



Fire Department Report

April 2020

Proudly Serving Since 1880

Personnel Spotlight



Firefighter/Paramedic Elizabeth Ferger Olsen joined the department on April 5, 2020. FF/PM Ferger Olsen obtained her Associates Degree from UW- La Crosse in 1997 and completed her Paramedic training at UW-Madison in 2001. She is a certified Firefighter and has aspirations of completing Fire Apparatus Engineer training.

FF/PM Ferger Olsen is a full time Critical Care Paramedic and a full time mother to Cole and Kay.

When FF/PM Ferger Olsen is not working, she embraces the role of “Hockey Mom” and experiencing new places vacationing with her children.

Liz on behalf of the citizens of Lake Geneva and the members of the department, we thank you for the past year of service and we look forward to many more.

Community & Department Events

On Wednesday April 22nd we celebrated our Confidential Administrative Professional Cindi Baumeister. Thank you for all you do Cindi!!

During the month of April, we offered Fire Department Drive-Bys for those celebrating Birthdays. Our goal was to brighten the day of a child (large or small) who was unable to celebrate their special day with family and friends. We believe we’ve made a difference!

During the month of April, we’ve conducted 43 Drive-Bys. We’ve celebrated those as young as 2 years and those as young as 90! We thank our partners who have participated – Town of Geneva Police and City of Lake Geneva Police.



A few notes to share....

“I wanted to send a giant thank you for your help and express how grateful we were that the city took the time to make my daughter’s day extra special this past Sunday. I was amazed at the timely arrival and several cars participated - what a treat. Our family loved it and our neighbors joined in- everyone had much needed smiles that day. The city created a happy memory that we will carry for years to come!”

Thank you, thank you!
Heather Klaus Taylor

“Oh man! You guys rocked it - thank you so much!!!!” Ashley Drake

“Just a quick note of thanks for the drive by for my husband's birthday yesterday! He was appreciative and of course embarrassed!

Thanks you all for what you do in the community!”

Sally Nimmow

April Birthday Celebrations.....



Notable Calls for Service



- A notable change to our calls for service is our response to suspected COVID-19 incidents. Ambulance 2 was modified to accept suspected infected patients. This was done to minimize personnel exposure, equipment contamination, and to improve efficiency with decontamination. Additionally, our personal protective equipment has changed. Personnel are wearing a Tyvek suit, respirator, and full face shield.
- On the morning of April 17th the Duty Crew responded to an ambulance request for chest pains. Following their assessment, the patient was determined to be experiencing a heart attack. The patient was transported to St Luke's Milwaukee for emergent cardiac surgery. Crew- FF/PM Behrens, FF/PM Hartlaub, & FF/AEMT Hughes
- The On April 25th the department responded to a MABAS alarm in the town of Linn for a residential structure fire. The department provided a ladder truck and chief.

Days with multiple calls for service:

- 15th (6)
- 16th (6)
- 18th (6)
- 25th (8)
- 28th (6)

Membership Committee Update

- Current number of applicants – 2
- 1st Interview – 0
- Assessments- 0
- 2nd Interview – 0
- Conditional Offer – 2
- Background Investigation & Medical Pending – 2
- Background Investigation Completed – 0
- Conditional Offer Rescinded – 0
- Need Orientation Date – 0
- Orientation Completed – 0

- Current Roster
 - Paid-On-Call
 - Candidate- 2
 - Firefighter- 1
 - EMT- 0
 - Paramedic- 2
 - Firefighter/Engineer- 4
 - Firefighters/EMT- 12
 - Firefighter/AEMT- 6
 - Firefighter/Paramedic- 5

 - Paid-On-Premise
 - Candidate- 0
 - Firefighters/Engineers- 1
 - Firefighters/EMT- 3
 - Firefighters/AEMT- 1
 - Firefighter/Paramedic- 15

By the Numbers

	2019 Total	Jan 1- Apr 30, 2019	Jan 1- Apr 30, 2020	April 2019	April 2020
General Alarms	559	171	165	35	22
Shift Alarms	1363	409	358	95	78
<u>Calls For Service</u>	2019 Total	Jan 1- Apr 30, 2019	Jan 1- Apr 30, 2020	April 2019	April 2020
ACCI - Accident- Personal Injury	69	20	15	2	1
ALMF - Fire Alarm	159	56	49	12	10
AMB - EMS	1141	329	285	78	63
BURN - Burning complaint	2	1	1	0	0
CITATION - Citation issuance	0	0	0	0	0
CO - Carbon Monoxide Detector	37	13	6	2	1
COMM - Community Service	0	0	0	0	0
DIVE - Water/Dive Rescue	0	0	3	0	0
ERROR - Error	14	4	1	0	0
FIRE - Report of Fire	47	10	12	1	0
GAS - Gas Odor or Leak	16	8	10	1	2
GRASS - Grass/Brush Fire	4	3	1	3	0
INT - ALS Intercept	31	9	2	2	1
INV - Fire Investigation	0	0	0	0	0
MABAS - Mabas Call	16	5	3	2	1
MAE - Mutual Aid EMS	328	100	119	24	20
MAF - Mutual Aid Fire	15	9	2	1	1
MAFE - Mutual Aid Fire & EMS	4	1	2	1	0
MUTU - Mutual Aid	0	0	0	0	0

<u>Calls For Service</u>	2019 Total	Jan 1- Apr 30, 2019	Jan 1- Apr 30, 2020	April 2019	April 2020
OTHER - Other	37	7	10	1	2
OUT - Out of Station/Service	0	0	0	0	0
SPEC - Special Events	0	0	0	0	0
STAN - Standby	23	4	5	0	0
Tech - Technical Rescue Team	0	0	0	0	0
TEMS - Tactical EMS Request/Swat	1	1	1	0	0
TEST - Fire/EMS Test	0	0	0	0	0
TOT - Turned over to other agency	0	0	0	0	0
TRAI - Training	0	0	0	0	0
<u>Total</u>	1946	580	527	130	102
Average Response Time Shift Call (time of call to scene, excluding mutual aid & MABAS)	4 minutes 57 seconds				
Average Shift Call Turn Out Time (time of call to first unit enroute, excluding mutual aid & MABAS)	1 minute 16 seconds				
Average Response Time General Alarm (time of call to scene, excluding mutual aid & MABAS)	7 minutes 13 seconds				
Average General Alarm Turn Out Time (time of call to first unit enroute, excluding mutual aid & MABAS)	3 minutes 2 seconds				
Fire Prevention Bureau					
	2019 Total	Jan 1- Apr 30, 2019	Jan 1- Apr 30, 2020	April 2019	April 2020
Inspections	1677	508	124	137	0

Active Developments/Plan Review

Fire Alarm

Custom Service Plastics- 201 Sheridan Springs Rd
Horticultural Hall
Custom Service Plastics - Wells St
323 Broad St
851 Park Dr

Sprinkler

500 Interchange North (WLKG)
801 Geneva Pkwy, Rack Sprinkler Change
Southwind Prairie West- Bldg. 6
Stahli- Sprinkler modification
Charter
323 Broad St

Expected Permit Applications

Hood

Recently Closed/Accepted

851 Park Dr- Sprinkler

Parting Shot



**A special HAPPY 6th BIRTHDAY!! To Mia, granddaughter
of Retired LGFD Captain Mac McBride**