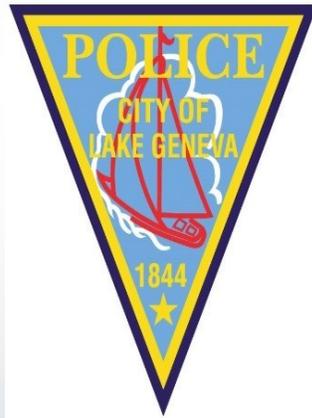


City of Lake Geneva Police Department 2019 Annual Report

175th Anniversary



1844 - 2019



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A message from Chief Rasmussen:

I am pleased to present the City of Lake Geneva Police Department's 2019 Annual Report. The men and women of the City of Lake Geneva Police Department handled 19,823 calls for service in 2019. That is an impressive amount of calls to handle with 25 sworn full time officers, 6 full time telecommunicators, and a decreasing part time staff due to recruitment issues law enforcement is facing around the country. The City of Lake Geneva Police Department has not been immune from these recruitment challenges.

In 2019, we lost two telecommunicators to retirement. Telecommunicator Brenda Barton retired from our Department after 25 years of dedicated full time service. Telecommunicator Patricia Holwick retired from our Department after 18 years of dedicated full time service. Although we lost 43 years of experience, we gained two great telecommunicators to fill their void. Telecommunicator Tricia Windler was hired in July 2019 and came to us from the Walworth County Sheriff's Office. Telecommunicator Elizabeth Zmudzinski was promoted from our part time staff but came to us from the City of Delavan Police Department where she worked in a full time capacity.

We were also very fortunate to fill one data specialist position due to a resignation and one patrol officer position as an addition in 2019. Data Specialist Lori Reynolds was hired in January 2019 and came to us from the Walworth County Sheriff's Office with 29 years of experience. Officer Karl Springhorn promoted to full time officer from our part time staff where he served in that capacity since February 2018.

Although we have had success recruiting individuals for full time vacant positions on the Department, we have struggled and continue to see challenges recruiting part time officers and telecommunicators. We use the additional staff to assist with a large demand for service during events throughout the year.

In an effort to increase Department presence during busy times throughout the year, we implemented the Community Service Officer program. Community Service Officers are non-sworn employees who patrol the community and handle minor non-emergency calls and assist our sworn staff. Community Service Officers also patrol the business district and large events during peak times.

In closing, I would like to thank the men and women of the City of Lake Geneva Police Department. Their dedication and commitment to public service and protection make the City of Lake Geneva a wonderful place to raise a family and visit. I would also like to thank the Police and Fire Commission, Mayor Hartz and members of the City Council for their support and commitment to providing the citizens of Lake Geneva a safe and secure environment to live in. We continue to grow by implementing new technologies, improving our efficiency, and meeting the needs of the community to ensure the safety of our citizens and many visitors.

Finally, I want to thank the citizens who supported our efforts and worked with us hand-in-hand to accomplish our Department mission.

DEPARTMENT PERSONNEL

ADMINISTRATION

Michael S. Rasmussen

Chief of Police

Edward J. Gritzner III

Administrative Lieutenant

Bridgett C. Way

Patrol Lieutenant

Cindy L. Papenfus

Administrative Assistant

DETECTIVE BUREAU

Glen J. Nettesheim

Detective Sergeant

Joseph R. Ecklund

Detective

Seth M. Keller

Detective

PATROL DIVISION

Jason W. Hall

Sergeant

Daniel T. Derrick

Sergeant

Sean M. Hinzpeter

Sergeant

William D. Thornburgh

Officer

William W. Walser Jr.

