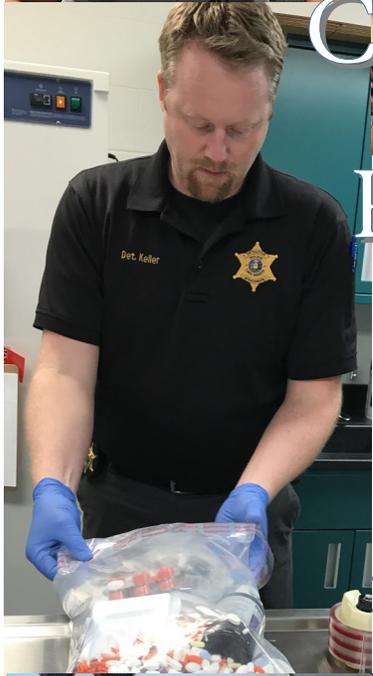




City of Lake Geneva

Police Department



2017 Annual Report



LAKE GENEVA POLICE DEPARTMENT 2017 ANNUAL REPORT

Volume 3

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Lake Geneva Police Department

2017 Annual Report

A message from Chief Rasmussen:

I am pleased to present the City of Lake Geneva Police Department's 2017 Annual Report. The men and women of the City of Lake Geneva Police Department handled 18,959 calls for service in 2017, a record number. There were 1,249 more calls for service in 2017 compared to 2016. This is a clear indication of the growth throughout the City and the need for police services.

In 2017, there were numerous residential developments. In 2018, the City expects residential development in Symphony Bay, Skyline Drive, Southwind Drive, and Stoneridge. Golden Years Retirement Home is also building a large retirement facility and the first phase will include a 30-bed unit in 2018. In addition, the City is looking at potential annexation on Townline Road that may include residential development. The Department will need to supplement full time staff to prepare for this growth.

In addition to the increased calls for service and drug issues the City has faced due to the nationwide heroin epidemic, we have acknowledged the problem and committed personnel to combat the growing issue.

Advances in and external utilization of technology have created consumption of resources within the Patrol Division and Detective Bureau – specifically personnel hours spent reviewing video surveillance and cellular telephone data. Due to this technology, cases are more complex than ever and require more time to ensure successful prosecution. This is a major concern that will need to be addressed in the near future.

In 2017, the Department Community Outreach Committee continued their hard work serving the community and providing for the less fortunate. My goal of training officers in emergency medical response and crisis intervention moved forward in 2017 and will continue in 2018. This additional training will provide needed and improved services to citizens having a medical emergency and those in crisis.

In closing, I would like to thank the men and women of the City of Lake Geneva Police Department. Their dedication and commitment to public service and protection make the City of Lake Geneva a wonderful place to raise a family and visit. I would also like to thank the Police and Fire Commission, Mayor Kupsik and members of the City Council for their support and commitment to providing the citizens of Lake Geneva a safe and secure environment to live in. We continue to grow by implementing new technologies, improving our efficiency, and meeting the needs of the community.

Finally, I want to thank the citizens who supported our efforts and worked with us hand in hand to accomplish our Department mission.

DEPARTMENT PERSONNEL

ADMINISTRATION

Michael S. Rasmussen

Chief of Police

Edward J. Gritzner III

Administrative Lieutenant

Bridgett C. Way

Patrol Lieutenant

Cindy L. Papenfus

Administrative Assistant

DETECTIVE BUREAU

Joseph R. Ecklund

Detective

Seth M. Keller

Detective

PATROL DIVISION

Jason W. Hall

Sergeant

Daniel T. Derrick

Sergeant

Sean M. Hinzpeter

Sergeant

Jeffrey A. Nethery

Officer

William D. Thornburgh

Officer

William W. Walser Jr.

Officer

Theon N. Ward

Officer

Kara A. Richardson

Officer

Brent W. Spatz

Officer

Brandi J. Nelson

Officer

Lucas J. Hansen

Officer

Glen J. Nettesheim

Officer

Kaitlin M. Tietz

Officer

Caleb L. Tracy

Officer

Aaron R. Greetham

Officer

Shannon M. Gee

Officer

Brock C. Bouland

Officer

Kyle L. McNeil

Officer

Joseph A. Wisniewski

Officer

COMMUNICATIONS

Jean A. Froggatt

Communications Supervisor

Brenda J. Barton

Telecommunicator

Patricia J. Holwick

Telecommunicator

Rebecca L. Kostman

Telecommunicator

Amanda K. Moeller

Telecommunicator

Tonia M. Wojtas

Telecommunicator

RECORDS

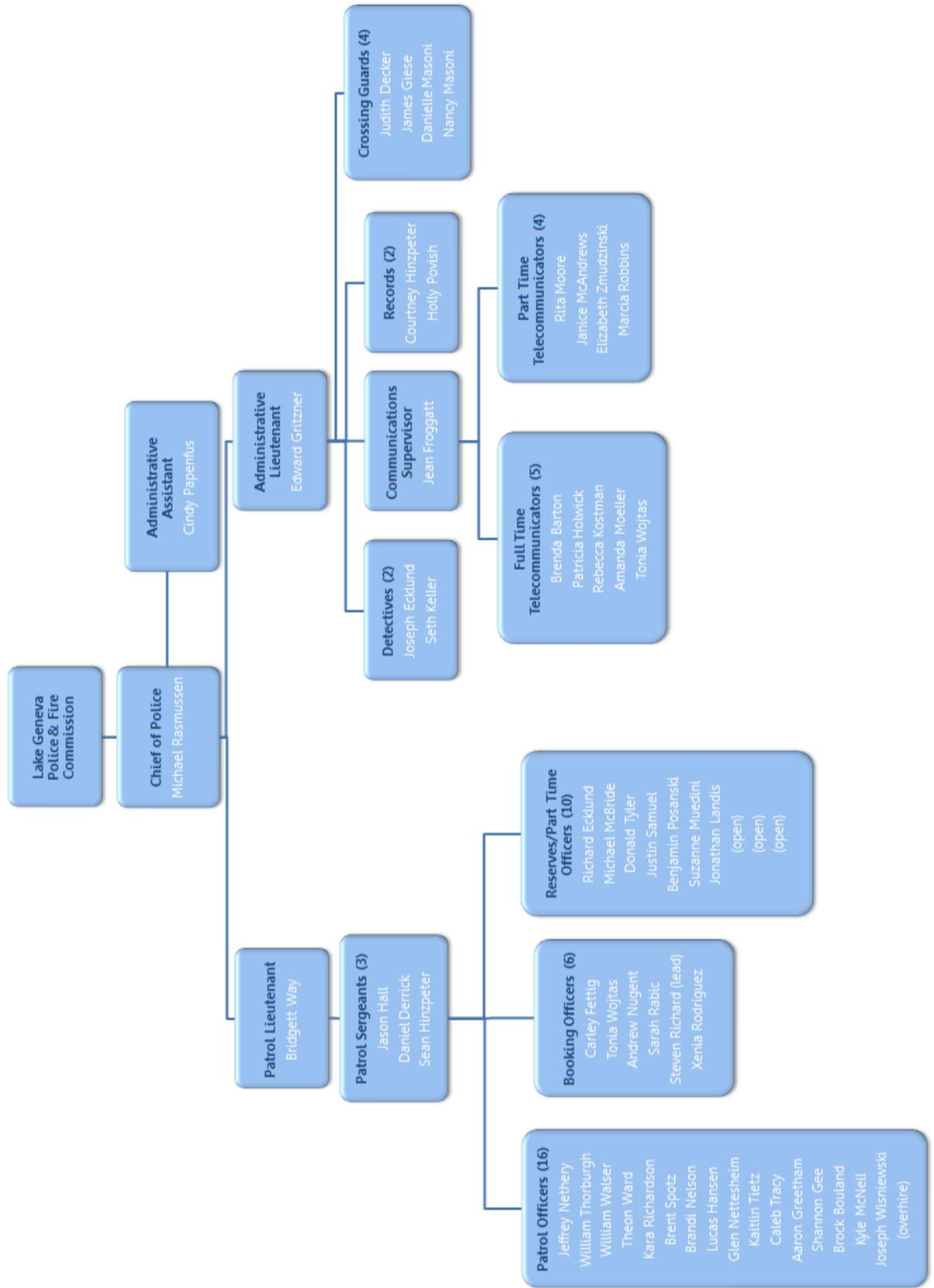
Courtney K. Hinzpeter

Data Systems Administrator

Holly M. Povish

Data Entry / Records Clerk

Organizational Chart



MISSION & VISION

Mission Statement

Serving and protecting our community with honor by building community partnerships through professional and progressive policing.

Vision Statement

To be a progressive, innovative and technologically modern law enforcement agency to optimize customer service and the safety of our community.

CORE VALUES

We achieve our Mission and Vision through commitment to and demonstration of our core values:



Honor: We are committed to upholding the honor of the City of Lake Geneva Police Department by providing honest and faithful police service to all.

Integrity: We are morally and ethically aware, resolute, and above reproach at all times regardless of our duty status.

Character: We hire and promote persons of good character based on the belief that actions and decisions rooted in good character will always have positive results.

Progressive: We embrace innovative strategies while maintaining proven practices.

Accountability: We accept responsibility for our actions and are accountable to our community.

Courage: We stand firm in the face of danger and will confront all threats to the safety and security of our community with intelligence and vigor.

PROMOTIONS / HIRES



Sean Hinzpeter was promoted to Patrol Sergeant from a Patrol Officer. Sean has been with the department for nine years. A graduate of University of Wisconsin—Stevens Point, he began his career as a booking officer. He then served as a reserve officer before he was promoted to full time officer in 2008. In addition to his regular duties as an officer, Sean has also taken on the role of field training officer, range instructor, taser instructor and is a sniper on the Lake Geneva/Walworth County SWAT team.

