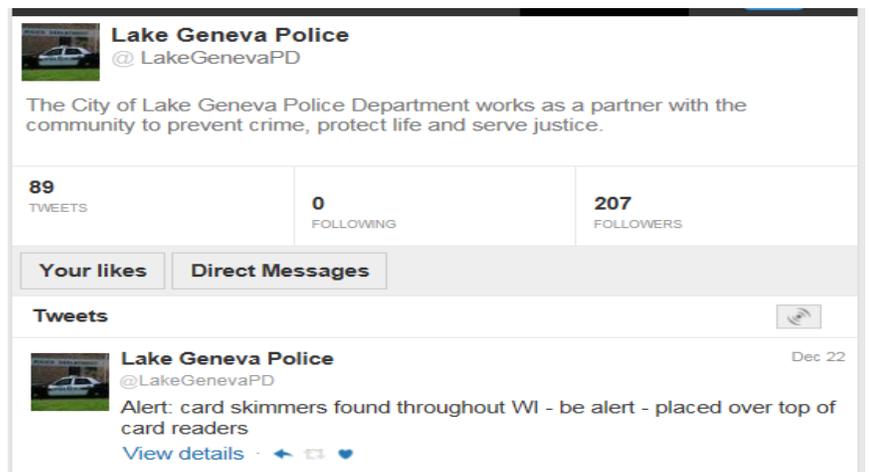


Twitter allows registered users to view tweets or messages sent by the City of Lake Geneva Police Department in real time. Twitter

also allows users to send tweets or messages to the City of Lake Geneva Police Department through this social networking site at www.twitter.com. Lake Geneva Police Department's Twitter account has 89 tweets and 207 followers.

Follow us at:

[HTTPS://TWITTER.COM/LAKEGENEVAPD](https://TWITTER.COM/LAKEGENEVAPD)



Albert C. Exner Employee of the Year Award—2016 Recipient Officer Walser

On May 12, 2016, at the annual Awards Ceremony, Officer William Walser was awarded the Albert C. Exner Employee of the Year.

Officer Walser has been with the City of Lake Geneva Police Department throughout his entire law enforcement career which began in 1999. Officer Walser was a member of the City of Lake Geneva SWAT team for 15 years, was an FTO, is certified in bicycle patrol instruction and recently was the first member of our department to complete Crisis Intervention Team training and certification.

When reading the nomination papers, phrases such as “always willing to help”, “motivated”, “go getter”, and “incredibly humble” were repeated over and over. It was obvious that Officer Walser is looked at with high regard by all of his co-workers.

Over the last year, Officer Walser was involved in many high profile incidents. Of note was Officer Walser’s participation in the successful

arrest of a man wanted for murdering his father and the successful rescue of an infant at a structure fire in which some of the residents were trapped on a roof. The child was ultimately thrown from the roof to Officer Walser who then took the infant to his squad where he remained until EMS personnel relieved him. Additionally, utilizing his Crisis Intervention Team training, Officer Walser was able to successfully talk an emotionally disturbed individual into surrendering without incident.

Officer Walser negotiated with this person for two hours before securing his surrender.

These three incidents do not encompass all of Officer Walser’s selfless acts of service for our community. They only highlight the repeated display of service and dedication to this organization as well as the citizens of Lake Geneva.



Officer Walser received the 2016 Albert C. Exner Employee of the Year Award.

**City of Lake Geneva
Police Department**



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