Officer

Theon N. Ward

Officer

Kara A. Richardson

Officer

Brent W. Spotz

Officer

Brandi J. Nelson

Officer

Lucas J. Hansen

Officer

Kaitlin M. Tietz

Officer

Caleb L. Tracy

Officer

Aaron R. Greetham

Officer

Shannon M. Gee

Officer

Brock C. Bouland

Officer

Kyle L. McNeil

Officer

Joseph A. Wisniewski

Officer

Michael E. McBride

Officer

Karl A. Springhorn

Officer

COMMUNICATIONS

Jean A. Froggatt

Communications Supervisor

Brenda J. Barton

Telecommunicator

Patricia J. Holwick

Telecommunicator

Rebecca L. Kostman

Telecommunicator

Amanda K. Moeller

Telecommunicator

Tonia M. Wojtas

Telecommunicator

Tricia Windler

Telecommunicator

Elizabeth Zmudzinski

Telecommunicator

RECORDS

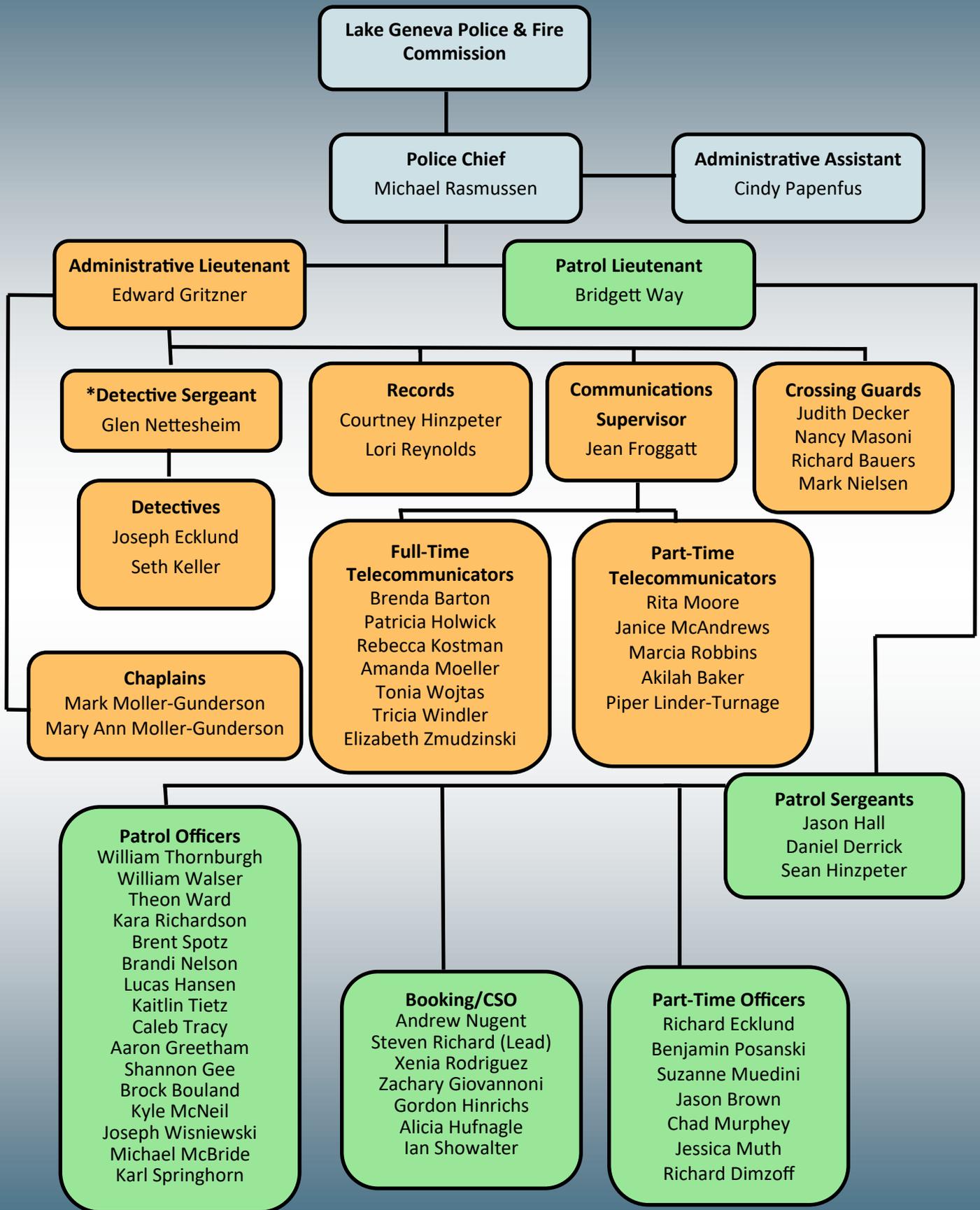
Courtney K. Hinzpeter

Data Systems Administrator

Lori L. Reynolds

Data Specialist

2019 Organizational Chart



*The Detective Sergeant will also serve as a Patrol Sergeant as needed.

MISSION & VISION

Mission Statement

Serving and protecting our community with honor by building community partnerships through professional and progressive policing.

Vision Statement

To be a progressive, innovative and technologically modern law enforcement agency to optimize customer service and the safety of our community.

CORE VALUES

We achieve our Mission and Vision through commitment to and demonstration of our core values:



Honor: We are committed to upholding the honor of the City of Lake Geneva Police Department by providing honest and faithful police service to all.

Integrity: We are morally and ethically aware, resolute, and above reproach at all times regardless of our duty status.

Character: We hire and promote persons of good character based on the belief that actions and decisions rooted in good character will always have positive results.

Progressive: We embrace innovative strategies while maintaining proven practices.

Accountability: We accept responsibility for our actions and are accountable to our community.

Courage: We stand firm in the face of danger and will confront all threats to the safety and security of our community with intelligence and vigor.

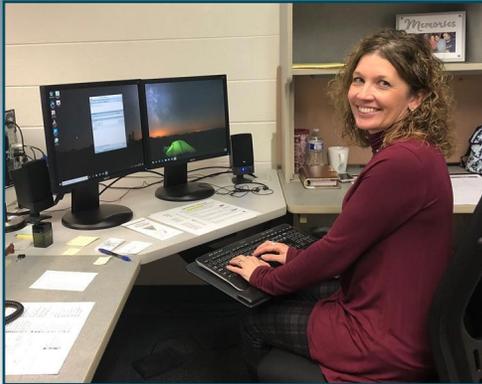
PROMOTION



Officer Glen Nettesheim was promoted to Detective Sergeant in February 2019. He has been with the department since 2006. Glen had been assigned to the patrol division and the Walworth County Drug Enforcement Unit prior to his promotion.



WELCOME TO THE TEAM!



Lori Reynolds was hired January 2019. She comes to the Police Department with 29 years of experience in law enforcement.

Tricia Windler was hired in July 2019. She comes to us with previous telecommunicator experience.



Karl Springhorn was promoted to full-time officer in March 2019 after working part-time since February 2018.

Elizabeth Zmudzinski was hired in November 2019. She comes to us with prior telecommunicator experience.



RETIREMENTS

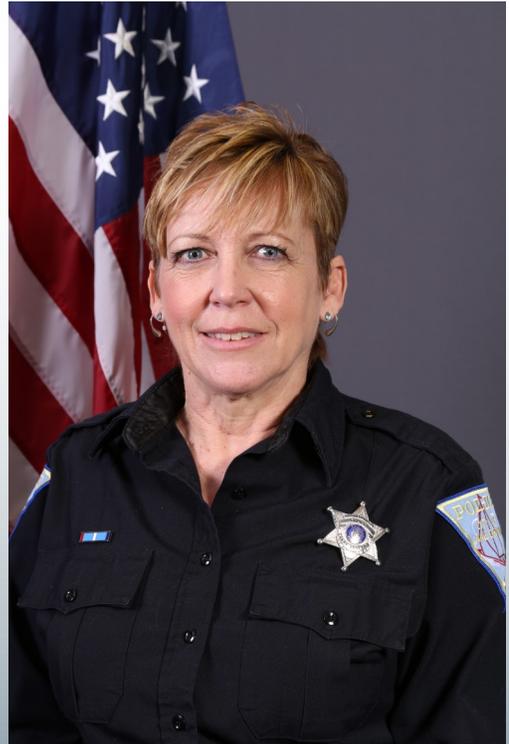


We would like to congratulate Telecommunicator Brenda Barton on her retirement from our department after 25 years of dedicated full time service.

Brenda was our senior telecommunicator and will be missed. We wish her health and happiness in her well deserved retirement.

We would like to congratulate Telecommunicator Patricia Holwick on her retirement from our department after 18 years of full time service.

She was the backbone of the graveyard shift and will be missed. We wish her health and happiness in her well deserved retirement.



ANNUAL HIGHLIGHTS

FOOD PANTRY

Great work to the City of Lake Geneva Police Department Community Outreach Committee. They worked to take in 138 pounds of donated food. The food was donated to the Lake Geneva Food Pantry and the Walworth County Food Pantry. Thank you to all who donated! Pictured to the right are Community Outreach Committee members: Data Systems Administrator Courtney Hinzpeter (left) and Patrol Lieutenant Bridgett Way (right)



Officer Richardson worked with the students at Badger High School to collect this truckload of food to donate to the Walworth County Food Pantry. Great work!

(Above) Officer Kara Richardson collected food to donate to the Walworth County Food Pantry.



NATIONAL NIGHT OUT

Our Department members participated in the 4th annual National Night Out. National Night Out is hosted by police and fire departments throughout Walworth County at the Walworth County Fairgrounds.