Officer Bouland was promoted to a full time officer in May 2017. He went to Blackhawk Tech in Beloit for the academy and also attended Rockvalley College. He worked for the Genoa City Police Department for more than 3 years and was a part time officer in 2016 for our department.

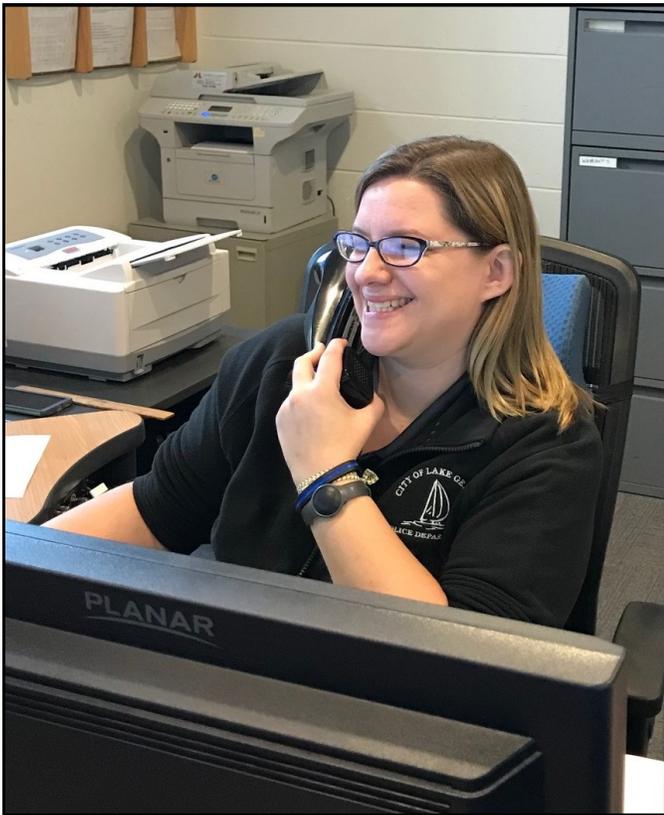




Kyle McNeil was hired as a full time officer in May 2017. Officer McNeil has his bachelor's degree in Psychology with a minor in Criminal Justice from UW-Whitewater.

Joseph Wisniewski was promoted to a full time officer in July 2017. He served in the Marines for 4 years and then graduated from Gateway with an Associate's Degree in Criminal Justice. Officer Wisniewski has worked part time for the Town of Geneva Police Department and was a part time officer for our department since March 2015.





Tonia Wojtas was promoted to a full time telecommunicator. Telecommunicator Wojtas has her Associate's degree from Kaplan University. She began working part time for our department as a booking officer in April 2016 and part time telecommunicator in July 2016. She is also trained for emergency medical dispatching (EMD).



RETIREMENTS



We would like to congratulate Assistant Chief Michael Reuss on his retirement from our department after 27 years of dedicated full time service. A/C Reuss started with the City of Lake Geneva Police Department as a reserve police officer in 1986. A/C Reuss was promoted to a full time police officer in 1990 where he served in that role through 1996. He was promoted to Patrol Sergeant in 1997 and then to Patrol Lieutenant in 2005 and served in that role until 2007. A/C Reuss was then promoted to Captain in 2007 and Assistant Chief in 2008 serving in that role until his retirement in 2017. A/C Reuss received the life saving award in 2016 for his heroic efforts saving a family trapped on a roof when their home caught on fire. A/C Reuss will be missed and we wish him health and happiness in his well deserved retirement.

We would like to congratulate Officer Thomas Giovannoni on his retirement from our department after 16 years of dedicated full time service. Officer Giovannoni started his career in law enforcement after serving in the Army for 6 years. He then worked part time for Elkhorn and Town of Geneva Police Departments before joining our department part time in 1995. He was promoted to a full time officer in 2001. He received a Letter of Commendation in 2015 for all of his hard work through the years with Beat the Heat. Officer Giovannoni also received a life saving award in 2016 for his heroic efforts saving a family trapped on a roof when their home caught on fire. Officer Giovannoni will be missed and we wish him health and happiness in his well deserved retirement.



ANNUAL HIGHLIGHTS

Methamphetamine Lab Explodes

On January 9, 2017, officers responded to 111 Center St., The Cove, for an activated fire alarm. Upon arrival, a room on the third floor was emitting smoke. Officers located a 50 year old male subject, Lake Geneva, inside who had sustained burns to his face. A female occupant was located on the ground floor having sustained burns to the whole front of her body and hands.

It was determined based on the evidence of the burns and the drug paraphernalia located within the room that it was a methamphetamine laboratory. Charges were referred on a 35 year old female, Lake Geneva, for possession of drug paraphernalia related to methamphetamine manufacturing and knowingly possessing methamphetamine waste. The same charges were also referred

on a 50 year old male, Lake Geneva. The female was taken to a hospital for her injuries and the male was taken into custody and booked in the Walworth County Jail.



Detective Ecklund processes the scene while LGFD stands by as a safety precaution.

Reserve Officer Receives National Attention

Reserve Officer Jonathan Landis showcased his community policing skills while optimizing customer service and the safety of our community. He gave an impromptu violin performance while walking the beat on August 27, 2017.

WISN12 covered the story, and soon national news outlets were calling for interviews after the video went viral on social media channels. Part of being a police officer is building community partnerships, and Officer Landis did just that!



Reserve Officer Landis performs the violin while on duty.

Special Events Team (SET)

In 2017, the Walworth County Chief's of Police Association and the Walworth County Sheriff's Office worked together to form the Special Events Team (SET). This team trains in crowd and riot control tactics and

would be available should the need occur during large events and civil unrest. The City of Lake Geneva Police Department has committed five members to this team.



Officers train in a tear gas simulation.

Public/Private Partnership

In response to an increase in methamphetamine cases in the City of Lake Geneva, the Lake Geneva Police Department held methamphetamine recognition training for members of the public/private partnership on February 23rd, 2017. DEA Special Agent Jim Langnes also presented during the training.



Sergeant Derrick educates members of the public/private partnership about active shooters.

HOW TO RESPOND

WHEN AN ACTIVE SHOOTER IS IN YOUR VICINITY

1. RUN

- Have an escape route and plan in mind
- Leave your belongings behind
- Keep your hands visible

2. HIDE

- Hide in an area out of the shooter's view
- Block entry to your hiding place and lock the doors
- Silence your cell phone and/or pager

3. FIGHT

- As a last resort and only when your life is in imminent danger
- Attempt to incapacitate the shooter
- Act with physical aggression and throw items at the active shooter

CALL 911 WHEN IT IS SAFE TO DO SO

HOW TO RESPOND

WHEN LAW ENFORCEMENT ARRIVES

- Remain calm and follow instructions
- Put down any items in your hands (i.e., bags, jackets)
- Raise hands and spread fingers
- Keep hands visible at all times
- Avoid quick movements toward officers such as holding on to them for safety
- Avoid pointing, screaming or yelling
- Do not stop to ask officers for help or direction when evacuating

INFORMATION

YOU SHOULD PROVIDE TO LAW ENFORCEMENT OR 911 OPERATOR

- Location of the active shooter
- Number of shooters
- Physical description of shooters
- Number and type of weapons held by shooters
- Number of potential victims at the location

On October 18th, 2017, a workplace active shooter training was provided through the public/private partnership by Sergeant Derrick and Chief Peters of the Lake Geneva Fire Department. The training included information on how to respond to an active shooter incident and included the Department of Homeland Security's Run-Hide-Fight model. Chief Peters taught emergency care to those in attendance. The Run-Hide-Fight model is explained in the graphic to the left. The Lake Geneva Police Department plans on hosting more Active Shooter Trainings in the future due to the volume of interest from community members.

ALPR System Tracks Homicide Suspects

In 2017, the City of Lake Geneva Police Department installed a second Automated License Plate Recognition (ALPR) system on a patrol car. The ALPR system was able to capture evidence that two suspects wanted for a homicide in Evanston, Illinois, had stopped in Lake Geneva when they made a donation at the Lake Geneva Public Library in the victim's name. The subjects made a donation to the library before the homicide was discovered. When the plate was entered in the ALPR system, it was discovered the vehicle plates were spotted in Lake Geneva, Wisconsin. The two suspects were apprehended in California more than a week later.



Lieutenant Gritzner interviews with TMJ4 about the homicide suspects.

Officers Participate in Controlled Burn

Officers were able to observe a controlled burn at the old Lake Geneva Raceway. Chief Peters of the Lake Geneva Fire Department offered a training opportunity on Saturday, January 28th. Brian Pollard of Fairwyn Real Estate Development donated the structure for the controlled burn. Pollard also serves as a Commissioner on the City of Lake Geneva Police and Fire Commission.



Officer Greetham and Officer Gee participated in the fire training.

Man Severs Artery in Workplace Accident

On April 13, 2017, at 11:43 a.m., dispatch received a 911 call for a report of a male who had been stabbed. It was quickly determined to be a workplace accident and Flight for Life was requested. The victim, a 38 year old male, Lake Geneva, was flown to a medical

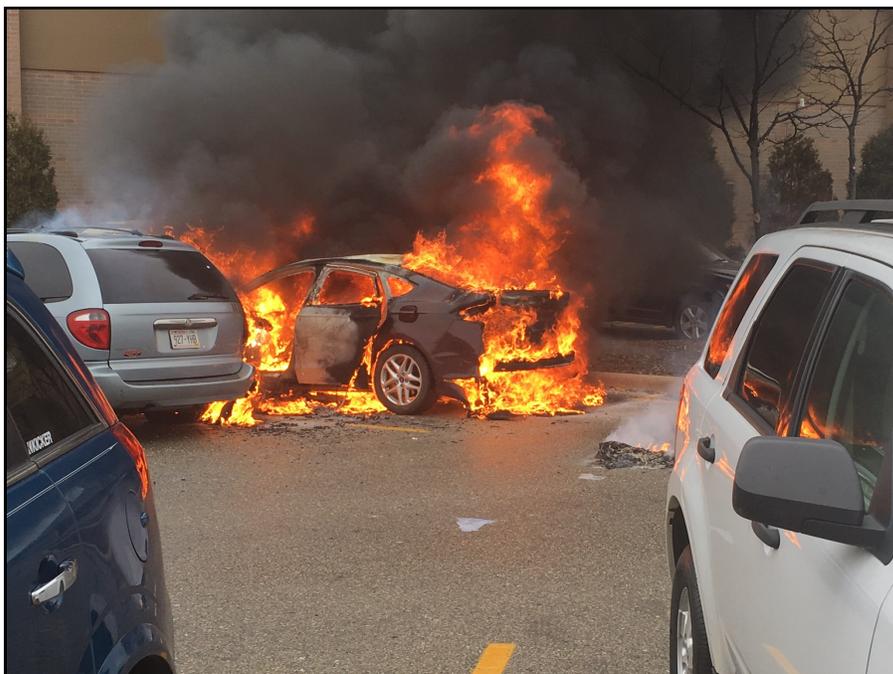
facility to treat his injuries. Two civilian employees, Ramiro Aranda Manriquez Jr. and Pedro Barajas, were recognized for their lifesaving efforts at the annual Awards Ceremony.



Lieutenant Way stands by to assist Flight for Life crew and EMS personnel.

Dog Saved From Vehicle Fire

On January 18, 2017, officers responded to the 200 block of N. Edwards Blvd. for a report of a vehicle fire. Upon arrival, officers observed a vehicle fully engulfed in flames. The fire spread to adjacent vehicles in the lot. Officers received a report that a dog was trapped in one of the vehicles. City of Lake Geneva Fire Department personnel arrived on scene and successfully removed the dog from the vehicle. Firefighters were able to resuscitate the dog on scene. The dog was transported to the Lake Geneva Animal Hospital for care. Two vehicles were a total loss and one sustained minor damage. The dog made a full recovery.



The vehicle fully engulfed in flames.

Unmanned Aerial Vehicle Pilot Training

Lake Geneva Police Department members received Unmanned Aerial Vehicle (commonly known as a drone) pilot training including utilizing the FLIR (forward looking infrared)

technology on the drone to detect heat signatures. This technology is especially useful in search and rescue efforts. A drone is just another tool to improve our services and meet our mission of building

community partnerships through professional and progressive policing. The Lake Geneva Lions Club donated the drone to our department.

The drone was deployed seven times in 2017.



Detective Keller, Officer Nethery, and Officer Walser learn how to pilot the drone.

Community Partnerships

MyTeam Triumph helps create a community which embraces, celebrates and empowers those with diverse abilities. On May 20, 2017 at the Super Hero Shuffle put on by the Kisses

from Keegan and Friends Organization, Officer Hansen, Officer Gee, and Telecommunicator Moeller helped Captain Anne Marie complete the 5k in Lake Geneva.



Officer Hansen, Officer Gee, and Telecommunicator Moeller compete with Captain Anne Marie.

Community Outreach Committee Helps Local Citizens

During 2017, the Community Outreach Committee has helped our local citizens by hosting non-perishable food drives, a school supply drive, and a winter accessory drive. The Committee partners with local departments such as the Walworth County Tree House and the Walworth County Food Pantry to help distribute items to those in need. Pictured are members from the Committee showing the various donations received from the food drive, winter accessory drive, and school supply drive.



Officers Receive Landing Zone Safety Training

Flight for Life Transport hosted a landing zone safety training for the Lake Geneva Police Department, Lake Geneva Fire Department and Town of

Linn Fire & EMS. Sergeant Hall and Officer Hansen attended to receive training to use in emergency situations.



Sergeant Hall and Officer Hansen receive cross-departmental training.

Saving Lives

The City of Lake Geneva hosted a blood drive to assist in saving lives in other ways. The blood drive had 15 donors that resulted in 19 units of blood which could

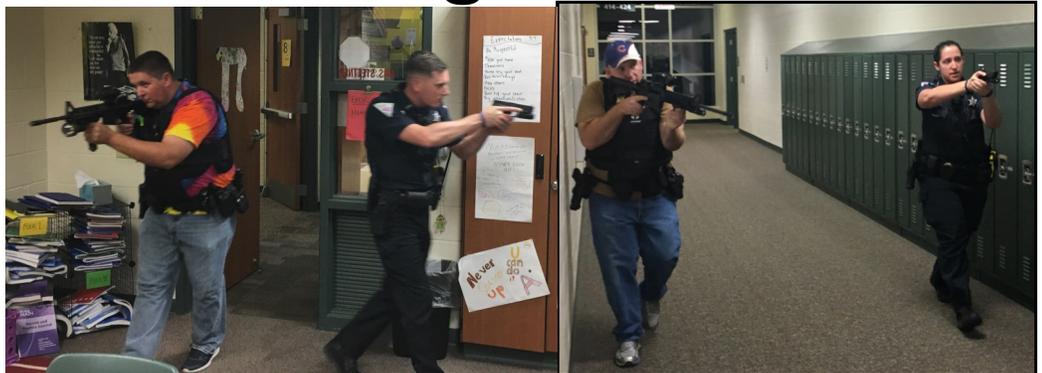
then be used to save up to 38 lives. We look forward to hosting more blood drives in the future in partnership with the Blood Center of Wisconsin.



Telecommunicator Moeller donates blood.

Active Shooter Training

Active shooter incidents continue throughout the country. These incidents, in many cases, have no pattern or method as to the selection of victims, which results in an unpredictable and evolving situation. In an effort to prepare for this type of incident, members of the City of Lake Geneva Police Department train multiple times a year on active shooter tactics. In addition, members of the City of Lake Geneva Police Department help train officers from neighboring jurisdictions to ensure cohesiveness should an active shooter incident occur.



Officers train for an active shooter scenario.

(Right) Sergeant Derrick instructs officer tactics.



Heroin Epidemic Sweeps Across Nation

The most recent statistics from the Department of Justice revealed there were more than 63,000 deadly drug overdoses in the nation. This overdose rate is three times the rate of overdose deaths in 1999. Heroin related overdose deaths increased by 19 percent between 2014 and 2016.

The Washington Post also notes that for some heroin users, an overdose can be seen as a badge of honor for the drug dealer involved. Lake Geneva is no exception to this nationwide epidemic which is why the Lake Geneva Police Department is committed to fighting the spread of heroin, heroin-related crime, and helping families overcome heroin



addiction's damaging effects. In 2017, officers saw multiple heroin overdoses in the City. Our officers are now equipped with Narcan, a lifesaving tool that can be administered in cases of suspected overdoses to help reverse the effects of heroin. Officers are usually first on scene, before Emergency

Medical Personnel arrive in the ambulance.

The National Institute on Drug Abuse notes that some overdoses can happen when people leave drug treatment. After going

through the "detox" process of drugs leaving the body, if a user takes the same amount of drugs they took before, it can result in an overdose because the body is no longer used to

the same dose.

The Lake Geneva Police Department has committed personnel to investigate heroin and other drug-related crimes.

The Lake Geneva Police Department submits all data of drug overdoses, prescription theft and fraud, and any misuse of prescription medications to the Wisconsin Prescription Drug Monitoring Program.



Drug Take Back Box Totals

Over the past year, the drug take back box took in more than 200 pounds of drugs. From May through October, the drug take back box and a collection at Walgreens collected more than 177 pounds of unused medications. The Lake Geneva Police Department is keeping unused medications out of our waterways as well as keeping prescription drugs out of the reach of wrong hands in the battle against prescription drug abuse.

The detectives discard all packaging and then seal the



The drug take back box is emptied on May 4, 2017.

medications and pills so they may be taken to the Walworth County Sheriff's Office and destroyed at collection points with the Department of Justice.

The detectives need to empty the drug collection box every few weeks due to volume! In 2017, the detectives had to empty the collection bin 29 times. Just imagine, at one point these drugs would

have just been thrown in the garbage or flushed down the toilet.



Detective Ecklund and Detective Keller haul in surrendered medications on December 7, 2017.