The event has become very popular and attended by hundreds of citizens throughout the area.



ICE CASTLES

The City hosted Ice Castles in 2019. The event brought thousands of additional visitors to the City and we were able to properly staff the event to ensure a fun and safe event for all participants.





DIVE TRAINING

Officer Thornburgh is a member of the MABAS Division 103 Dive Team. The team consists of police and fire members from throughout the area. This team provides emergency dive service to Walworth County and keeps costs down by spreading them among participating agencies.



(Above) Officer Thornburgh pictured during victim recovery training. (Right) Officer Thornburgh performing line tending skills.

SCHOOL TOUR

One of many school tours given at the Police Department to Lake Geneva students. Pictured below: Officer Bouland with students from Mt. Zion School.





WALWORTH COUNTY FOOD PANTRY REACHES OUT FOR HELP AND THE COMMUNITY OUTREACH COMMITTEE ANSWERS!

Great work to the City of Lake Geneva Police Department Community Outreach Committee. After the food pantry contacted us due to a shortage of peanut butter, they worked to take in approximately 48 jars. Thank you to all who donated!

Pictured to the left are Community Outreach Committee members: Data Systems Administrator Courtney Hinzpeter (left) and Patrol Lieutenant Bridgett Way (right)



COMMUNITY SERVICE OFFICER PROGRAM

We launched the Community Service Officer (CSO) program in 2019. In an effort to increase our presence, the CSO program provides assistance to our patrol officers by handling non-emergency calls allowing our patrol officers more time to patrol our residential areas and handle more serious calls for service. Pictured: left (Gordon Hinrichs), middle (Xenia Rodriguez), right (Steven Richard).

UNIFORM CRIME REPORTING

The City of Lake Geneva reports crime statistics to the state Uniform Crime Reporting Program (UCR), which forwards the data to FBI's national UCR Program. This reporting system is summary based and we submit summarized reports for eight Part I offenses. The Part I Offenses include criminal homicide, forcible rape, robbery, aggravated assault, burglary, larceny-theft, motor vehicle theft and arson. UCR also collects adult and juvenile arrest data for Part II crimes, which encompass all other reportable offenses. The FBI compiles the UCR data and publishes various different crime statistics available to anyone interested in the Nation's crime statistics. *It should be noted that clearances (cleared) are subject to change as the case may not be resolved either through investigation or the judicial process upon the publication of this report.*

Code	Classification of Offense	Actual	Total Cleared
11	Manslaughter	0	0
12	Manslaughter by Negligence	0	0
20	Rape Total	4	2
21	Rape Completed	4	2
22	Attempts to Commit Rape	0	0
30	Robbery Total	1	1
31	Robbery - Knife or Cutting Instrument	0	0
32	Robbery - Firearm	0	0
33	Robbery - Other Dangerous Weapon	1	1
34	Robbery - Strong-arm	0	0
40	Assault Total	45	33
41	Aggravated Assault - Firearm	0	0
42	Aggravated Assault - Knife	0	0
43	Aggravated Assault - Other Dangerous	1	1
44	Aggravated Assault - Hands, Fists, Feet	3	1
45	Assault - Other (simple)	41	31
50	Burglary Total	14	1
51	Burglary - Forcible Entry	9	0
52	Burglary - Unlawful Entry - No Force	5	1
53	Burglary - Attempted Forcible Entry	0	0
60	Larceny Theft Total	130	62
60	Motor Vehicle Theft Total	3	3
71	MV Theft - Auto	3	3
72	MV Theft - Trucks & Buses	0	0
73	MV Theft - Other Vehicles	0	0

In 2017, a significant change was made by the FBI where the UCR Rape category was expanded to include male victims. Also starting in 2017, the UCR Rape category includes rape, sodomy/oral sex and sexual assault with an object.

ADULT/JUVENILE ARRESTS

Classification of Offense	Adult Arrests	Juvenile Arrests
Aggravated Assault	2	0
All Other Offenses	98	78
Arson	0	0
Burglary	1	0
Curfew/Loitering Violations	0	0
Disorderly Conduct	50	12
Driving Under the Influence	45	0
Drug - Unknown	0	0
Drug Possession - Marijuana	11	15
Drug Possession - Opium/Cocaine	4	0
Drug Possession - Other Dangerous	2	0
Drug Possession - Synthetic	1	2
Drug Sale - Marijuana	0	0
Drug Sale - Opium/Cocaine	0	0
Drug Sale - Other Dangerous	0	1
Drug Sale - Synthetic	0	0
Embezzlement	0	0
Forgery & Counterfeiting	0	0
Fraud	4	0
Gambling	0	0
Larceny Theft	57	6
Liquor Laws	22	6
Manslaughter by Negligence	0	0
Motor Vehicle Theft	2	0
Murder & Non-negligent Manslaughter	0	0
Offenses Against Family and Children	0	0
Prostitution & Commercialized Vice	0	0
Rape	1	0
Robbery	1	0
Runaways	0	0
Sex Offenses	1	0
Simple Assault	27	5
Stolen Property	0	0
Vagrancy Violations	0	0
Vandalism	8	8
Weapons	1	0
Total Arrests	338	133

2019 ARREST HIGHLIGHTS

January—

- ◆ Officers responded to North Edwards Boulevard at Highway 50 for a report of a male passed out behind the wheel of a vehicle and in traffic. Upon arrival, officers observed a 38 year old Genoa City man passed out behind the wheel, foot on the brake and car in drive. Officers were able to gain entry into the locked vehicle and put it into park. The 38 year old male was subsequently arrested for operating a motor vehicle while intoxicated and released to a responsible party. The same male was offered numerous rides by officers when he was walking in the business district earlier that morning and declined each offer.
- ◆ The school resource officer at Badger High School took a complaint of a 14 year old male student distributing OxyContin pills to another student. The school resource officer recovered the two pills in question and determined they were nicotine pills. The 14 year old male student gave these pills to another student and stated they were OxyContin pills. The 14 year old student was turned over to school staff and his parents. The matter has been referred to Walworth County Juvenile Intake to review for falsely presenting a non-controlled substance.

February—

- ◆ Officers responded to an apartment in the 1000 block of Wells Street in an attempt to locate a suspect in a retail theft. As officers entered the apartment, they observed items commonly used in methamphetamine production. Officers secured the scene and the three occupants (34 year old male, 42 year old male and a 37 year old female) were arrested and booked

into the Walworth County Jail. Charges for manufacturing of waste from methamphetamine, possession of methamphetamine manufacturing and possession of drug paraphernalia have been referred to the Walworth County District Attorney's Office. Det. Sgt. Nettesheim and DEA agents trained in the proper recognition and processing of evidence found in methamphetamine labs processed the scene.