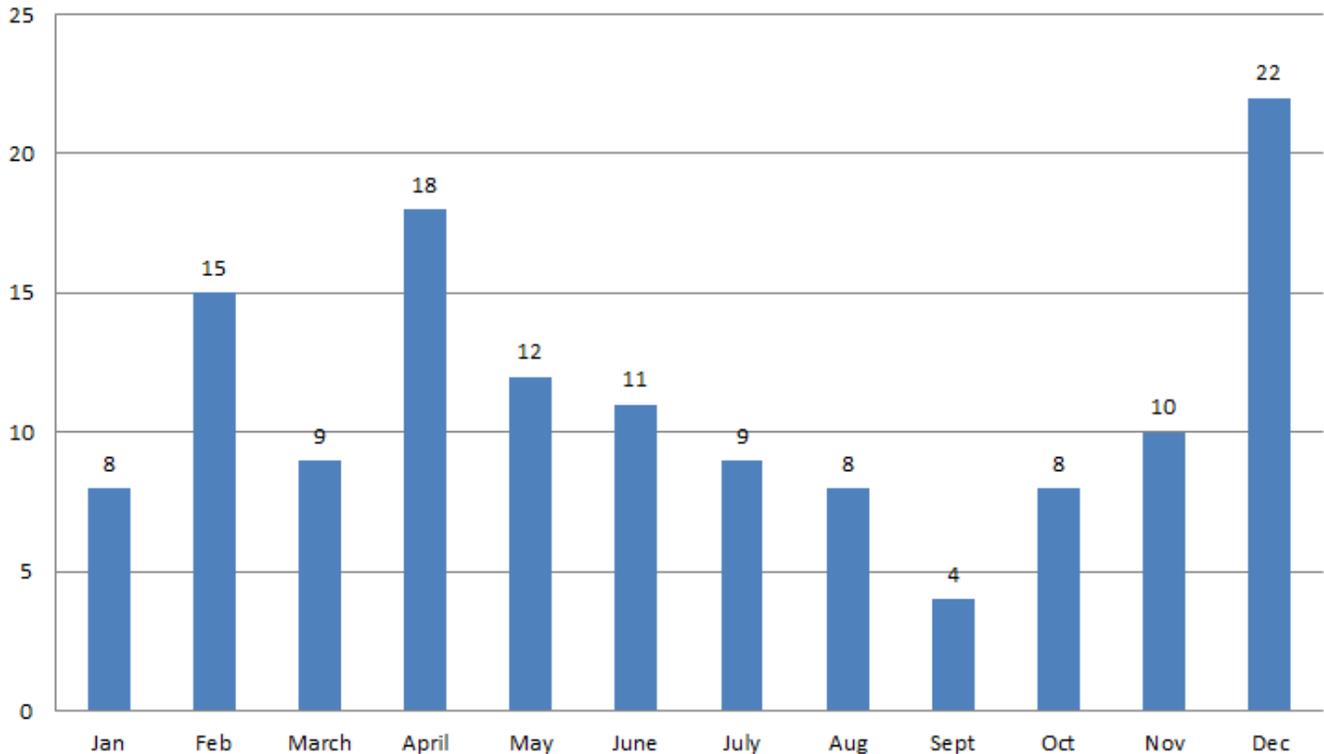
UNIFORM CRIME REPORTING

The City of Lake Geneva reports crime statistics to the state Uniform Crime Reporting Program (UCR), which forwards the data to the FBI's national UCR Program. This reporting system is summary based and we submit summarized reports for eight Part I Offenses. The Part I Offenses include criminal homicide, forcible rape, robbery, aggravated assault, burglary, larceny-theft (except motor vehicle theft), motor vehicle theft and arson. UCR also collects adult and juvenile arrest data for Part II Crimes, which encompass all other reportable offenses. The FBI compiles the UCR data and publishes various different crime statistics available to anyone interested in the Nation's crime statistics. *It should be noted that clearances (cleared) are subject to change as the case may not be resolved either through investigation or the judicial process upon the publication of this report.*

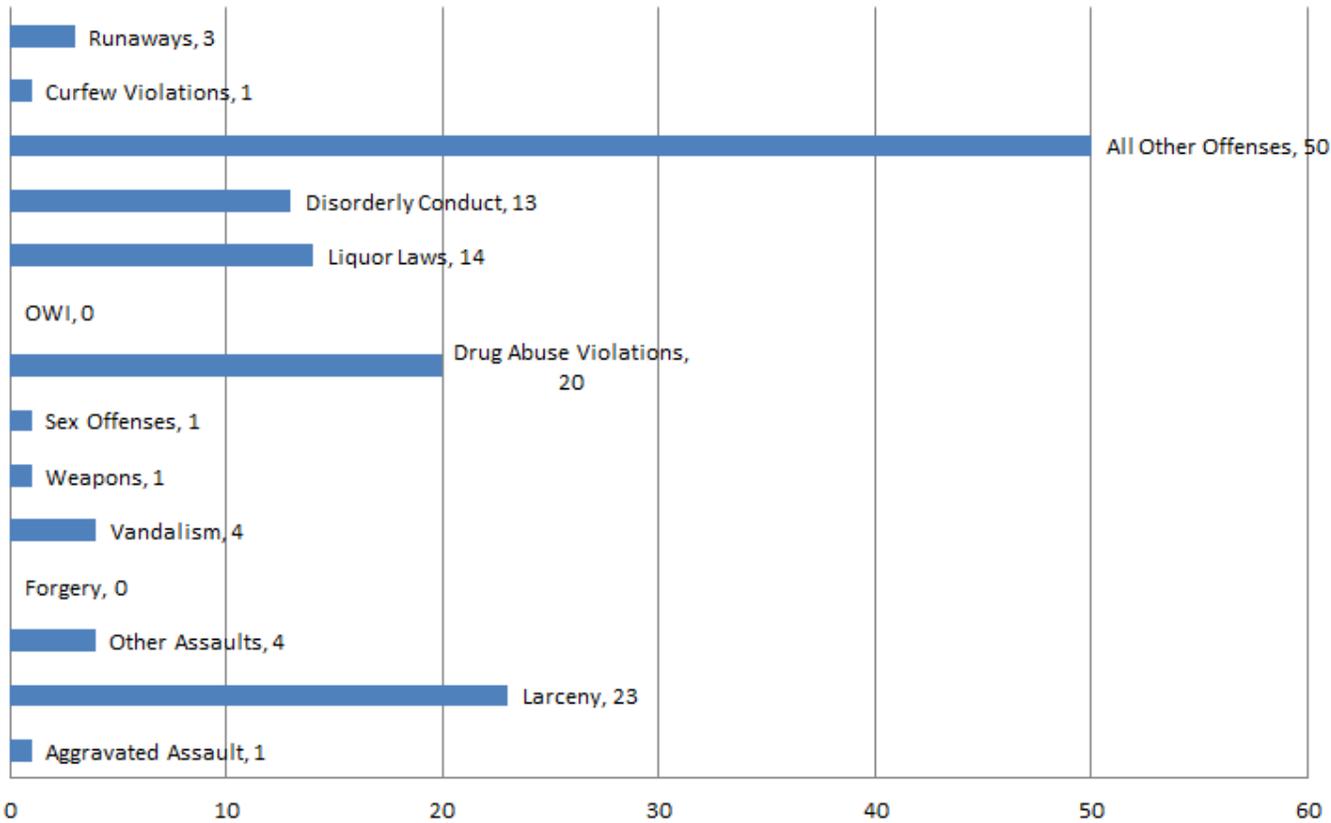
| Code | Classification of Offense | Known | Unfounded | Actual | Total Cleared | Juvenile Cleared |
|------|---|-------|-----------|--------|---------------|------------------|
| 11 | Manslaughter | | | | | |
| 12 | Manslaughter by Negligence | | | | | |
| 20 | Rape Total | 4 | 0 | 4 | 1 | 0 |
| 21 | Rape Completed | 4 | | 4 | 1 | |
| 22 | Attempts to Commit Rape | | | | | |
| 30 | Robbery Total | 2 | 0 | 2 | 1 | 0 |
| 32 | Robbery - Firearm | 2 | | 2 | 1 | |
| 33 | Robbery - Other Dangerous Weapon | | | | | |
| 34 | Robbery - Strong-arm | | | | | |
| 40 | Assault Total | 42 | 0 | 42 | 40 | 4 |
| 41 | Aggravated Assault - Firearm | 2 | | 2 | 2 | 1 |
| 42 | Aggravated Assault - Knife | | | | | |
| 43 | Aggravated Assault - Other Dangerous | 1 | | 1 | 1 | |
| 44 | Aggravated Assault - Hands, Fists, Feet | 1 | | 1 | 1 | |
| 45 | Assault - Other (Simple) | 38 | | 38 | 36 | 3 |
| 50 | Burglary Total | 18 | 1 | 17 | 1 | 0 |
| 51 | Burglary - Forcible Entry | 10 | | 10 | 1 | |
| 52 | Burglary - Unlawful Entry - No Force | 2 | 1 | 1 | | |
| 53 | Burglary - Attempted Forcible Entry | 6 | | 6 | | |
| 60 | Larceny Theft Total | 217 | 29 | 188 | 73 | 20 |
| 70 | Motor Vehicle Theft Total | 3 | 0 | 3 | 0 | 0 |
| 71 | MV Theft - Auto | 3 | | 3 | | |
| 72 | MV Theft - Trucks & Buses | | | | | |
| 73 | MV Theft - Other Vehicles | | | | | |
| 77 | Total Offenses | 286 | 30 | 256 | 116 | 24 |

*In 2017, a significant change was made by the FBI where the UCR Rape category was expanded to include male victims. Also starting in 2017, the UCR Rape category includes rape, sodomy/oral sex, and sexual assault with an object.