- ◆ Officers responded to the 500 block of Jefferson Avenue for a report of a nude female standing outside of a residence. Upon arrival officers observed a 34 year old female standing barefoot, nude but covered in a blanket and pressing a candy bar tightly to her forehead. Officers determined the female was unable to care for herself and placed her under an emergency detention. Walworth County Health and Human Services was not able to find a treatment facility for the female who was subsequently transported to Winnebago Mental Health Institute in Oshkosh. Officers transported the female to that facility and the entire call for service occupied on duty officers for 14 hours from beginning to end.
- ◆ Officers responded to the 900 block of Marshall Street for a male being disorderly towards the property owner. Officers made contact with the suspect, a 27 year old male. The suspect physically resisted officers until he was warned a taser would be deployed on his person. The suspect stopped resisting, was arrested and cited for disorderly conduct and resisting/obstructing officers

March—

- ◆ Officers responded to the 800 block of Williams Street for a vehicle theft. The victim stated he left his vehicle parked, running and unattended and when he returned, the vehicle was gone. The vehicle contained the victim's credit cards and numerous tools. One of the credit cards was used a short time later in Beloit. Officers obtained video footage and identified the suspect as a 45 year old Lake Geneva man who is known to officers. The victim's truck was located in Rockford IL and appeared to have been struck by bullets. The suspect was arrested by Rockford P.D. and confined in Winnebago County jail. Charges are pending with the Walworth County District Attorney's Office.
- ◆ Officers and Detectives assisted a multi-jurisdiction task force in the City of Lake Geneva working to fight human trafficking. During the eight-hour operation, six males, ages ranging 22-55 were arrested. All were booked into the Walworth County Jail and the charges were as follows: 5 counts of prostitution, 1 count of possession of marijuana and 1 count of trafficking of a child and using a computer to facilitate a sex crime.
- ◆ An officer responded to Kwik Trip for a reported gas drive off. As the officer was conducting his investigation, he discovered that the suspect in fact committed four separate drive off gas thefts from Kwik Trip over a three-week period. The suspect, a 24 year old Burlington man was arrested, cited for four counts of theft, booked and confined in the Walworth County Jail.

April —

- ◆ The school resource officer issued 25 citations in the month of April. Those citations consisted of violations for the following: truancy, habitual truancy, battery, possession of a controlled substance, possession of tobacco and disorderly conduct.
- ◆ Officers responded to the 200 block of South Curtis Street for a reported domestic disturbance. Upon arrival, officers met with the victim who stated her boyfriend struck her in the stomach and grabbed her violently by the arms. The suspect, a 40 year old Lake Geneva male was found hiding behind the residence. The suspect was already free on bond conditions from a previous domestic abuse incident with the victim. The suspect was booked into the Walworth County Jail. Charges for repeated domestic abuse battery and felony bail jumping have been referred to the Walworth County District Attorney's Office.
- ◆ An officer on routine patrol observed a vehicle traveling southbound in the northbound lane of traffic in the 200 block of Edward's Blvd. The driver of this vehicle, a 69 year old Lake Geneva man was cited for operating after revocation – OWI related, operating on the wrong side of a divided highway and failing to install an ignition interlock device in his vehicle. The driver also had valid warrants for his arrest through WI Probation and Parole and the Walworth County Sheriff's Office. The driver was booked into the Walworth County Jail.

May —

- ◆ Officers were dispatched to Piggly Wiggly for a report of a male eating food off the shelves and lying in the aisles of the store. Officers identified the suspect, a 38 year old Lake Geneva man who stated he did not remember his behavior and did not have money to pay for the food. The suspect was arrested. Officers located drug paraphernalia on the

suspect that tested positive for amphetamines. The suspect was confined in the Walworth County Jail and charges for damage to property and possession of drug paraphernalia were referred to the Walworth County District Attorney's Office.

- ◆ An officer on patrol observed smoke emitting from the roof of 300 Interchange North (Wisconsin Precision Casting Corporation). The officer approached the building and observed a large amount of smoke filling the lower level. City of Lake Geneva Fire and surrounding departments extinguished the fire which is believed to have started in an upper level portion of the factory. The cause of the fire is believed to be accidental in nature. The origin of the fire was in a wax conditioning room and mechanical and electrical motor failure cannot be ruled out.
- ◆ Officers were dispatched to the Dollar Tree at 100 East Geneva Square for a traffic crash. Upon arrival, an officer spoke to a witness who observed the suspect vehicle strike a parked unattended vehicle. The suspect exited his vehicle and entered the Dollar Tree. An officer made contact with the suspect, a 66 year old Lake Geneva man who showed several signs of intoxication. The suspect was subsequently arrested for OWI-4th offense and confined in the Walworth County Jail.
- ◆ Officers were dispatched to Interchange North/Sheridan Springs Road for a reported vehicle theft. Upon arrival, officers spoke to the victim who stated an acquaintance assaulted him and stole his vehicle. The victim stated he was in the vehicle with the suspect, a 24 year old Lake Geneva man, when the suspect strangled him and threatened him with death if he did not exit the vehicle. The suspect was located at his residence, arrested and booked into the

Walworth County Jail. Charges for strangulation/suffocation, operating after revocation and operating without owner's consent by use of force have been referred to the Walworth County District Attorney's Office.

June—

- ◆ Officers responded to a residence in the 200 block of North Edwards Boulevard for a report of a female screaming. Upon arrival, officers met with the female victim who stated her boyfriend struck her in the face after she refused to go buy drugs with him. Officers located the suspect, a 35 year old Elkhorn man nearby at a gas station. The suspect was resistive but taken into custody. The suspect was booked into the Walworth County Jail. Charges for domestic abuse battery were referred to the Walworth County District Attorney's Office.
- ◆ Officers responded to the 300 block of Wrigley Drive for a report of a body lying face down in the water. Upon arrival, officers and EMS members removed the body from the water and started resuscitative efforts. The victim was not revived and the Walworth County Medical Examiner's office responded to the scene. The cause of death has not been determined and toxicology results are pending.
- ◆ An officer responded to the 100 block of Wells Street for a report of a male who urinated in some bushes. Upon arrival, officers observed the suspect, a 32 year old Lake Geneva man attempting to drive a vehicle from the location. Officers made contact with the suspect who was intoxicated. Officers observed there were two

juveniles in the back seat of the vehicle. The suspect failed field sobriety tests and was arrested. The suspect was booked into the Walworth County Jail. A charge for OWI-3rd offense with minor passengers in the vehicle has been referred to the Walworth County District Attorney's Office.

July —

- ◆ Officers responded to the 200 block of Broad Street for a report of a male brandishing a knife disguised as a comb. Upon arrival, officers attempted to speak with the suspect who was holding a knife and attempted to flee. Officers were able to gain control of the resistive 34 year old Harvard IL man. Officers located narcotics and drug paraphernalia on the man. The man was arrested and booked into the Walworth County Jail. Charges for disorderly conduct-use of a dangerous weapon, resisting an officer, possession of cocaine and possession of drug paraphernalia have been referred to the Walworth County District Attorney's Office.

- ◆ David Drummond, 34 year old, 1124 ½ Pleasant St., was sentenced to 36 years in prison for the following offenses ranging from May-October 2018 as part of a plea deal: 2 counts of solicit intimate representation from a minor, 1 count of possession of child pornography and 4 counts of child sexual exploitation-(employ, use, induce). Drummond faced a total of 23 counts all together including failing to maintain his sex offender registry. Drummond was a repeat offender.

- ◆ Officers responded to a residence in the 300 block of Oakwood Lane, for a reported domestic disturbance. The caller, a small child, indicated his parents were fighting and heard a loud bang. Upon arrival, officers heard a female screaming from inside a locked bedroom. Officers forced their way into the room and observed a female and male covered

in blood. The female indicated the male broke a door using his head and held her down spraying blood from a wound all over her. The male, a 49 year old Lake Geneva man was arrested and booked into the Walworth County Jail. Charges for domestic abuse disorderly conduct and damage to property have been referred to the Walworth County District Attorney's Office.

- ◆ Officers responded to a residence in the 200 block of Country Club Drive for a report of a juvenile runaway at that location. The juvenile had been reported as a runaway for over two years. Upon arrival, the juvenile escaped through a window onto a roof. As officers approached, the juvenile threatened to jump and told officers repeatedly to shoot him. A detective spoke with the juvenile and the juvenile eventually agreed to get off of the roof. The juvenile was taken into custody and turned over to Racine County Juvenile Detention Center.

August—

- ◆ An officer met with a 37 y/o Lake Geneva man in the lobby of the Police Department. The 37 y/o implicated himself in the death of his wife (24 y/o at the time) in 2006. The man stated he killed his wife in their apartment located in Columbia, Missouri and disposed of her body in a dumpster near the apartment. An arrest warrant was issued and the man was booked into the Walworth County Jail awaiting extradition to Columbia, Missouri.

- ◆ Officers responded to a fight in the beer tent on the Venetian Fest grounds. Upon arrival, officers observed two males engaged in a fist fight. Officers were able to separate the two (a 41 y/o Lyons man and a 43 y/o Kenosha man) but both resisted officer's attempts to place each of them under arrest. Both were eventually

placed into handcuffs and transported to the Police Department where each were issued municipal citations for disorderly conduct-involved in a fight and resisting an officer. Both were released to responsible parties.

- ◆ Detectives served a search warrant at a residence in the 200 block of Country Club Drive. Officers located prescription medications that were not prescribed to any of the residents, marijuana and drug paraphernalia. A 35 year old female was arrested and booked into the Walworth County Jail. Charges for possession with intent to deliver prescription medications, manufacture/deliver THC and possession of drug paraphernalia have been referred to the Walworth County District Attorney's Office.

September—

- ◆ Detectives were contacted by authorities in Columbia Missouri who stated they believed the body of Megan Shultz had been located in their City landfill. Shultz's husband, Keith Comfort, walked into the City of Lake Geneva P.D. on August 4th and admitted to dumping her body in a dumpster adjacent to their residence in Columbia Missouri after strangling her to death in 2006.

- ◆ Officers responded to a residence in the 500 block of S. Edwards Blvd. for a reported home invasion. Upon arrival, officers met with the complainant, who stated she approached her front door and observed the suspect, a 40 y/o Waukegan IL man. As she opened her door to speak with the suspect, he pushed passed her, grabbed her purse and

removed a set of keys. The victim fled the residence on foot for help. The suspect attempted to gain entry into the victim's vehicle but failed to do so. As officers arrived, the suspect fled on foot. The suspect was located in a wooded area north of the residence a short time later and placed under arrest. The suspect was booked into the Walworth County Jail. Charges for burglary, theft, disorderly conduct and obstructing an officer have been referred to the Walworth County District Attorney's office.

- ◆ A school resource officer responded to Lake Geneva Middle School for a report of a juvenile student who gave two other juveniles prescription pills. The juvenile student was taken into custody and subsequently released to a parent. The school resource officer made a referral to Walworth County Juvenile Intake on the juvenile for two counts of delivery of a prescription narcotic.

October —

- ◆ An officer conducted a traffic stop on a vehicle as the registered owner, a 39 year old Genoa City man, had a felony warrant. During this traffic stop, a call for a burglary in progress came into dispatch, diverting back up units to this traffic stop. As the officer was speaking to the registered owner, the passenger, a 32 year old Lake Geneva women, repeatedly interfered with the officers questioning of the registered owner. The female passenger was subsequently arrested for obstructing an officer, resisting arrested and possession of THC. The male driver was arrested for the felony warrant. After further investigation, it was determined the female passenger, called 911 reporting a fake burglary in an attempt to get the officer to abandon the traffic stop so the male driver would not be arrested.
- ◆ A Sergeant was requested to conduct a death notification in the 700 block of Henry Street in

reference to a 18 year old female who was killed in a car crash in Lake County, Illinois. The Sergeant, along with one of the Department chaplains, completed the notification and offered support to family members.

- ◆ Officers responded to a residence in the 500 block of Fremont Street. for a report of an intoxicated female yelling at family members. Upon arrival, officers met with family members, who stated the female, a 35 year old Lake Geneva women, had been drinking all day and had drove her children around earlier that day while drinking in the vehicle. Family members stated they attempted to intervene and the 35 year old suspect started throwing objects at them. The suspect continued to yell at family members while officers were on scene. When the suspect was told she was under arrest, she attempted to flee on foot. Officers were able to place the suspect into custody after a short struggle. The suspect was booked into the Walworth County Jail. Charges for domestic disorderly conduct and resisting and obstructing an officer were referred to the Walworth County District Attorney's Office.
- ◆ Detectives testified during a three day trial for a 61 year old Lake Geneva man who had been arrested after a lengthy investigation in 2016. At the conclusion of the trial, the jury found the defendant guilty on five felony charges, which included: two counts of delivery of cocaine as a repeat offender, possession of M.D.M.A. with intent to deliver (commonly referred to as ecstasy), possession of T.H.C as a repeat offender and possession of cocaine as a repeat offender. The suspect had two prior convictions for dealing cocaine in Walworth County. The suspect has been scheduled for sentencing on January 3, 2020. An asset forfeiture hearing is pending for two vehicles the suspect used in the deliveries .

along with over \$10,000 cash suspected as drug proceeds.