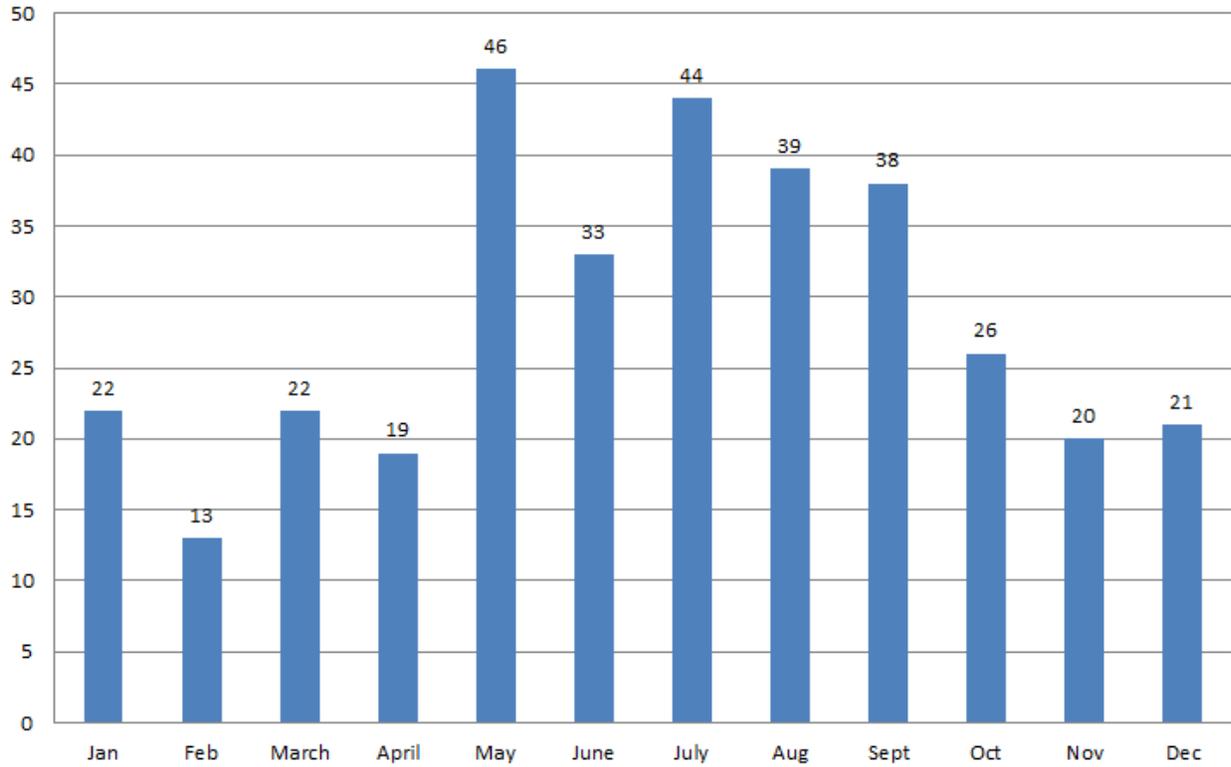
2017 Juvenile UCR Arrests by Month



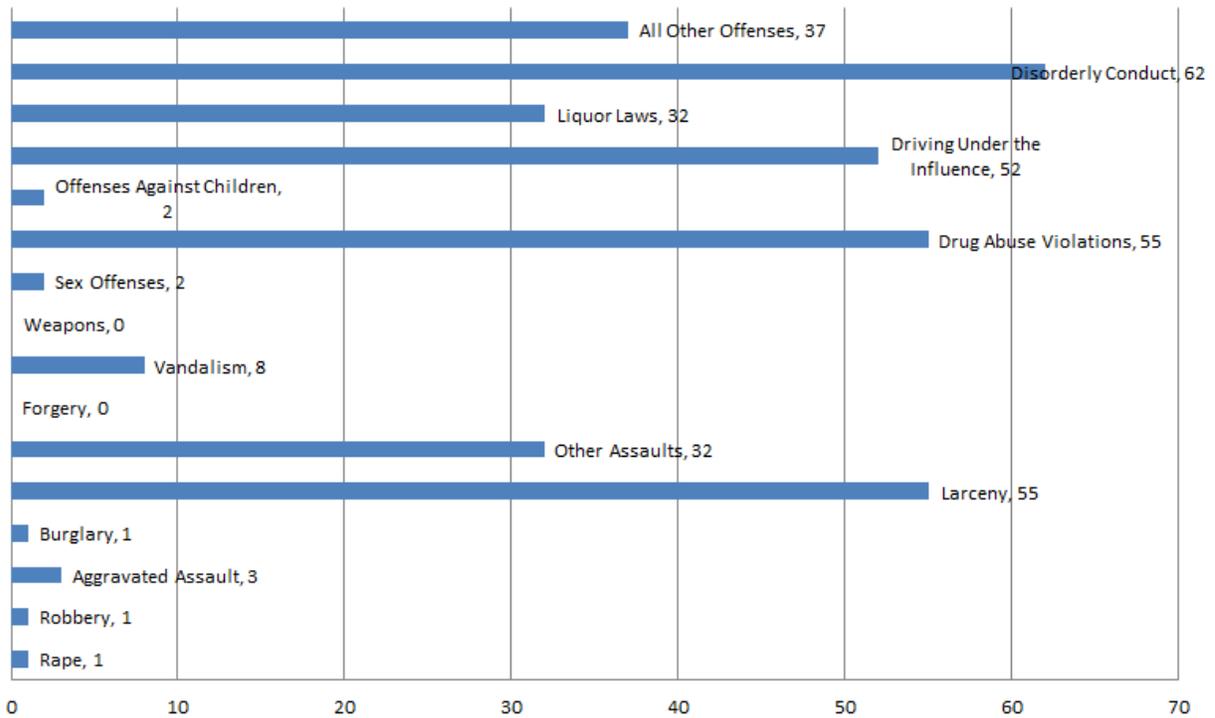
2017 Juvenile UCR Arrests



2017 Adult UCR Arrests by Month



2017 Adult UCR Arrests



2017 ARREST HIGHLIGHTS

January—

- ◆ Officers responded to the 100 block of Center St. for a report of a fire alarm. Through investigation it was discovered to be a methamphetamine laboratory. Consequently charges were referred on a 35 year old female, Lake Geneva, for possession of drug paraphernalia related to methamphetamine manufacturing and knowingly possessing methamphetamine waste. The same charges were also referred on a 50 year old male, Lake Geneva. The female was taken to a hospital for injuries and the male was taken into custody and booked in the Walworth County Jail.

- ◆ Officers responded to a drug overdose in the 600 block of Wells St. The 23 year old male victim, Lake Geneva, was charged with manufacturing of methamphetamine, possession of drug paraphernalia related to the manufacturing of methamphetamine and possession of drug paraphernalia. A 30 year old female, Lake Geneva, was charged with the same as well as bail jumping. Both were taken into custody and booked in the Walworth County Jail.

with the complainant, officers found that the suspected parties had left the scene. At 10:30 a.m., officers were dispatched to the 400 block of Center St. for a report of subjects arguing. Upon arrival, officers found a vehicle in the alley flipped onto its side, trapping the driver. Upon investigating, officers found that the subject driving the car was the same suspect from the damage to property complaint on Wells St. and the same subject that was arguing in the area. The driver of the vehicle, a 28 year old female from Burlington, was issued a citation for operating while intoxicated – first offense and a charge of disorderly conduct was referred up to the District Attorney’s Office for the disturbance on Center St. Additional

February—

- ◆ Officers were dispatched to the 500 block of Wells St. for a damage to property complaint. Upon speaking

charges of criminal damage to property and disorderly conduct were referred up to the District Attorney’s Office for the incident on Wells St.

transported to a local hospital and was later interviewed by an officer. Charges were referred to the Walworth County District Attorney’s Office for possession of heroin and possession of drug paraphernalia.

Geneva, exhibited signs of intoxication and was issued citations for operating while under the influence-2nd offense, operating left of center, operating without a valid license and operating without insurance.

March—

- ◆ Officers were dispatched to the 1800 block of Conant St. for a reported drug overdose. Upon arrival, officers found a 23 year old female unresponsive. One of the responding officers began CPR on the victim while another officer prepared a dose of Narcan. While doing chest compressions, the officer got a pulse back and found the victim was breathing slowly. Narcan was administered by officers and EMS arrived on scene. The victim was

April—

- ◆ Officers were dispatched to the 1300 block of Elkhorn Rd. for a complaint of a hit and run crash followed shortly after by a complaint of a vehicle that had crossed a double yellow center line into oncoming traffic, jumped a curb and struck a building. Half of the vehicle penetrated the building, causing substantial damage. The driver, a 28 year old male, Lake

- ◆ Detectives investigated a sexual assault complaint with a juvenile victim. Subsequently a 34 year old male, Beloit, was taken into custody and charges have been referred to the Walworth County District Attorney’s Office for 1st degree sexual assault of a child under 12, incest, and sex offender non-compliance.

May—

- ◆ Officers responded to the 100 block

of Center St. for a report of an odor of marijuana. Officers noted a strong odor of marijuana and located marijuana in backpacks, in the microwave in the room, and in the couch cushions. Consequently citations were issued to three 17 year old males, Park Ridge, Illinois, for possession of a controlled substance-THC. Citations were also issued to two 18 year old males, Park Ridge, Illinois, for possession of a controlled substance-THC.

June—

- ◆ Officers responded to the 1000 block of Wells St. for a report of a suspicious subject who had been sleeping in bushes and was

intoxicated. Officers found the subject, a 23 year old male, Genoa City, was on probation with an order not to consume alcohol. Officers took him in custody after successfully detaining him and deploying tasers. Charges have been referred to the Walworth County District Attorney's Office for disorderly conduct, battery, and resisting/obstructing an officer. He was then confined in the Walworth County Jail on those charges.

- ◆ Officers were dispatched to the 200 block of Broad St. for a report of a hit and run accident. The suspect vehicle was later located, unoccupied. The driver, a 35 year

old male, Genoa City, was later located walking downtown and was taken into custody. Charges were referred up to the Walworth County District Attorney's Office for operating a motor vehicle while intoxicated – 6th offense, operating while revoked, hit and run – attended vehicle, violation of license restrictions and possession of open intoxicants in a motor vehicle – driver. Probation and Parole also placed a hold on him and he was subsequently confined in Walworth County Jail on the above charges.

July—

- ◆ Officers were dispatched to a residence in the 500 Block of Spring St. for a domestic disturbance. Upon arrival,

Officers arrested a 35 year old male for domestic abuse disorderly conduct. The suspect was transported to the City of Lake Geneva Police Department for processing. While attempting to transport the suspect, he smashed his head on a patrol car partition causing a cut to his head. As officers attempted to administer care, the suspect sprayed blood at officers and threatened officers indicating he would harm officers and their families and implied the use of a rifle. The suspect was transported to the Walworth County Jail for confinement and has been charged with domestic abuse disorderly conduct, threat to a law enforcement officer and throwing or discharging bodily fluids at a public safety worker.

- ◆ Officers attempted to stop a vehicle on Broad St. at Main St. The vehicle sped away and fled the area. While doing so, the driver of the vehicle almost struck multiple pedestrians within a crosswalk. Another officer located the vehicle in the 500 block of Sue Ann Dr. The driver, a 41 year old male, Naperville, Illinois, was arrested and booked into the Walworth County Jail. Charges for fleeing an officer, reckless driving-endangering safety, keeping open intoxicants in a motor vehicle and operating while intoxicated, 6th offense have been referred to the Walworth County District Attorneys Office.