November —

- ◆ An officer responded to Broad Street at Dodge Street for a multiple vehicle crash. Upon arrival, witnesses told the officer that a reckless driver attempted to turn onto Dodge Street from Broad Street at a high rate of speed and struck two vehicles. A witness described the speed of the offending vehicle traveling at such a high rate of speed negotiating the turn that it lifted onto two wheels. The driver of the offending vehicle was identified as a 38 year old Fontana man. The driver was cited for operating a motor vehicle while intoxicated-4th offense and booked into the Walworth County Jail.
- ◆ Officers responded to the 200 block of Broad Street. for a report of a male that struck a female and fled the area on foot. Upon arrival, officers met with the victim who stated that she and her husband had a verbal altercation and her husband, a 34 year old Lake Geneva man, struck her in the area of her left arm. Officers located the suspect in the 500 block of Water Street. The suspect was placed under arrest and booked into the Walworth County Jail. Charges for domestic abuse batter (repeater), bail jumping and disorderly conduct have been referred to the Walworth County District Attorney's Office.
- ◆ An officer on patrol observed a vehicle operating without its headlamps on in the area of Broad Street and Geneva Street. An officer attempted to initiate a traffic stop. The driver of the vehicle, a 33 year old Pell Lake man, fled from the officers. Officer pursued the fleeing vehicle. The suspect attempted to negotiate an eastbound turn onto South Street

from South Lakeshore Drive when the vehicle left the roadway and struck a tree. The suspect exited the vehicle and was taken into custody without further incident. The suspect was cited for fleeing and eluding an officer, operating after revocation, operating while intoxicated-3rd offense, open intoxicants in a motor vehicle and operating without required lamps lit. The suspect was booked into the Walworth County Jail.

- ◆ Officers responded to a residence in the 600 block of Wells Street for a domestic disturbance. Upon arrival, officers met with the victim who stated her boyfriend, a 34 year old Lake Geneva man, became upset during a game of Monopoly and subsequently struck the victim and then struck himself in the face and cut himself on an arm with a knife. The suspect stated he “cut himself out of love for his girlfriend.” The suspect was booked into the Walworth County Jail. Charges for domestic abuse battery and disorderly conduct have been referred to the Walworth County District Attorney’s Office.

December—

- ◆ Officers responded to 501 Interchange North for a report of an intoxicated male who passed out at the counter. Upon arrival, officers observed a 35 year old Lake Geneva man unconscious on the floor by the front register. Officers determined the male was suffering from an overdose of narcotics. Narcan was administered and the male was transported to a local hospital for treatment. The male was released from the hospital later that evening and was booked into the Walworth County Jail. A charge for possession of narcotics has been referred to the Walworth County District Attorney’s Office.
- ◆ Officers responded to a residence in the 1300 block of Main Street for a

report of a domestic disturbance. The suspect, a 33 year old Lake Geneva man was determined to be the primary aggressor as he punched holes in drywall and tore apart an artificial Christmas tree. As officers were attempting to take the male into custody, he became physically resistive. The male repeatedly smashed his own head on the ground and cage of one of the patrol vehicles during the incident. The male was transported to a local hospital for treatment and released a short time later. The male was booked into the Walworth County Jail. Charges for domestic abuse battery-repeater, battery to a law enforcement officer and disorderly conduct have been referred to the Walworth County District Attorney’s Office.

- ◆ LGPD drone pilots were requested to assist Walworth County Deputies in the area of Grand Geneva for a report of a person who was armed and threatening suicide. Drone operators searched the area and were able to determine the individual was not located in numerous remote areas. The individual was found deceased a short time later in another location.
- ◆ Officers responded to Best Buy for a reported burglary. As officers were enroute, the suspect vehicle was located and a traffic stop was conducted. Four suspects occupying that vehicle fled the area on foot into a wooded and swampy area off of Sheridan Springs Road. A search ensued and it was determined the suspects were able to obtain a ride to the Chicago area from a local ride service provider. The suspects are known to police as they are part of a large ring burglarizing Best Buy stores through the country. The investigation is ongoing.
- ◆ Officers attempted to conduct a traffic stop on a motorcycle that had been reported traveling at

over 100 mph on Highway 50 westbound into the City. The operator of the motorcycle fled northbound on Edwards Boulevard. Officers gave pursuit and eventually called the pursuit off due to the reckless nature of the motorcycle operator who ran red lights, drove on a sidewalk and accelerated at high rate of speed. This investigation is ongoing to determine the operator of the motorcycle.



CALLS FOR SERVICE

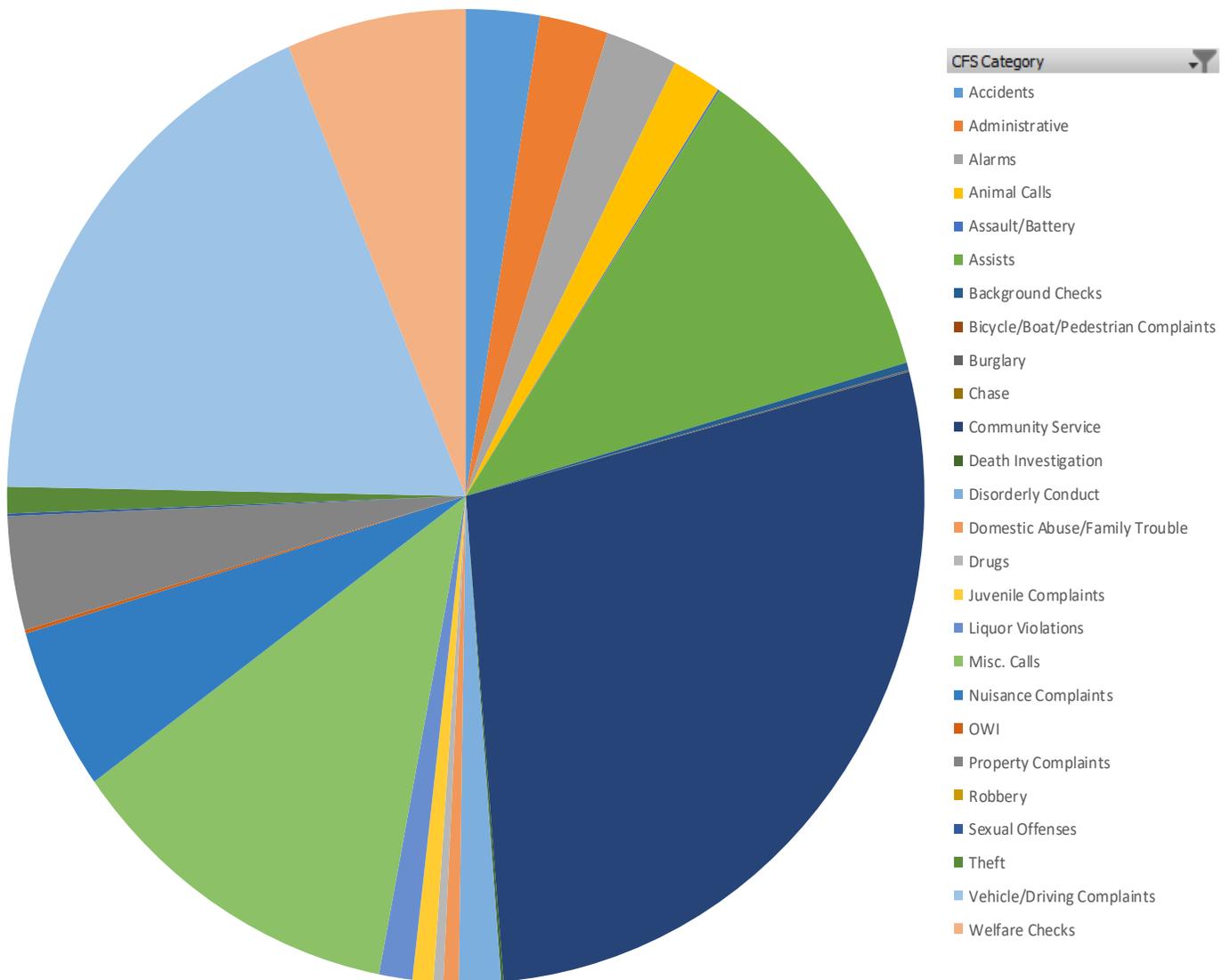
CFS Category	2018	2019	% Change
Accidents	532	515	-3.20%
Administrative	464	477	2.80%
Alarms	560	506	-9.64%
Animal Calls	353	341	-3.40%
Assault/Battery	22	12	-45.45%
Assists	2,351	2,228	-5.23%
Background Checks	67	50	-25.37%
Bicycle/Boat/Pedestrian Complaints	6	1	-83.33%
Burglary	4	10	150.00%
Pursuit	2	1	-50.00%
Community Service	5,572	5,510	-1.11%
Death Investigation	15	16	6.67%
Disorderly Conduct	288	293	1.74%
Domestic Abuse/Family Trouble	93	106	13.98%
Drugs	73	68	-6.85%
Juvenile Complaints	199	146	-26.63%
Liquor Violations	238	232	-2.52%
Misc. Calls	2,447	2,378	-2.82%
Nuisance Complaints	1,307	1,074	-17.83%
OWI	59	24	-59.32%
Property Complaints	681	749	9.99%
Robbery	2	0	-100.00%
Sexual Offenses	20	17	-15.00%
Vehicle/Driving Complaints	3,829	3,644	-4.83%
Theft	216	174	-19.44%
Welfare Checks	1,115	1,251	12.20%
Total Calls	20,515	19,823	-3.37%

CFS by Date

2018	# Calls	2019	# Calls	% Change
01/01/18 - 5/15/18	6,345	01/01/19 - 5/15/19	5,833	-8.07%
5/16/18 - 9/7/18	7,869	5/16/19 - 9/7/19	7,824	-0.57%
9/8/18 - 12/31/18	6,301	9/8/19 - 12/31/19	6,166	-2.14%
Total Calls 2018	20,515	Total Calls 2019	19,823	-3.37%

CALLS FOR SERVICE

2019



TRAFFIC CRASHES



(Left) An officer attempted to initiate a traffic stop. The driver of the vehicle fled from officers and attempted to negotiate a turn when the vehicle left the roadway and struck a tree. The driver exited the vehicle and was taken into custody. The driver was cited for fleeing and eluding an officer, operate after revocation, operating while intoxicated-3rd offense, open intoxicants in a motor vehicle and operating without required lamps lit.

Traffic crashes and calls are broken down to highlight the timeframe in which there is an influx of visitors to the City of Lake Geneva, which results in increased calls for service, traffic and the higher probability for traffic crashes.

Accident Date Range	2018	2019	% Change
01/01 - 05/15	153	173	13.07%
05/16 - 09/07	219	193	-11.87%
09/08 - 12/31	160	149	-6.88%
Total Accidents	532	515	-3.20%

(Right) Officers responded to a witness who observed a vehicle strike a parked unattended vehicle. The driver showed several signs of intoxication and was subsequently arrested for operating while intoxicated—4th offense.



COMMUNICATIONS CENTER

The Communications Center handles all 911 and non-emergency calls for Police, Fire and EMS Departments in the City of Lake Geneva. This team of highly skilled, dedicated and professional individuals provides optimal staffing coverage in the Center 24 hours a day, 7 days a week.



Above: Telecommunicator Tonia Wojtas dispatching in the telecommunications center.



Above: Telecommunicator Brenda Barton working her shift in the telecommunications center.

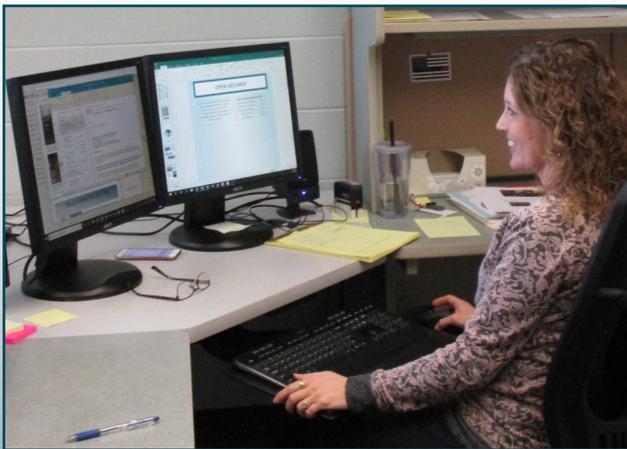
Dispatch Assists 2019	
Admin Phone	33,409
911	3,065
Window	9,692

RECORDS

Records requested from the Lake Geneva Police Department include: accident reports, citations, officer reports/narratives, photos, audio/video recordings, audio recordings and squad video recordings.

The records division was also tasked in 2019 with beginning the certification process for NIBRS. NIBRS is a more comprehensive crime reporting system in which more details of the crimes are captured. Ultimately, NIBRS will replace UCR reporting.

Open Records Requests 2019	
Accident Report Requests	502
Incident Report Requests	339
Multimedia Requests	59
Misc. Requests	105
Total Requests	1005



(Left) Data Specialist Lori Reynolds and (Right) Data Systems Administrator Courtney Hinzpeter working on open records requests.