August—

- ◆ Officers were dispatched to

Walmart for a shoplifting complaint. Officers were informed that four suspects were in the store and stole 20 cans of baby formula, with an estimated value of \$548.37. Officers received the suspect information and put out an attempt to locate with Walworth County Sheriff's Department. The suspect vehicle was later stopped on I-43 and one of the suspects, a 17 year old female, Milwaukee, was issued a citation for retail theft and released.

- ◆ Officers were dispatched to the 100 block of W. Main St. for an unknown problem related to a 911 call. Upon arrival, officers found that there had been a dispute and the suspect had fled the scene. Officers received information that the suspect later returned to the scene and as officers

attempted contact, he fled again. An officer initiated a traffic stop and the driver, a 47 year old male, Lake Geneva, was taken into custody. Charges were referred up to the Walworth County District Attorney's Office for battery, disorderly conduct, criminal damage to property, obstructing an officer and was issued citations for operating while under the influence – 1st offense and operating while revoked – alcohol related. Probation and Parole put a hold on him and he was subsequently confined in Walworth County Jail on the above listed charges as well as the Probation and Parole hold.

September—

- ◆ Officers responded to the 700 block of Milwaukee St. for a warrant attempt. Subsequently a 33 year old male, Lake Geneva, was taken into custody. Charges were referred to the Walworth County District Attorney's Office for possession of cocaine, possession of heroin, possession of drug paraphernalia, possession of psilocybin, possession of a controlled substance without a prescription, and bail jumping. He was then confined in the Walworth County Jail on those charges.
- ◆ Officers were dispatched to the 600 block of Williams St., the Phillips 66 gas station, for an armed robbery

that had taken place. Surveillance footage was obtained and a still photo was placed on social media of the masked face. The suspect was identified and U.S. Marshalls took him into custody, where he was later booked into the Walworth County Jail. Charges for armed robbery and possession of a firearm by a felon were referred to the Walworth County District Attorney's Office on a 28 year old male, Lake Geneva.

November—

- ◆ Officers were dispatched to take a complaint of a possible threat of violence at the Lake Geneva Middle School that was made via Snapchat by a student. Upon investigating, officers found that the threat was not viable,

however, charges were referred up to juvenile intake on a 13 year old male, Genoa City, for disorderly conduct.

- ◆ Officers received a complaint of a reckless driver in the area of South St. at Rolling Ln. Officers located the vehicle and initiated a traffic stop. Officers then issued the 42 year old driver, Lake Geneva, a citation for operating a motor vehicle while under the influence – 7th offense. He was subsequently confined in Walworth County Jail on this charge.
- ◆ An officer responded to the 600 block of N. Edwards Blvd. for a report of theft of items totaling \$4,100. Charges have been referred to juvenile intake on a 16 year old male, Lake Geneva, for retail theft.

December—

- ◆ Officers responded to the 100 block

of Center St. for a report of an odor of marijuana. Consequently a citation was issued to an 18 year old female, St. Louis, Missouri, for underage drinking. A citation was also issued to a 19 year old female, Meqon, for underage drinking. A male in the room jumped off the balcony and was reported to have been on the roof of the McDonald's building. Officers later found him back at the hotel in a different room. Subsequently a 18 year old male, Thiensville, was issued citations for underage drinking, possession of a controlled substance-THC, resisting an officer, and trespassing.

- ◆ Officers were dispatched to the 100 block of W. Main St. for a fight with a possible gun being shown. Officers cleared the area and located a pellet gun and evidence of blood. Officers

located the victim, a 30 year old male, Lake Geneva, who had a towel wrapped on his head with blood coming through it. After investigation, a 14 year old male, Delavan, and a 17 year old male, Delavan, were taken into custody. The 14 year old was charged with disorderly conduct and substantial battery. The 17 year old was charged with disorderly conduct, substantial battery, contributing to delinquency of a child, possession of a controlled substance-THC, and possession of drug paraphernalia. An 18 year old female victim was struck in the head with a pellet gun. An 18 year old female, Lake Geneva, was referred to the Walworth County District Attorney's Office for substantial battery and disorderly conduct.

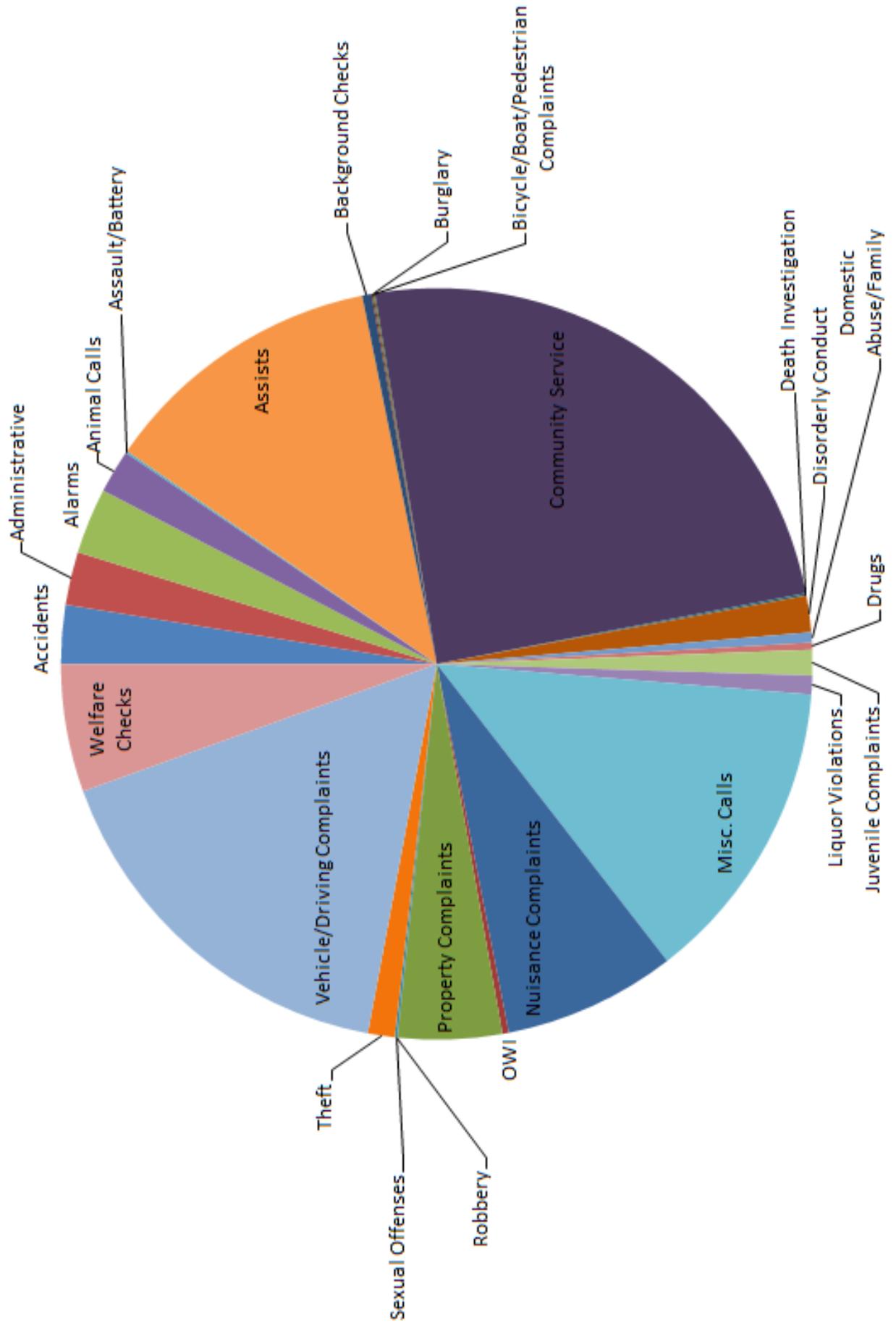
CALLS FOR SERVICE

| CFS Category | 2016 | 2017 | % Change |
|------------------------------------|---------------|---------------|--------------|
| Accidents | 542 | 478 | -11.81% |
| Administrative | 350 | 435 | 24.29% |
| Alarms | 515 | 535 | 3.88% |
| Animal Calls | 312 | 354 | 13.46% |
| Assault/Battery | 22 | 17 | -22.73% |
| Assists | 2,157 | 2,320 | 7.56% |
| Background Checks | 67 | 76 | 13.43% |
| Bicycle/Boat/Pedestrian Complaints | 16 | 14 | -12.50% |
| Burglary | 16 | 14 | -12.50% |
| Chase | 2 | 0 | -100.00% |
| Community Service | 2,960 | 4,668 | 57.70% |
| Death Investigation | 13 | 18 | 38.46% |
| Disorderly Conduct | 346 | 297 | -14.16% |
| Domestic Abuse/Family Trouble | 108 | 84 | -22.22% |
| Drugs | 52 | 57 | 9.62% |
| Juvenile Complaints | 195 | 208 | 6.67% |
| Liquor Violations | 184 | 152 | -17.39% |
| Misc. Calls | 2,472 | 2,504 | 1.29% |
| Nuisance Complaints | 1,310 | 1,408 | 7.48% |
| OWI | 61 | 52 | -14.75% |
| Property Complaints | 640 | 852 | 33.13% |
| Robbery | 1 | 2 | 100.00% |
| Sexual Offenses | 11 | 21 | 90.91% |
| Vehicle/Driving Complaints | 4,034 | 3,139 | -22.19% |
| Theft | 235 | 210 | -10.64% |
| Welfare Checks | 1,089 | 1,044 | -4.13% |
| Total Calls | 17,710 | 18,959 | 7.05% |

CFS by Date

| 2016 | # Calls | 2017 | # Calls | % Change |
|-------------------------|---------------|-------------------------|---------------|--------------|
| 01/01/16 - 05/15/16 | 5,086 | 01/01/17 - 05/15/17 | 5,599 | 10.09% |
| 05/16/16 - 09/07/16 | 7,422 | 05/16/17 - 09/07/17 | 7,367 | -0.74% |
| 09/08/16 - 12/31/16 | 5,202 | 09/08/17 - 12/31/17 | 5,993 | 15.21% |
| Total Calls 2016 | 17,710 | Total Calls 2017 | 18,959 | 7.05% |

CALLS FOR SERVICE



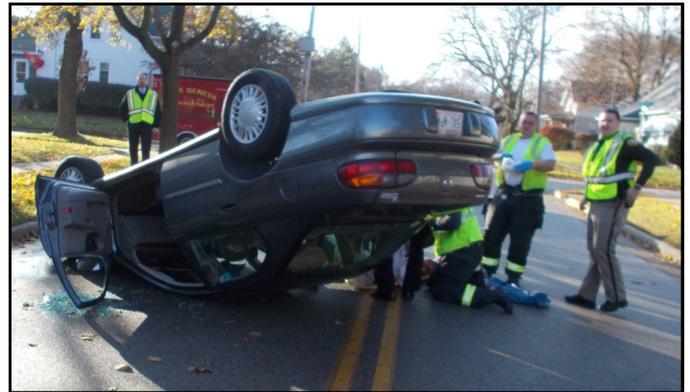
TRAFFIC ACCIDENTS

| Accident Period | 2016 | 2017 | % Change |
|-----------------|------|------|----------|
| 01/01—05/15 | 153 | 145 | -5.23% |
| 05/16—09/07 | 227 | 187 | -17.62% |
| 09/08—12/31 | 162 | 146 | -9.88% |
| Total Accidents | 542 | 478 | -11.81% |

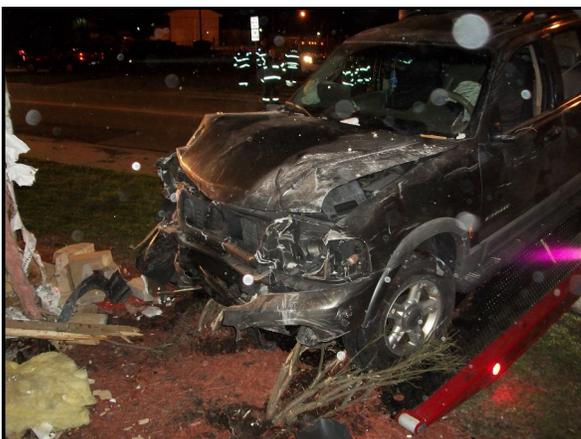
Traffic accidents and calls for service are broken down in the following manner to highlight the timeframe in which there is an influx of visitors to the City of Lake Geneva, which results in increased calls for service, traffic and the higher probability for traffic accidents.



(Above) Officer Nethery assists in extracting a driver when their car flipped over from hitting a power pole. The driver was charged with operating while intoxicated-1st offense.



Officer Spatz responded to a single vehicle rollover accident with the driver trapped inside.



(Above and Right) Officers investigated a vehicle striking a building. The driver was charged with operating while intoxicated-2nd offense.

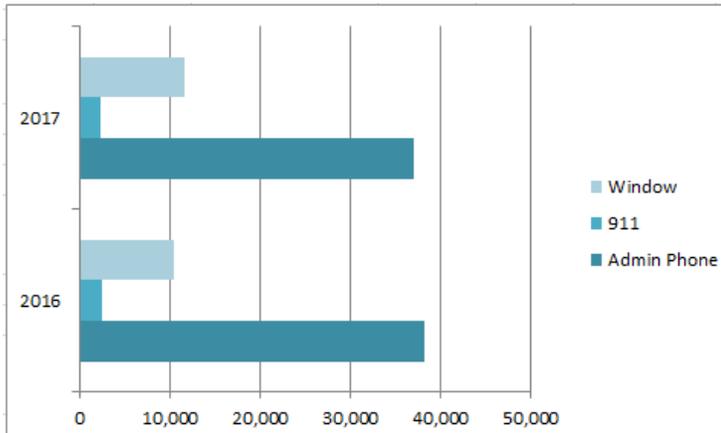
TELECOMMUNICATIONS



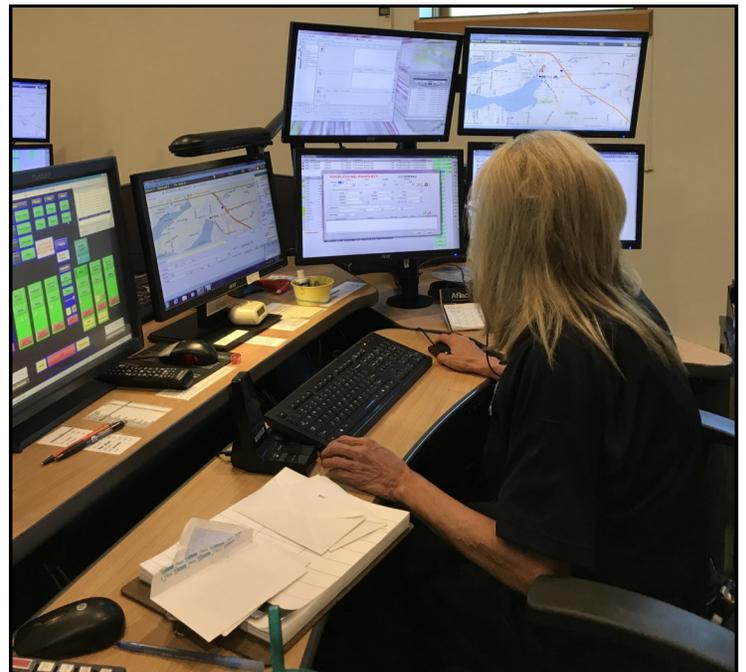
Telecommunicator Holwick displays her skills in dispatch to a tour of students for Reek School.

Dispatch Assists 2017

| | |
|-------------|--------|
| Admin Phone | 37,111 |
| 911 | 2,431 |
| Window | 11,673 |



(Left) Telecommunicator Robbins dispatches for 911 while Communications Supervisor Froggatt assists with taking calls.



(Above) Telecommunicator Barton dispatches a call from her work station.

The Communications Center of the Police Department handles all 911 and non-emergency calls for the Police, Fire and EMS Departments in the City of Lake Geneva. This team of highly skilled, dedicated, and professional individuals provides optimal staffing coverage in the Center 24 hours a day and 7 days a week.

Through the use of an Enhanced 911 system, telecommunicators are able to determine the location of a 911 call, then even if the caller is unable to speak Police, Fire or EMS resources can then immediately be dispatched to the emergency. Utilizing the Phoenix Computer Aided Dispatch (CAD) software package that integrates the department's record keeping and CAD systems, dispatchers are able to input, assign and update calls on a real-time basis and by using Global Positioning System (GPS) technology they can track the location of all resources. All telecommunicators are trained and certified in the use of the State's Transaction Information for the Management of Enforcement (TIME) computer system for warrant, criminal history and driver's license record checks.

In 2017, all telecommunicators received Emergency Medical Dispatch (EMD) training and are certified by the Association of Public Safety Communications Officials (APCO). The telecommunicator offers a caller pre-arrival instructions to help them remain calm and assist in lifesaving measures.

OPEN RECORDS



Records Clerk Povish and Data Systems Administrator Hinzpeter pose for a photo with their "Dattitude" sign.

Records requested from the Lake Geneva Police Department include: accident reports, citations, officer reports/narratives, photos, audio/video recordings, audio recordings and squad video recordings.

| Open Records Requests 2017 | |
|----------------------------|--------------|
| Accident Report Requests | 501 |
| Incident Reports Requests | 325 |
| Multimedia Requests | 84 |
| Misc. Requests | 179 |
| Total Requests | 1,089 |

New for 2017, the records division now utilizes Adobe Pro's redaction software to redact digital reports. This streamlines the process, reducing the need to print pages multiple times so no text or images can be seen thru the permanent markers. Adobe Pro software also minimizes user error of missing redactions as text is searchable and specific words or phrases can be entered to be redacted.



Redact

| | | |
|------------------|---|----------------------------------|
| P R O P | OWNERS NAME: <u>City of Lake Geneva</u> | TELEPHONE #: <u>262-248-6644</u> |
| | OWNERS ADDRESS: <u>1065 Carey St Lake Geneva WI 53147</u> | |
| | DESCRIBE DAMAGE: <u>No damage</u> | |
| W I T | NAME & ADDRESS: <input type="text"/> | |