SOCIAL MEDIA

The City of Lake Geneva Police Department utilizes Facebook, Twitter, Instagram, LinkedIn and Snapchat to communicate with a diverse population, in an attempt to reach our residents and visitors in real time relaying our crime prevention, crime investigation and safety messages, as well as alerts during emergency situations. We added Instagram, LinkedIn and Snapchat in 2019 in an effort to reach younger citizens and communicate more effectively with professionals across a broad spectrum of industries.

FACEBOOK:

Our Facebook page currently has 11,152 followers. This is an increase of over 2000 in the year 2019.

TWITTER:

Our account has 286 followers. An increase of approximately 9% in the year 2019.

INSTAGRAM:

New in 2019, our Instagram page has 349 followers

LINKEDIN:

New in 2019, our LinkedIn page has 38 connections.

SNAPCHAT:

New in 2019 our Snapchat has 85 connections.



AWARD RECIPIENTS

Certificate of Appreciation

- ◆ James Giese

Professional Staff Recognition

- ◆ Data Specialist Lori Reynolds

Full Time Badge Pinning

- ◆ Officer Karl Springhorn
- ◆ Telecommunicator Brittany Rendant

Promotion Badge Pinning

- ◆ Detective Sergeant Glen Nettesheim

Years of Service Awards

5 Years—

- ◆ Telecommunicator Rebecca Kostman

20 Years—

- ◆ Officer William Walser
- ◆ Lieutenant Bridgett Way

25 Years—

- ◆ Telecommunicator Brenda Barton

30 years—

- ◆ Communications Supervisor Jean Froggatt

Service Bars

SPECIAL WEAPONS AND TACTICS

- ◆ Sergeant Sean Hinzpeter—10 year
- ◆ Sergeant Daniel Derrick—20 year

TRAINING OFFICER

- ◆ Officer William Walser—5 year
- ◆ Officer Theon Ward—10 year

FIELD TRAINING OFFICER/COMMUNICATIONS TRAINING OFFICER

- ◆ Detective Sergeant Glen Nettesheim—5 year
- ◆ Telecommunicator Rebecca Kostman—5 year
- ◆ Telecommunicator Patty Holwick—10 year

Letters of Commendation

- ◆ Detective Sergeant Glen Nettesheim, Sergeant Sean Hinzpeter
- ◆ Sergeant Sean Hinzpeter, Officer Aaron Greetham, Officer Caleb Tracy
- ◆ Officer Lucas Hansen

Distinguished Service Medal

- ◆ Officer Kara Richardson

Lifesaving Bars

- ◆ Sergeant Daniel Derrick
- ◆ Officer Michael McBride, Officer Brock Bouland

Albert C. Exner Employee of the Year Medal

- ◆ Officer Brock Bouland

EMPLOYEE OF THE YEAR



Above: Chief Rasmussen, Donald Exner, Jr. and Officer Brock Bouland.

Officer Brock Bouland had been selected as the Albert C. Exner Employee of the Year. The selection process for this distinguished award began with all police department personnel being asked to complete a nomination form describing the reasons they feel the employee is deserving of the honor. When the nomination forms were read, it was clear that Officer Brock Bouland's ambition and work ethic have set a standard within the Department that has made him deserving of such an honor.

Officer Bouland, assigned to the Patrol Division, has been serving the citizens of the City of Lake Geneva since 2016, when he was hired as a part time officer. In 2017, Officer Bouland was hired on full time and since has made a name for himself as someone with drive and determination, who works tirelessly to reach a successful outcome for everything he's involved in. Officer Bouland has embraced all resources and technology available to ensure that all efforts are examined and exhausted when working to close his cases.

When reading the nomination papers, Officer Bouland's positive attitude towards the job, his peers and the citizens of the City of Lake Geneva resounded throughout. He was described as always in good spirits, one of the first to offer assistance with any call or follow up – no matter how large his own case load may be and handling every complaint seriously, while knowing when to keep the mood light. One nomination said it best when it said Officer Bouland has "a brilliant future ahead".

On behalf of the City of Lake Geneva Police Department and the Lake Geneva Police and Fire Commission, Chief Rasmussen would like to honor Officer Brock Bouland as the Albert C. Exner Employee of the Year.

OUR VISION IS 2020

As we move forward into 2020, our Department is constantly changing to improve our efficiency and accomplish our mission by building community partnerships through professional and progressive policing.

Our Department is part of a city-wide tech committee that is researching ways to improve our communication and interaction with our citizens and many visitors. This committee is looking to bolster these partnerships by utilizing technology through the use of an alerting system. This alerting system will be capable of notifying residents and visitors via text message and email of severe weather, criminal activity, traffic issues, local events and law enforcement requests for information. This system will be a shared resource for all City departments and allow our social media platforms to work in unison with the alerting system. In addition, the system allows for the use of a mobile application so system administrators can easily transmit messages while in the field ensuring real time relay of information.

We will be improving our case management efficiency by use of the e-referral system. E-referral allows for the digital secure transmission of a case file from our Department to the Walworth County District Attorney's Office. Currently, our detectives compile a printed copy of a case file when it is ready for review by the Walworth County District Attorney's Office. This file will then be hand delivered to the Walworth County District Attorney's Office by a detective. The current procedure is extremely inefficient and the e-referral system will enable us to cut case preparation time by over half giving detectives more time to work case investigations.

As recruiting challenges continue, we have modified our recruiting process to allow for a wider pool of candidates. This modification allows us to recruit candidates that meet the educational requirements but allows us to sponsor the candidate in the academy. Once the recruit successfully completes the academy, he or she transfers directly into our field training program. This change improves our recruiting efforts and allows us to grow the candidate through the academy process.

As we improve the efficiency of Department operations, we are also improving the method in which we track our crime information statistics. We currently report our statistics by use of the Uniform Crime Report (UCR). We are working to transition to the National Incident Based Reporting System (NIBRS). UCR only reports the most serious offense when multiple crimes are reported for the same incident. NIBRS will report all of the crimes separately. In addition, UCR does not differentiate between completed and attempted crimes while NIBRS does. The change in reporting will provide us the information we need to utilize our resources in a more efficient manner.

Finally, as the City grows, so has our Department. We have partnered with the City of Lake Geneva Fire Department to construct a new storage building both Departments have been in need of for many years. This building will be utilized to store equipment and evidence in a temperature controlled environment while providing an appropriate work area for our Department members to conduct investigations.

We are excited about 2020 and look forward to working with our citizens and other City departments to improve and maintain the high quality of life we all expect.