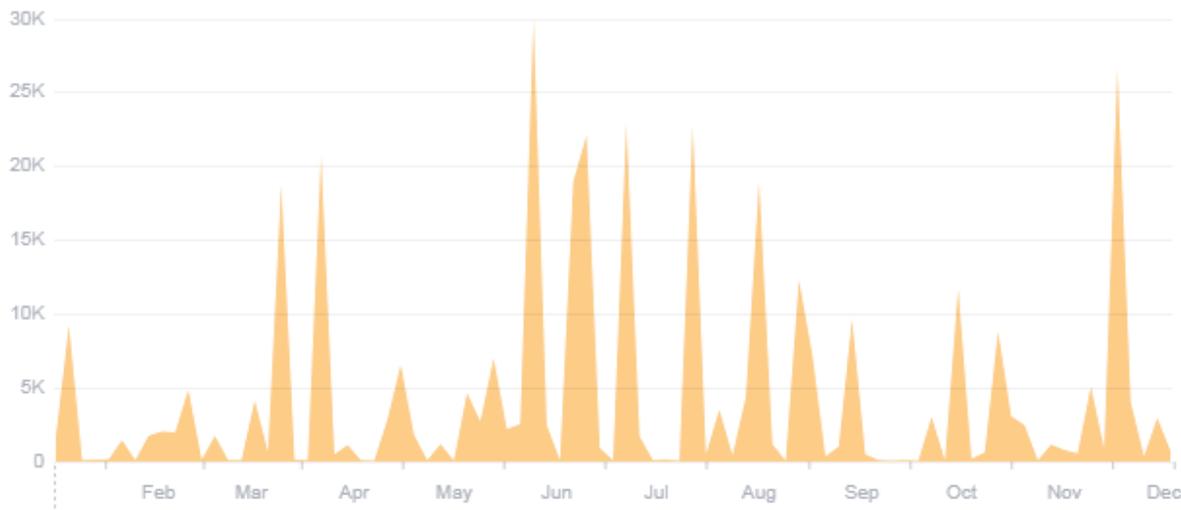
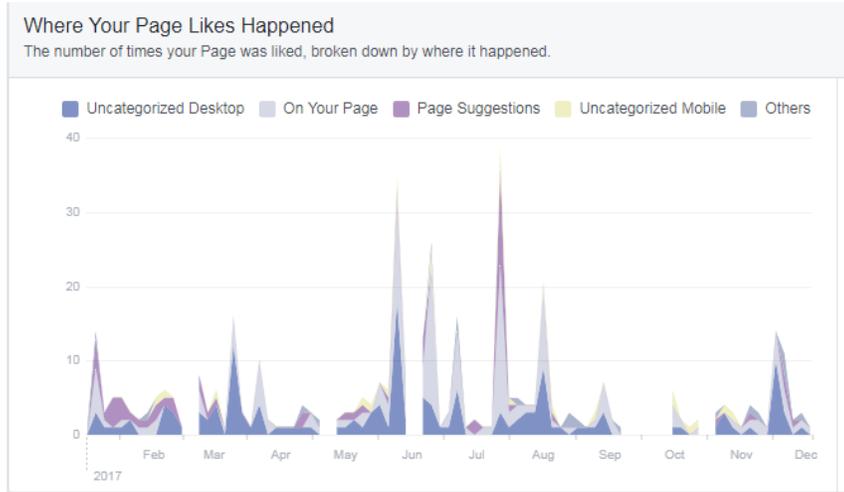
| | | |
|------------------|---|-----------------------------------|
| P R O P | OWNERS NAME: <u>City of Lake Geneva</u> | TELEPHONE #: <input type="text"/> |
| | OWNERS ADDRESS: <input type="text"/> | |
| | DESCRIBE DAMAGE: <u>No damage</u> | |
| W I T | NAME & ADDRESS: <input type="text"/> | |

SOCIAL MEDIA

The City of Lake Geneva Police Department utilizes Facebook, Twitter, Citizen Services and Nixle to communicate in a variety of methods with a diverse population, in an attempt to reach our residents and visitors in real time relaying our crime prevention, crime investigation and safety messages as well as alerts during emergency situations.



The LGPD's Facebook page has more than 6,500 likes. We accumulated almost 1,500 likes just this year!



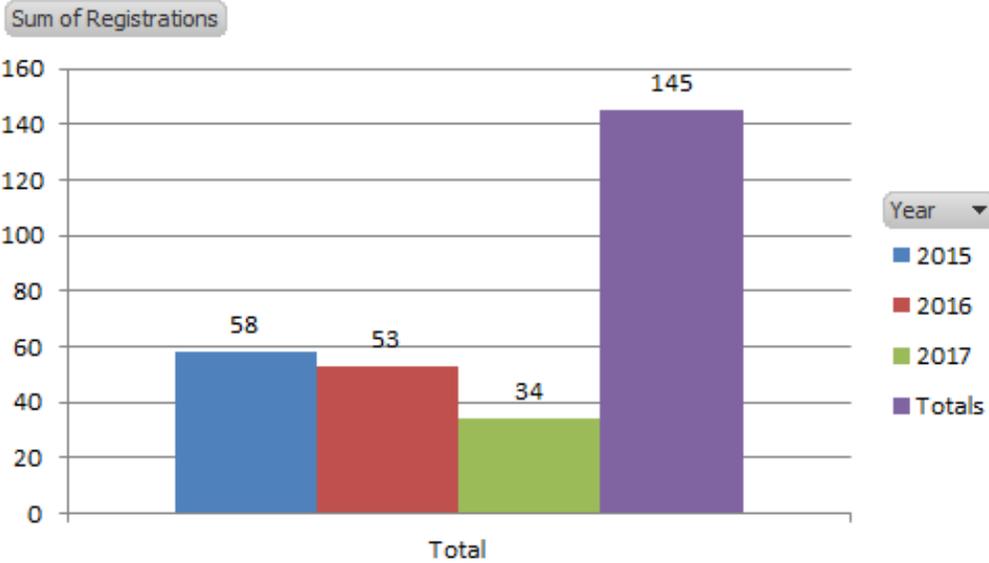
Graph of post reach in 2017, with a high greater than 30,000 people on May 25, 2017.

| | | | | | | | |
|------------------------|--|---|--|--|-------|--|---------------|
| 05/03/2017 12:59 pm | | Officer Richardson and Lieutenant Way visited some local Brownie and Girl Scout Troops! | | | 1.5K | | 226 43 |
| 05/03/2017 10:20 am | | UPDATE: They have been identified! Thank you! We need help identifying the people in these photos who | | | 44.6K | | 19.8K 1.4K |
| 05/02/2017 2:21 pm | | We need help identifying the people in these photos who stole from a local business. If you know who | | | 66.5K | | 25.9K 1.1K |

Most viewed and shared posts occur when LGPD asks the public for help solving crimes and identifying suspects.

Examples of top posts this year include: identifying suspects in a sexual assault (23.6k times), identifying subjects in a theft (25.9k times), and robbery subject in custody (9.4k times)

Citizen Services



Citizen Services now has 145 registered users.

Citizen Services provides citizens the ability to share information with the City of Lake Geneva Police Department, allowing first responders a glimpse into the business, school or premise while responding to calls for service. Citizen Services also provides an opportunity for residents to request property checks and the ability for those residents to instantaneously view checks conducted by officers and officers' notes regarding their residence.

For more information or to register, go to WWW.LAKEGENEVA.PROPHOENIX.COM



The City of Lake Geneva Police Department utilizes Nixle to alert residents and visitors of safety hazards and security threats. Messages can be delivered instantly via cell phone text message and/or e-mail. Currently, there are 575 registered Nixle users, almost 100 more than last year. Register or view past notifications at:

[HTTPS://LOCAL.NIXLE.COM/CITY-OF-LAKE-GENEVA-PUBLIC-SAFETY/](https://LOCAL.NIXLE.COM/CITY-OF-LAKE-GENEVA-PUBLIC-SAFETY/)



Twitter allows registered users to view tweets or messages sent by the City of Lake Geneva Police Department in real time. Twitter also allows users to send tweets or messages to the City of Lake Geneva Police Department through this social networking site at www.twitter.com. Lake Geneva Police Department's Twitter account has 140 tweets and 244 followers. Top tweets include our food drive, saving a dog from a burning vehicle, and hosting a job fair.

- 
Lake Geneva Police @LakeGenevaPD · Mar 29 386
 Hosting food drive & toiletry supply donations, thru April 12; Lake Geneva Food Pantry will distribute items
[View Tweet activity](#)

- 
Lake Geneva Police @LakeGenevaPD · Jan 19 320
 Fire in Walmart parking lot, dog saved from burning vehicle #LGPD #LakeGenevaPD
[View Tweet activity](#)

- 
Lake Geneva Police @LakeGenevaPD · Jan 26 310
 Winterfest Feb 1 - 5, no vehicle access to lake. Free parking downtown; free shuttle from Home Depot, Veteran's Park to US Bank.
[View Tweet activity](#)

- 
Lake Geneva Police @LakeGenevaPD · Feb 7 266
 Job fair Feb 18, 12 - 2 PM. Interviews on site, street dept, public works, parking enforcement, police dept jobs. @LakeGenevaGov
[View Tweet activity](#)

EMPLOYEE OF THE YEAR

Albert C. Exner Employee of the Year Award—

2017 Recipient

On May 11, 2017, at our annual awards ceremony, Records Clerk Holly Povish was awarded the Albert C. Exner Employee of the Year.

The nomination process for this distinguished award included all police department personnel being asked to complete a nomination form describing the reasons why they felt the employee is deserving of this honor. When the nomination forms were read, it was very clear that Records Clerk Povish is well respected and deserving of such a great honor.

Records Clerk Povish has been with the City of Lake Geneva Police Department since 2013. In addition to her regularly assigned duties, Records Clerk Povish works on countless behind the scenes projects. The finesse and initiative shown while working on these projects have made the Department very proud.

Records Clerk Povish works diligently to produce the Department Annual Report and Department Budget Book. In addition, she creates countless spreadsheets, graphs, charts, slideshows, pamphlets and forms, making sure they are visually appealing and easy to decipher.

Records Clerk Povish administers all of the Department social networking sites. Her hard work ensuring suspect photos are disseminated to the public through the Department website and social media has resulted in the arrest and prosecution of multiple suspects.

Records Clerk Povish is an extremely dedicated member of this Department and constantly boosts morale by organizing department cook outs, gift exchanges, pot lucks and cooking/baking competitions.

Records Clerk Povish is the reigning “Golden Crock Pot” winner.

Records Clerk Povish is very modest, claiming she is “just doing her job” but the Department and community have benefitted greatly due to her hard work and dedication. She has been described by coworkers as a “go-to,” a pleasure to work with and someone who makes all of us laugh. The Department is very lucky to have her.



Chief Rasmussen and the Exner sons present the Employee of the Year Award.